

# Yemen Resilience Monitor: Communities coping with Conflict



Empowered lives  
Resilient nations

## Impact of the War on

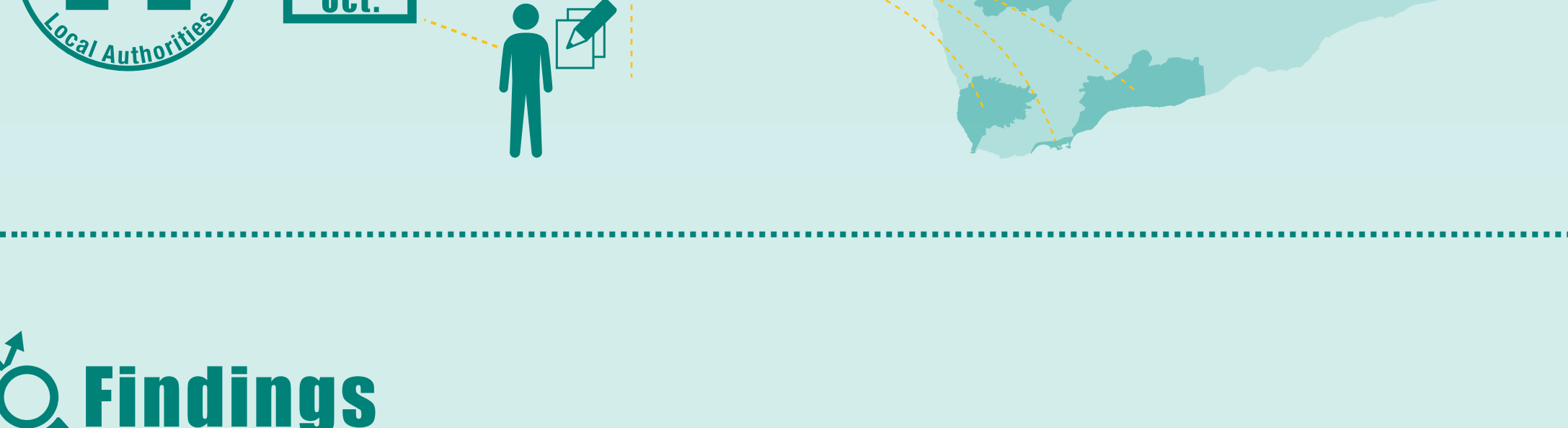
## Local Governance

April 2016



### Methodology

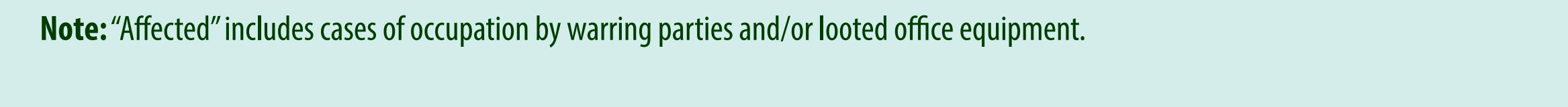
The **local governance survey** was a part of UNDP's Rapid Integrated Assessment to measure impact of the crisis on local authorities' performance and service delivery to citizens. The survey was conducted by phone and/or face-to-face interviews from August to October 2015 with members of governorate and districts authorities in six governorates.



### Findings

#### Damage of local authorities' offices

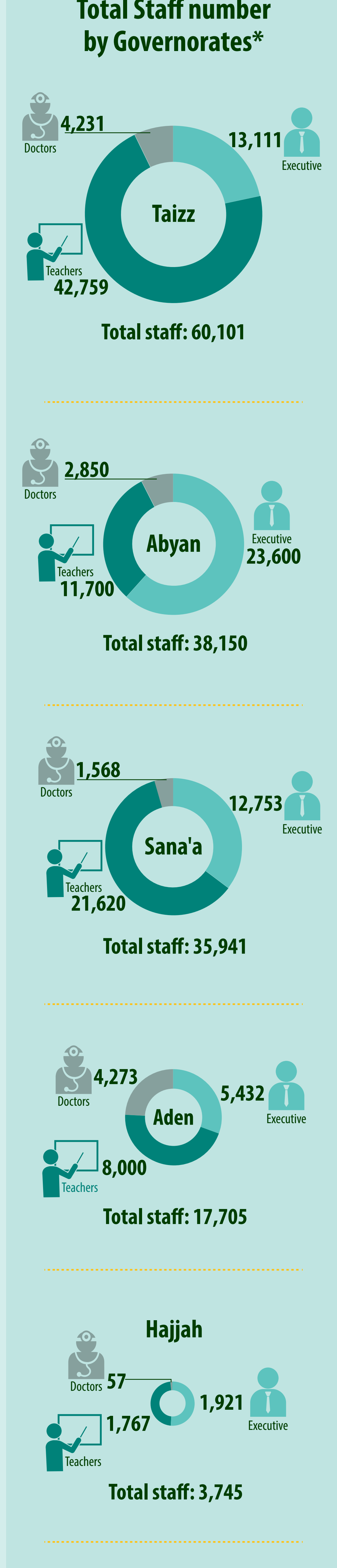
Availability of functioning office spaces was one of the reasons why many civil servants did not report to the offices.



**Note:** "Affected" includes cases of occupation by warring parties and/or looted office equipment.

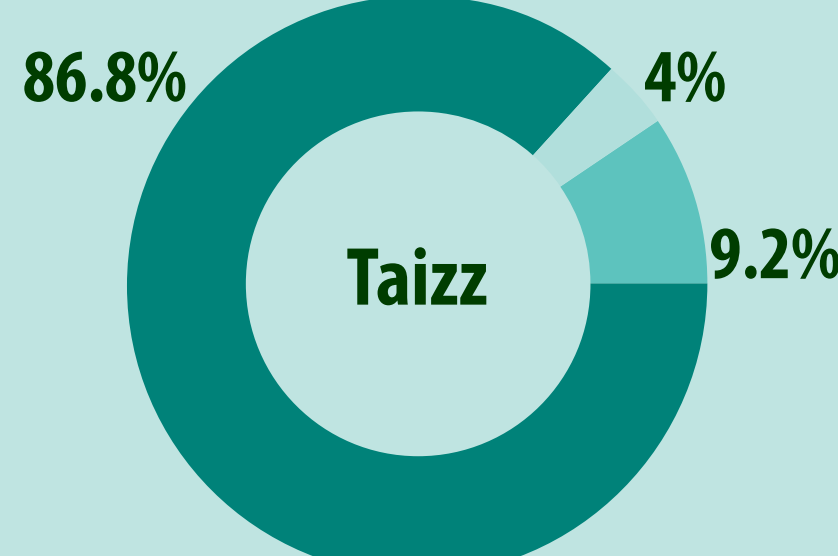
#### Salary Payment

Even prior to the conflict in 2014, salary payment shared majority of total governorate authorities' expenditures. And a bottleneck was a very limited operational budget: the operational cost excluding salary payment was only 3-10% of total expenditures.

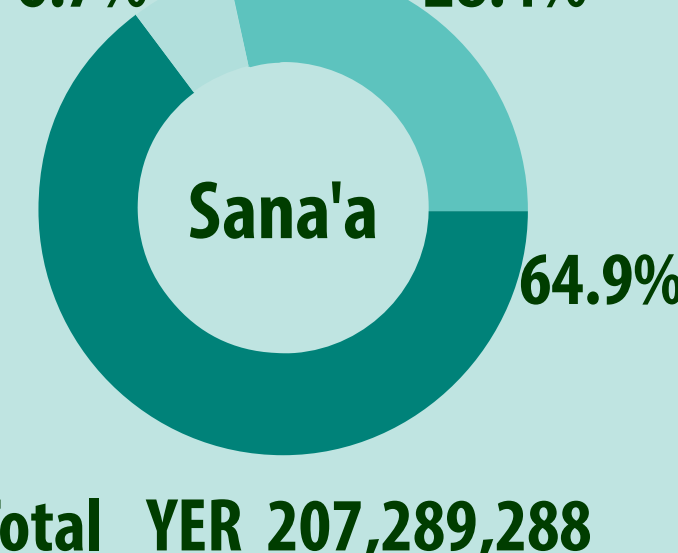


\*Data were not available in Sa'ada Governorate.

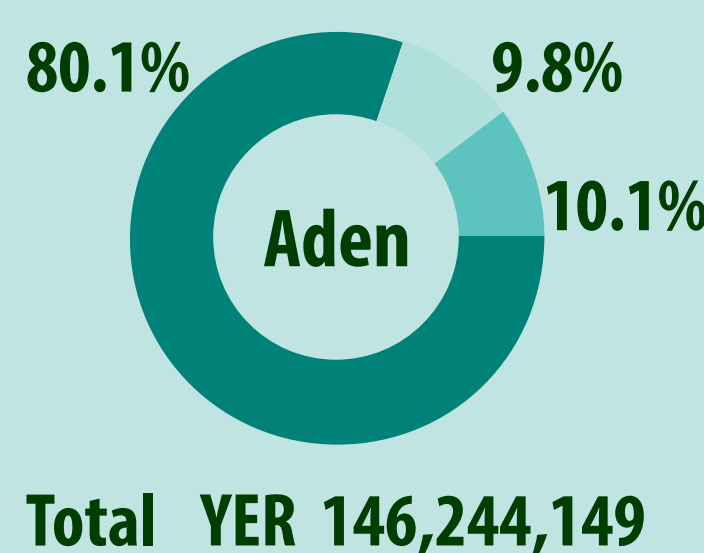
#### Governorates office expenditures 2014\*



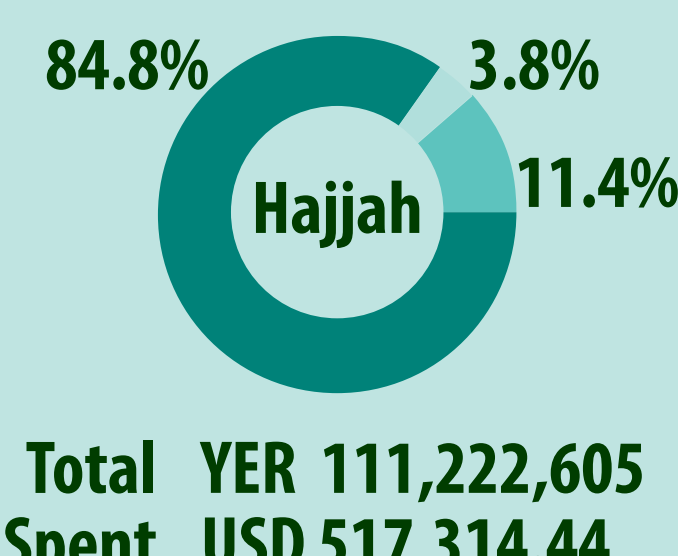
Total YER 291,522,963  
Spent USD 1,355,920.75



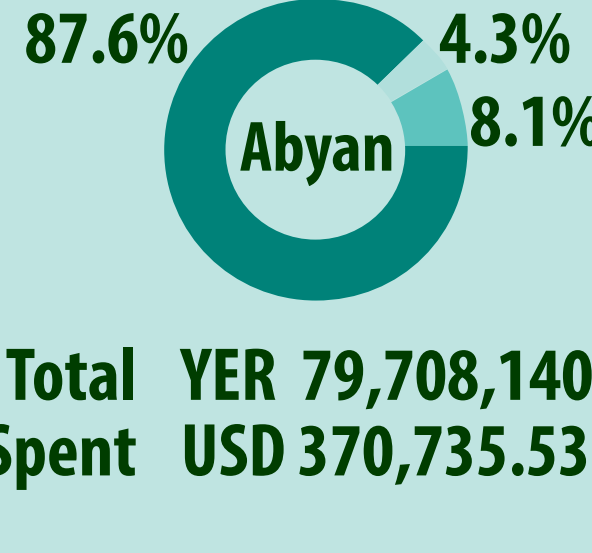
Total YER 207,289,288  
Spent USD 964,136.22



Total YER 146,244,149  
Spent USD 680,205.34



Total YER 111,222,605  
Spent USD 517,314.44



Total YER 79,708,140  
Spent USD 370,735.53

Operational cost  
Development project  
Salaries

USD 1 = YER 215

\*Data were not available in Sa'ada Governorate.

When the local governance survey was conducted, the expenditure amounts in 2015 were not available. However, still civil servants were paid through post offices and CAC banks and the following local civil servants were still employed.

#### Service Delivery Institution Availability in Governorates

At the governorate level, there are certain service delivery institutions available.

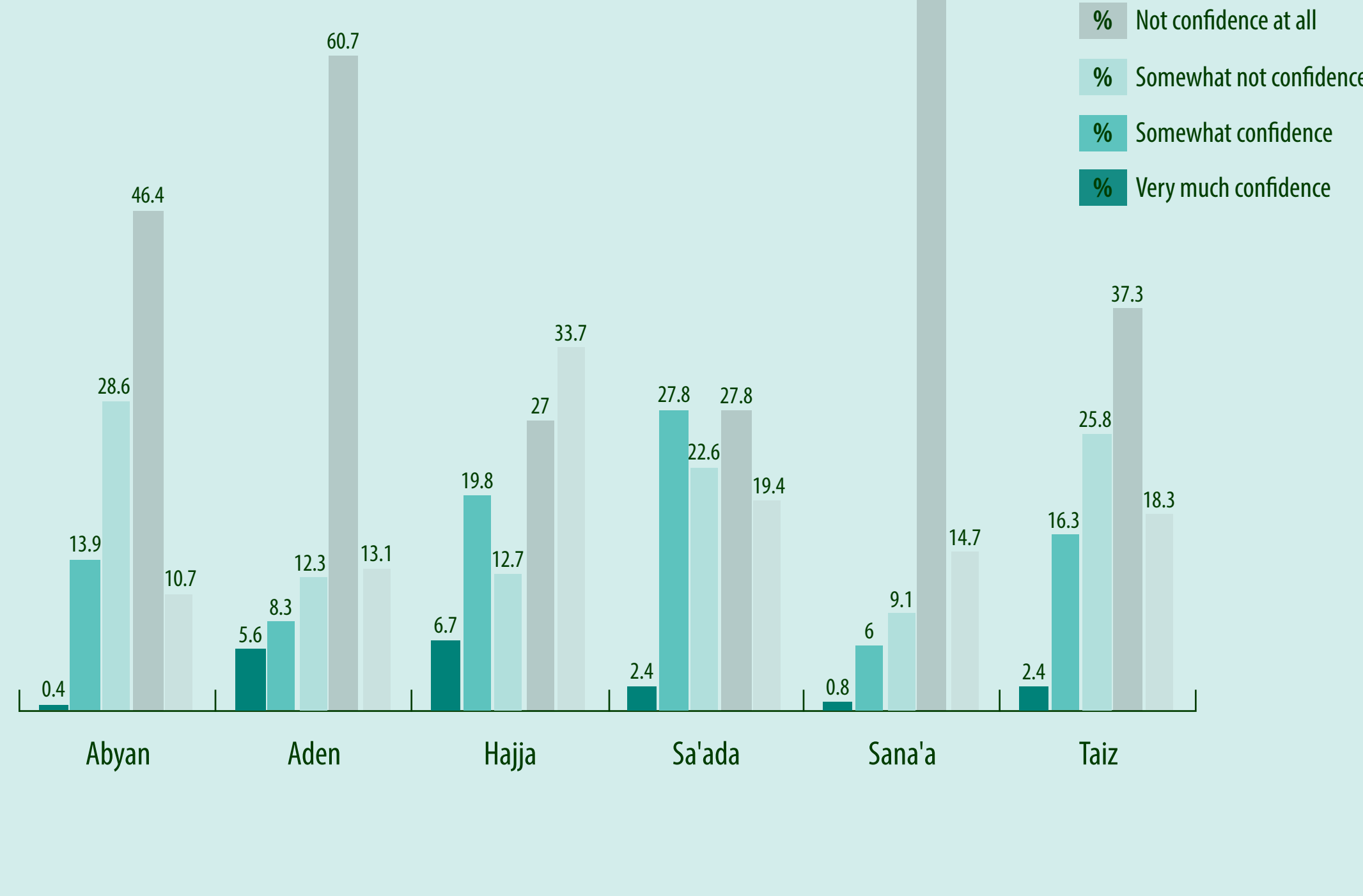
#### Inventory of Services\*

Name of LA unit		Taizz	Sana'a	Hajjah	Abyan	Aden
First Instance Courts		✓	✓	✓	✓	✓
Mediation and Dispute Resolution		✗	✓	✓	✓	✗
Police		✓	✓	✓	✓	✓
Postal Service		✓	✓	✓	✓	✓
Fire Service		✓	✓	✗	✗	✓
Civil Defence		✓	✓	✗	✗	✗
Civil registration	Birth/Death	✓	✓	✓	✓	✓
	Marrige/Divorce	✓	✓	✗	✓	✓
	Citizen/Residence ID	✓	✓	✗	✗	✓
	Passport	✓	✓	✗	✗	✓
Registration of Social protection		✓	✓	✗	✗	✗
Social Welfare Fund		✓	✓	✓	✓	✓
Land & Property Registration		✓	✓	✗	✓	✓
Health case services		✓	✓	✓	✓	✓
Disease control		✓	✓	✗	✓	✓
Education		✓	✓	✓	✓	✓
Culture & Support		✓	✗	✓	✓	✓
Road		✓	✓	✗	✗	✓
Local planning		✗	✗	✓	✗	✗
Social housing		✓	✗	✗	✗	✓
Water		✓	✓	✓	✓	✓
Electricity		✓	✗	✓	✓	✓
Sewage		✓	✓	✗	✓	✓
Gas		✗	✓	✗	✓	✗
SWM		✓	✗	✓	✗	✓
Public Transport		✓	✗	✗	✗	✓
Building Licenses		✓	✗	✓	✓	✓
Natural Resource Management		✗	✗	✗	✗	✗
Licensing of trades and businesses		✗	✓	✗	✗	✗
Commercial banks		✓	✓	✓	✗	✗
Micro finance Institutions		✓	✓	✗	✗	✗
Exchange Office		✓	✓	✓	✓	✓
Other			✓		✓	

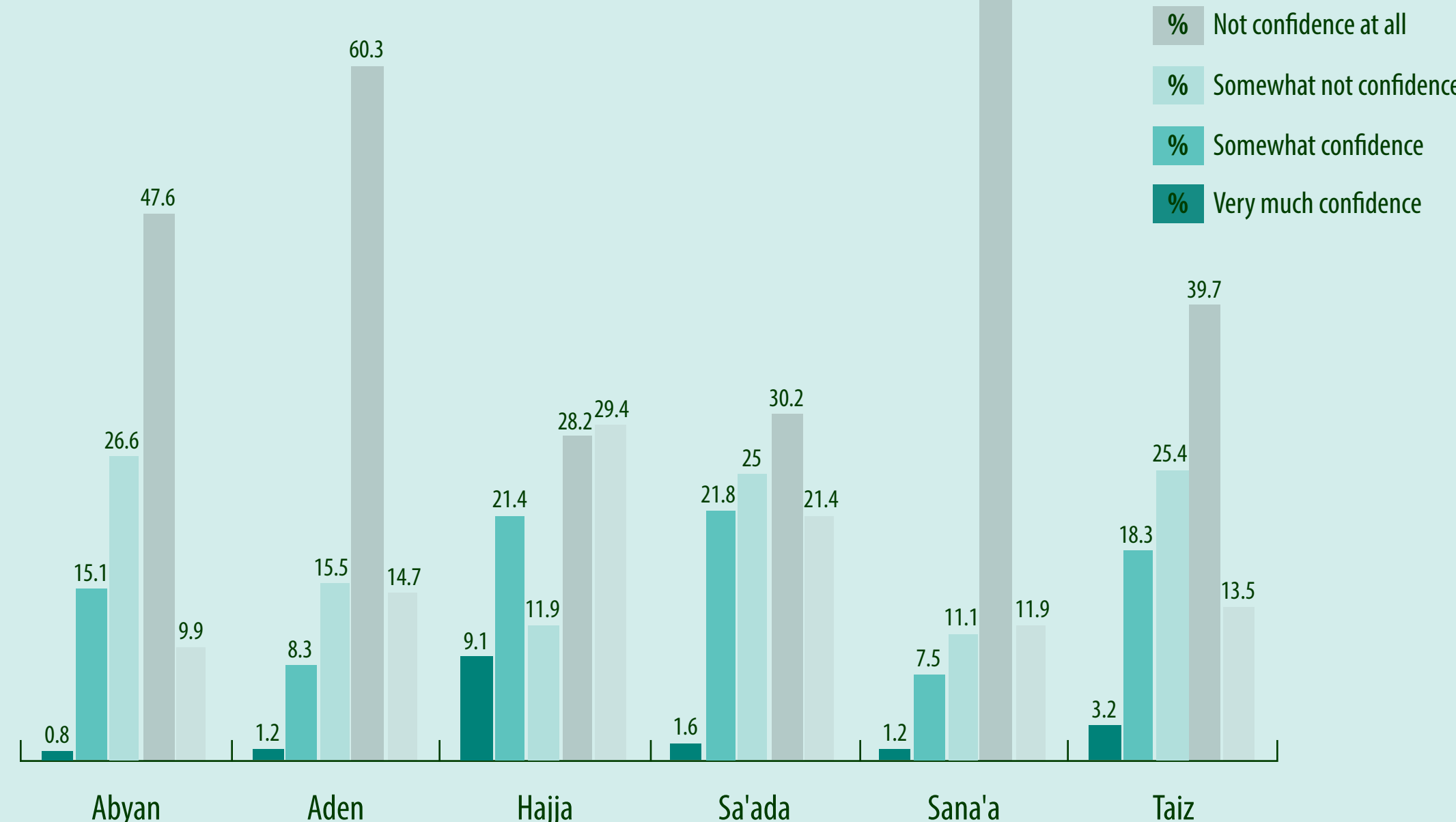
\*Data were not available in Sa'ada Governorate.

#### Level of Confidence in Local Authority

"How much confidence do you have in local authorities (the executive organs)?"



"How much confidence do you have in local councils?"

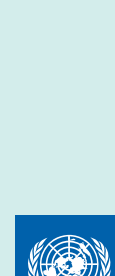


#### Upcoming Publications:

Coping Strategies

Social Cohesion

Income Sources



United Nations Development Programme  
Yemen  
www.ye.undp.org

For more information please contact:  
**Chikako Kodama**, Chief Technical Specialist,  
chikako.kodama@undp.org

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