

Outcome 3

By 2020, central and local administrations and other actors more effectively protect and promote human rights, and adopt transparent, accountable, pluralistic and gender sensitive governance systems, with the full participation of civil society, including the most vulnerable.

OUTPUT 3.4

Strengthened local, regional and national governance mechanisms for participatory, accountable and transparent services

Strategic Plan outputs to which the CPD output contributed during the year:

1.2.1 Capacities at national and sub-national levels strengthened to promote inclusive local economic development and deliver basic services including HIV and related services

2.2.1 Use of digital technologies and big data enabled for improved public services and other government functions

2.2.3 Capacities, functions and financing of rule of law and national human rights institutions and systems strengthened to expand access to justice and combat discrimination, with a focus on women and marginalised groups

3.2.2 National and local systems enabled to ensure the restoration of justice institutions, redress mechanisms and community security

3.3.2 Gender-responsive and risk-informed mechanisms supported to build consensus, improve social dialogue and promote peaceful, just and inclusive societies

E-Consulate project, a solid proof of long-standing cooperation of the Country Office with the Ministry of Foreign Affairs, continued to be developed with the integration of recent innovations in information technology sector. E-Consulate system enhances e-governance applications and increases accessibility of government services worldwide through www.konsolosluk.gov.tr.

Total number of new users reached to 6,014,483. 11,774,430 sessions were opened and 38,646,569-page visits were received in 2019. The fact that e-Consulate system has been actively used in over 50 countries around the world demonstrates the importance and credibility of the system.

In the scope of Strengthening the Civilian Oversight of Internal Security Forces Project Phase III (CO III), 10 new Local Prevention and Security Boards (LPSBs) were established in 10 districts and 9 LPSBs at district level from former phase of the Project were activated. Additionally, a group of experts for drafting the legal framework has been mobilized to establish a National Crime Prevention Office. The office will also serve as a part of the national governance mechanisms for participatory, accountable and transparent services.

The Local Administration Reform Phase III (LAR III) Project produced a comparative assessment report through which institutions and practices with regards to transparency and accountability in the EU and Turkey have been comparatively analyzed. The report, generated after a series of interviews conducted with relevant institutions, includes recommendations for secondary legislation with regards to transparency, accountability, public participation in decision-making process involving good practices from the EU. The report is disseminated among policy-making institutions on governance.