### Annex 5: Mid-Term Performance Indicators, cumulative 2018-2019

#### Outcome 1: The efforts of Member States to deliver on the 2030 Agenda are supported through volunteerism as an effective means of implementation and people engagement.

<table>
<thead>
<tr>
<th>Outcome Indicator</th>
<th>Baseline (2017, unless noted)</th>
<th>2018 Targets</th>
<th>2018 Results</th>
<th>% Achievements</th>
<th>2019 Targets</th>
<th>2019 Results</th>
<th>% Achievements</th>
<th>2018-2019 MTR % Achievements</th>
<th>Performance</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Outcome Indicator:</strong> (assesses progress against specified outcomes; they help verify that the intended positive change in the development situation has actually taken place)</td>
<td>93%</td>
<td>92%</td>
<td>96%</td>
<td>45%</td>
<td>53%</td>
<td>118%</td>
<td>108%</td>
<td>98%</td>
<td>●</td>
</tr>
<tr>
<td>Percentage of countries reporting a positive contribution of volunteerism to the Sustainable Development Goals in voluntary national reports on progress towards the Goals.</td>
<td>93%</td>
<td>93%</td>
<td>92%</td>
<td>98%</td>
<td>98%</td>
<td>98%</td>
<td>98%</td>
<td>98%</td>
<td>●</td>
</tr>
<tr>
<td>Number of other volunteers mobilized in regional/national volunteer schemes supported by UNV</td>
<td>131,099</td>
<td>136,250</td>
<td>255,921</td>
<td>188%</td>
<td>147,500</td>
<td>493,811</td>
<td>335%</td>
<td>261%</td>
<td>●</td>
</tr>
<tr>
<td><strong>Output (UNV provides specific support for the following results):</strong></td>
<td>12 (2014-2017)</td>
<td>10</td>
<td>10</td>
<td>100%</td>
<td>37</td>
<td>87</td>
<td>116%</td>
<td>108%</td>
<td>●</td>
</tr>
<tr>
<td><strong>Output Indicator:</strong> (output indicators measure only those results from schemes, services, plans, actions, etc., which are specifically supported by UNV)</td>
<td>12 (2014-2017)</td>
<td>10</td>
<td>10</td>
<td>100%</td>
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<td>87</td>
<td>116%</td>
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<td>●</td>
</tr>
<tr>
<td><strong>Outcome 2: The United Nations system is supported to deliver on the 2030 Agenda through the engagement of UN-Volunteers and integration of volunteerism.</strong></td>
<td>12,768 (onsite)</td>
<td>56,141</td>
<td>51,934</td>
<td>95%</td>
<td>57,827</td>
<td>65,014</td>
<td>112%</td>
<td>106%</td>
<td>●</td>
</tr>
<tr>
<td>Percentage of United Nations partners reporting a positive contribution of UN-Volunteers to their mandate.</td>
<td>92%</td>
<td>93%</td>
<td>93%</td>
<td>93%</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
<td>●</td>
</tr>
<tr>
<td>Number of United Nations partners engaging UN-Volunteers.</td>
<td>34</td>
<td>35</td>
<td>38</td>
<td>109%</td>
<td>37</td>
<td>34</td>
<td>146%</td>
<td>127%</td>
<td>●</td>
</tr>
<tr>
<td><strong>Output (UNV provides specific support for the following results):</strong></td>
<td>12,768 (onsite)</td>
<td>56,141</td>
<td>51,934</td>
<td>95%</td>
<td>57,827</td>
<td>65,014</td>
<td>112%</td>
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<td>●</td>
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<td>65,014</td>
<td>112%</td>
<td>106%</td>
<td>●</td>
</tr>
</tbody>
</table>

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**Outcome 1.1. Member States are supported in developing programmes, policies and legislation that promote voluntarism and volunteer action.**

- Number of volunteer schemes (online, onsite, regional, national, subregional, youth, etc.) supported by UNV: 12 (2014-2017)
- Number of Member States partnering with UNV to develop their policies and legislation on volunteerism: 5
- Number of Member States contributing research and knowledge products to the plan of action: 8

**Outcome 1.2. Promotion of voluntarism and its value is advanced through engagement of Member States, civil society and academia in research, public dialogue, documentation and dissemination.**

- Number of action partners engaged in technical meetings and consultations at global and national levels: 53

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**Outcome 2.1. Expand the opportunities for more people to contribute to United Nations development, peace and humanitarian efforts.**

- Number of months volunteered per year through UNV (online and onsite): 2,099 (online - 2016)
- Number of people volunteered per year through UNV (online and onsite): 12,592 (online - 2016)

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**Outcome 2.2. Motivated, well-equipped volunteers mobilized to contribute to United Nations peace, humanitarian and development efforts.**

- Percentage of UN-Volunteers reporting that their assignment enhanced their personal and professional development: 93%
- Percentage of UN-Volunteers satisfied with their volunteering experience: 91%
<table>
<thead>
<tr>
<th>Result Statements</th>
<th>Indicators</th>
<th>Baseline (2017, unless noted)</th>
<th>2018 Targets</th>
<th>2018 Results</th>
<th>% Achievements</th>
<th>2019 Targets</th>
<th>2019 Results</th>
<th>% Achievements</th>
<th>MTR % Achievements</th>
<th>Performance</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Capacity to deliver.</td>
<td>Number of business days for national and international UN Volunteer deployment</td>
<td>37 (national)</td>
<td>35</td>
<td>33</td>
<td>96%</td>
<td>40</td>
<td>84%</td>
<td>87%</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Number of business days for national and international UN Volunteer deployment</td>
<td>81 (international)</td>
<td>65</td>
<td>60</td>
<td>91%</td>
<td>58</td>
<td>76</td>
<td>76%</td>
<td>79%</td>
<td></td>
</tr>
<tr>
<td>2. Leveraging partnerships to deliver.</td>
<td>Cumulative quadrennial other resources mobilized (in United States dollars)</td>
<td>100 million (2014-2017)</td>
<td>34,000,000</td>
<td>24,000,000</td>
<td>70%</td>
<td>36,000,000</td>
<td>46,000,000</td>
<td>13%</td>
<td>15%</td>
<td></td>
</tr>
<tr>
<td>3. Operational excellence.</td>
<td>Management efficiency ratio (percentage, average during the strategic framework period)</td>
<td>3.75% (2014-2017)</td>
<td>6%</td>
<td>6%</td>
<td>11%</td>
<td>8%</td>
<td>7%</td>
<td>12%</td>
<td>18%</td>
<td></td>
</tr>
</tbody>
</table>

*Note: MTR % achievements are calculated as average achievements of 2018 and 2019.*