

# NextGen Management System Project Update July 2021

### **Project Status**

Following the launch of Phase 1-a in May 2021, we have begun execution of the Conference Room Pilot 2 (CRP 2) for Phase 2 and are currently completing the final design sessions. In the past month, the NextGen ERP Project Team and agency finance colleagues, including OFRM, have worked together to design a new chart of account (COA) structure as an evolution of the current chart of account structure in ATLAS. This was completed through considerable analysis, demonstration, and design discussions, and included input from professional consultants (PwC). The new COA will minimize manual entries, reduce data replication, and strengthen transaction controls and reporting capabilities.

#### What was delivered in Phase 1-a in May 2021?

**In Phase 1,** the new ERP will operate in parallel to existing systems with limited users initially to further refine the solution, identify issues and further train and support users.

<ul> <li>Phase 1 a. – Scope</li> <li>Oracle Cloud Platform</li> <li>Single Sign On</li> <li>HR solutions: Recruitment</li> </ul>	<ul> <li>Sourcing process (commencing with 5 offices)</li> <li>Supplier portal to support sourcing</li> </ul>
Other Key Accomplishments	Next Steps
<ul> <li>Future CoA approved</li> </ul>	
<ul> <li>Architecture strategy</li> </ul>	
Data migration strategy	
Technical architecture with the choice of	
Treasury management system and a planning tool (salesforce)	

#### What will be delivered in Phase 1-b?

**Phase 1b** will introduce planning functionality to support pre-year-end processes to enable the capture of corporate planning information prior to year-end. Salesforce.com will enable corporate planning and pipeline management.

<ul> <li>Phase 1 b. – Scope</li> <li>Corporate Planning*</li> </ul>	
Key Accomplishments	Next Steps
Architecture chosen (salesforce)	Complete procurement
	Design process

<ul> <li>Implementation</li> <li>Implementation</li> <li>Implementation</li> <li>Implementation</li> <li>Implementation</li> </ul>
<ul> <li>Implementation</li> <li>Implementation</li> </ul>

#### What will be delivered in Phase 2 in early 2022?

**Phase 2** will deliver the remaining scope of our new cloud-based ERP system across all business areas, after which, the Atlas system will be retired. A phased deployment approach is preferred to enable better adoption of the new system starting from early 2022. Each country will be part of a phased deployment phase and be assigned a deployment team to support transition activities. All deployment waves will be completed ahead of year-end preparation activities. After the transition, Atlas will remain open in read only mode for several years to come.

The detailed deployment process and sequence of events is currently being developed and will be communicated shortly.

<ul> <li>Phase 2 – Scope</li> <li>Project Portfolio Management</li> <li>Finance</li> <li>Treasury</li> <li>Travel Management</li> </ul>	<ul> <li>Asset Management</li> <li>Supply Chain Management</li> <li>Human Capital Management</li> <li>Payroll</li> </ul>
<ul> <li>Key Accomplishments</li> <li>CRP 1 complete</li> <li>CRP 2 near complete</li> <li>COA defined</li> </ul>	<ul> <li>Next Steps</li> <li>Validating end to end processes</li> </ul>

## Conference Room Pilot 2 – Objectives/Accomplishment

CRP2 commenced in late June 2021 and is focused on refining the configuration to support more specific and detailed agency needs. Each stream will showcase further process details based on areas identified in CRP1 to demonstrate how the new ERP management system will address more complex requirements.

#### **Chart of Accounts Decision Finalized**

A new chart of account (COA) structure has been defined by the OFRM and NextGen ERP Project Team following several in-depth design sessions. The new COA will deliver the following benefits:

- $\circ$  Facilitate the reduction of replication of data from subledgers to the General Ledger (GL)
- o Simplify the GL transactions and related subledger reporting
- o Reduce the number of manual GL journal entries
- $\circ$   $\;$  Facilitate account reconciliations using out of box Oracle cloud features
- $\circ$   $\;$  Ability to leverage out of box controls for transaction entry within the subledgers

The COA includes the following changes:



- Activity ID is not formally a COA segment in Atlas but is captured as an information element on journal lines. The new COA design will include Activity ID (Task) in all subledgers wherever a project number is available for transaction entry. Activity ID will also be available in the GL for entries related to projects and this will be considered for project related reports.
- Implementation agent (IA code) within Atlas will be modeled as a responsible party within Oracle Cloud Project Portfolio Management (PPM) module. The responsible party will be available in all subledgers when entering project information. Reporting on the IA Code will come from the PPM module.
- The new Chart of Account design will be validated after having been configured and demonstrated during conference room pilot 2 (CRP2) sessions

## Other key project activities to keep a look out for:

- External website An external facing ERP Project has now been launched! <u>https://erp-project.undp.org/</u>. This site centralizes project information and updates for personnel across the 70 plus agencies that will use the system.
- Branding A branding exercise for our new ERP system is nearly finalized and we will soon have a new name for our ERP System as well as a finalized brand. Details will be shared soon.
- Change management and communication We have onboarded two dedicated change management experts and two communication colleagues to drive communication and change. On the latter, work is underway on a Change Impact Assessment and Change Management Strategy.
- We have developed <u>Terms of Reference for ERP Champions</u> and we will soon be holding a series of kick-off sessions.
- Plans for an "ERP Roadshow" are underway. More details to come soon.

