

# PROJECT FACT SHEET



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## SITUATION

The National Police of Timor-Leste (PNTL) assumed full responsibility for the country's law enforcement and public security in March 2011 following capacity development from successive UN peacekeeping missions. This was the first time the PNTL was in full authority since its establishment in 2002. With the drawdown of the United Nations Integrated Mission in Timor-Leste in December 2012, the PNTL leadership requested UNDP's support to build capacity in specific managerial and administrative areas. The goal of this support was to ensure that the outcome of previous training and support initiatives were both consolidated and put into practice while also developing the capacity to translate higher order government strategic plans into police-specific strategic and practical action plans. Capacity building support was also needed to meet specific needs of the PNTL high command as well complement the support being provided by other stakeholders.



## ACTION

UNDP's Capacity Building Support to the PNTL initiative is designed to strengthen the capacity of the PNTL to deliver quality policing services to the people of Timor-Leste. Specific initiatives support the high command transform their strategic and annual plans into tangible, measurable and predictably budgeted activities with funds effectively applied to each.. This is being done through the project team being co-located and working directly with counterparts on the following components:

- Plan implementation
- Information technology and data management
- Human resources

## Project Snapshot:

**Project Title:** Capacity Building Support to Policia Nacional da Timor-Leste (PNTL)

**Timeframe:** January 2013 – December 2015

**Development Partner:** UNDP

**Implementing Partner:** National Police of Timor-Leste (PNTL)

**Donors:** UNDP, Australian Federal Police and Government of Japan

**Overall Budget:** US\$3,718,605

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- Asset and procurement management
- Fleet management
- Public relations, media relations and internal communication

## IMPACT

As the project team only reached full strength in May 2014 it is too early to consider its impact. The project has, however, helped the PNTL target units build capacity and apply the knowledge gained in practical ways. Broad managerial support is resulting in tangible changes within the PNTL. This includes the development of work plans, improved performance management, and ensuring plans align with PNTL strategic objectives and realistic budget submissions are made. In addition, specific technical assistance is being provided in the areas of planning implementation, information technology, human resource management, procurement, fleet management, and public relations.

### **Key Results:**

- Feasibility study conducted on network connection options to link Dili police headquarters with each of the country's 12 districts as well as wireless connectivity between police headquarters and the Dili sub-districts.
- Information technology help desk established to improve internal response and assistance to requests for support.
- Standard operating procedures for identity cards developed and card production commenced for serving police officers, civilian officers and retired officers.
- Bi-monthly police magazine to inform police and the community on policing issues launched.
- Multi-media products promoting women PNTL officers and the recruitment of women to PNTL produced and distributed via national television, radio and social media.
- Public photo exhibition showcasing aspects of policing attracts more than 7,000 visitors during weeklong run.
- Nine specialist national civilian officers recruited on PNTL contracts to build capacity within PNTL's information technology, human resources, procurement, fleet management, and public relations units.