



EXECUTIVE ROADSHOW: #NextGen ERP

1 NOVEMBER 2021



UNITED NATIONS
UNIVERSITY





Agenda

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Introduction & background

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Platform show & tell

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Deployment & support

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Discussion / Q&A

QUANTUM

Welcome to the Quantum journey!

Introduction and background



Where is this journey taking us?

A future-proof management system

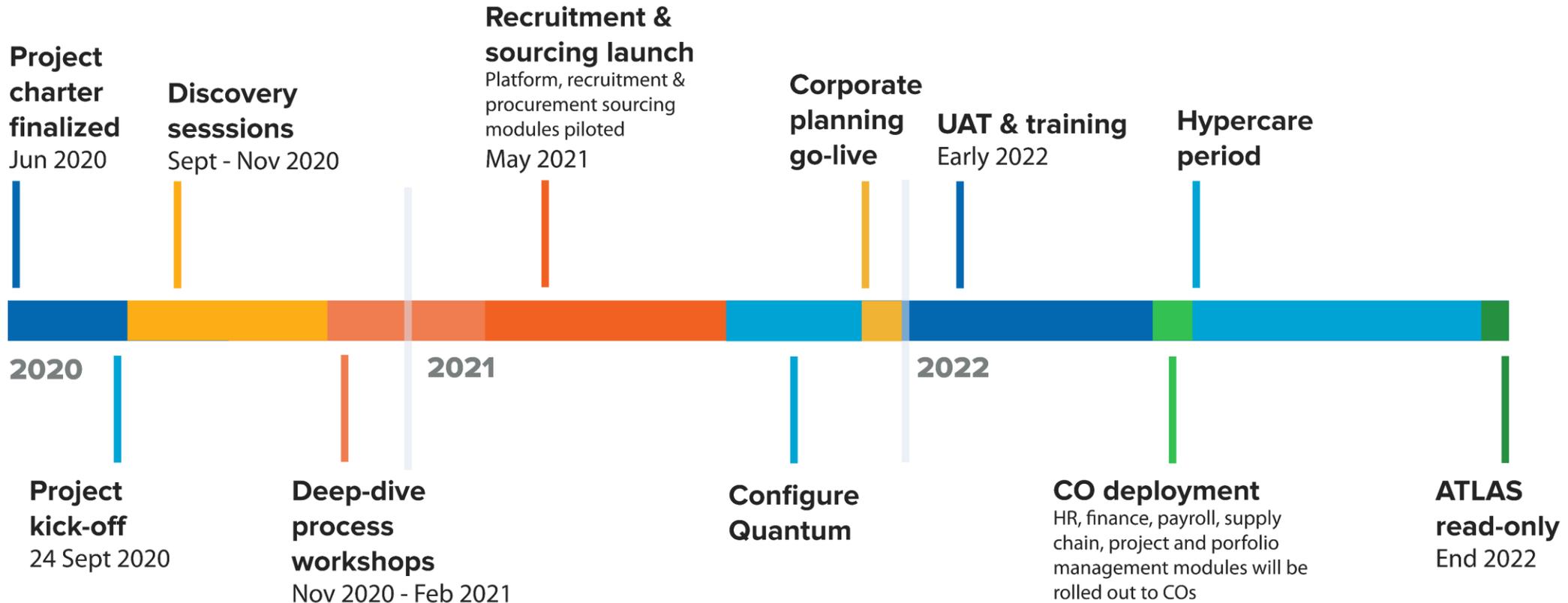
Quantum represents a leap forward in ways of working and collaborating:

- Mobile: accessible on any device
- Digital engagement (paperless)
- End-to-end: fully integrated
- Improved controls / risk management
- Enables clustering



What does the overall timeframe look like?

A phased approach factoring in competing priorities



QUANTUM

Experience what working with
Quantum will look and feel like:

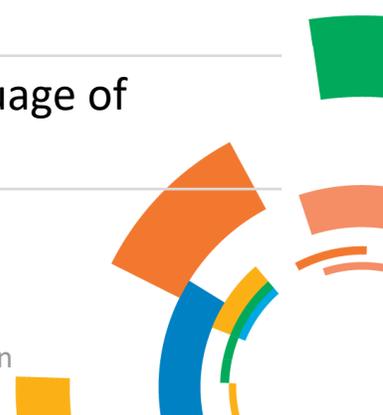
Show & Tell



A modern platform and intuitive experience

Key changes	Benefits
 Mobile enabled	Easy access from any connected mobile device
 Single username (email account to access)	Oracle cloud hosting and technology with SSO enabled access. Everyone with email has access.
 Email integrated	Ability to view and act on notifications in emails, through online and offline processes. Example ability to approve requisitions, PO's etc. through emails
 Human-centred design - usability	Modern application look and feel to provide intuitive navigation and access. Desktop integration built-in, like Excel upload across the application
 Self service reporting – better / quicker access to data	Designed and built in an integrated manner where HCM and Finance data, processes and functions work in a cohesive manner eliminating replication of data and misalignment of reporting.
 Multi-language capable	Ability for users to personalize the application to work in language of choice

Demo – What it looks like!



What can you expect on PPM?

	Key changes	Benefits
	Aligning project document and donor agreement to project structure	Modelling of projects as projects within the tool enables use of out of box processes, reports and controls
	Clear alignment of project to results hierarchy	The proposed project model aligns to the organizations results reporting including direct tie to the CPD's to facilitate results monitoring and results-based donor reporting
	Monitoring and reporting of actual project results	Ability to track and monitor against established KPIs of project results frameworks, further enabling the development of knowledge repository
	Pipeline management moving from ERP to Salesforce.com	Modern CRM tool manages pipeline in a more effective and efficient manner. Better aligned to actual business processes
	Reduction of multiple data entry	Integrated system with single point of data capture to reduce errors. Example, entry of donor agreement streamlined



What can you expect on SCM?

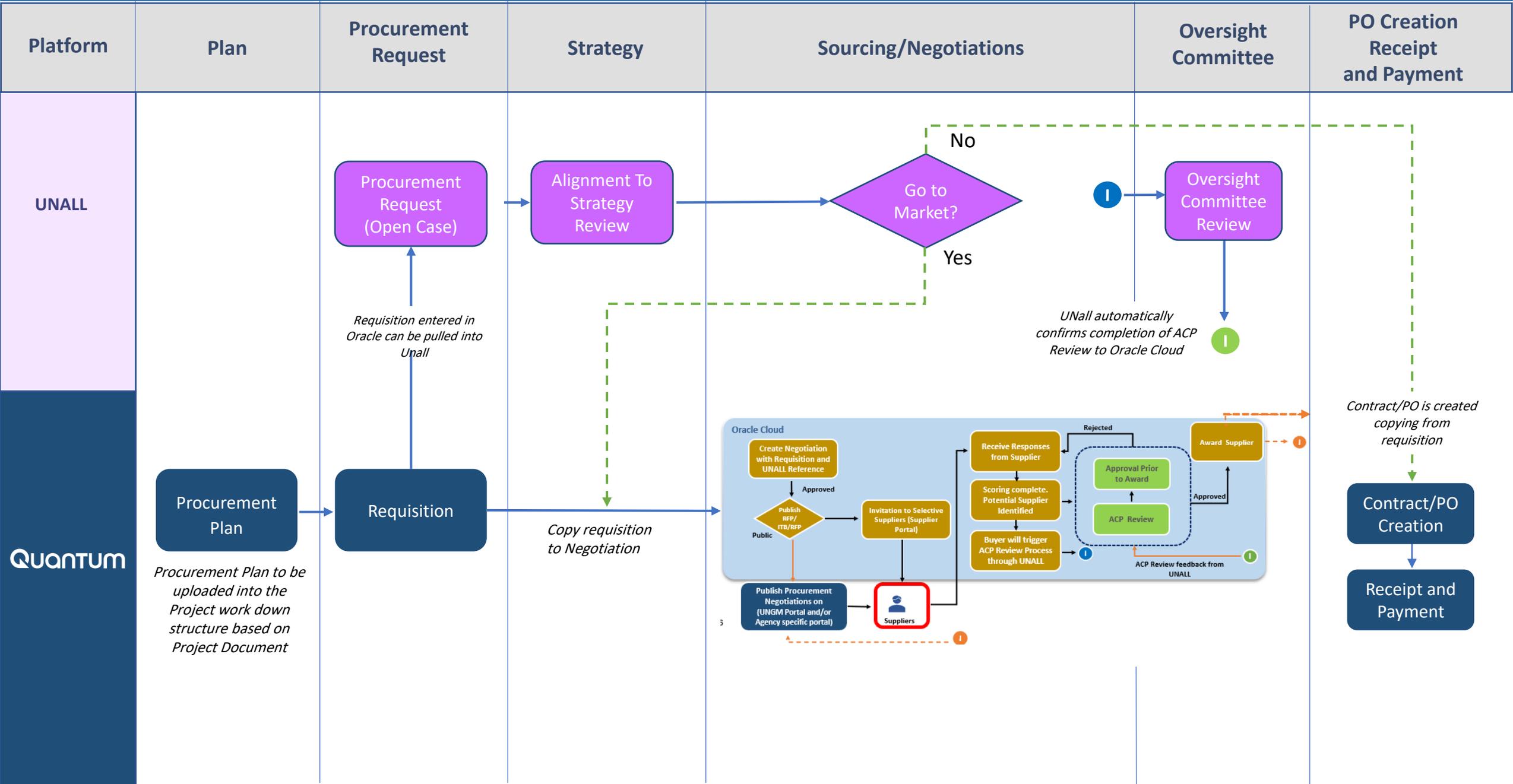
	Key changes	Benefits
	End to end integrated platform from procurement planning to payment	Enables full visibility and transparency in the end-to-end procurement process. Enhanced delivery through fully integrated and optimized processes
	A single vendor database	Global repository of vendors that can be used across the organization and can leverage
	Introduction of supplier portal	Ability for suppliers to engage digitally with UNDP, see opportunities, manage orders, invoices and payments etc.
	Online catalog enables access to LTA's	Improved spend management and strengthened analytical information with enhanced access to volume discounts, and greater operational efficiencies and productivity. Ability to reduced time to procure
	Control framework is embedded across the cloud process	Increased risk management and compliance, from field validation to automated approval workflows



PROCUREMENT
AND LOGISTICS

Demo – a modern requisition interface, digital engagement for suppliers!

End to End Procurement Process Flow (Plan to Payment)



What can you expect on HR management?

Key changes	Benefits
 A integrated HR platform across PMD, Learning and core HR data.	Your talent profile is synchronized with the recruitment, performance and learning modules, so keeping your profile updated takes less effort
 Time capture for staff	Capture cost in a traceable manner, benefit to project managers and donor reporting
 Modern recruitment flow utilizing question based screening and integration with external tools	Improved process providing transparency on recruitments and facilitating reduction in recruitment process time. Improved candidate experience through import capabilities
 Ability to run off cycle payrolls	Ability to process non-recurring payroll payments. Examples: education grant, salary advance
 Real-time access to leave and absence entitlements	Employee balances are real-time tracked and available, no longer tied to payroll runs/cutoffs
 Unified organization structure across platform	All views of organization structure are consistent, complete and accessible across business functions



HUMAN RESOURCES
MANAGEMENT

Demo – what does a hiring manager see!



What can you expect on Financial management?

	Key changes	Benefits
	Accounting is derived by transaction entry	Less manual GLJE entry, provides more consistent data and reporting through use of system enabled processes.
	Full integration across financial modules	System enabled reconciliations to facilitate quicker closure and reconciliation activities. More robust reporting to support these financial analysis.
	Move of IA code from COA to be modelled as responsible party in projects areas	Eliminates duplication of data across GL and operational dimensions as Implementing Agents are modeled in a common location.
	System enabled ICF to support financial controls	Reduction in exceptions and eliminates inconsistencies through system financial processes.
	Introduction of new modern treasury platform	Provides more ways to make payments including digital currency and mobile payments in the future.



FINANCIAL
MANAGEMENT



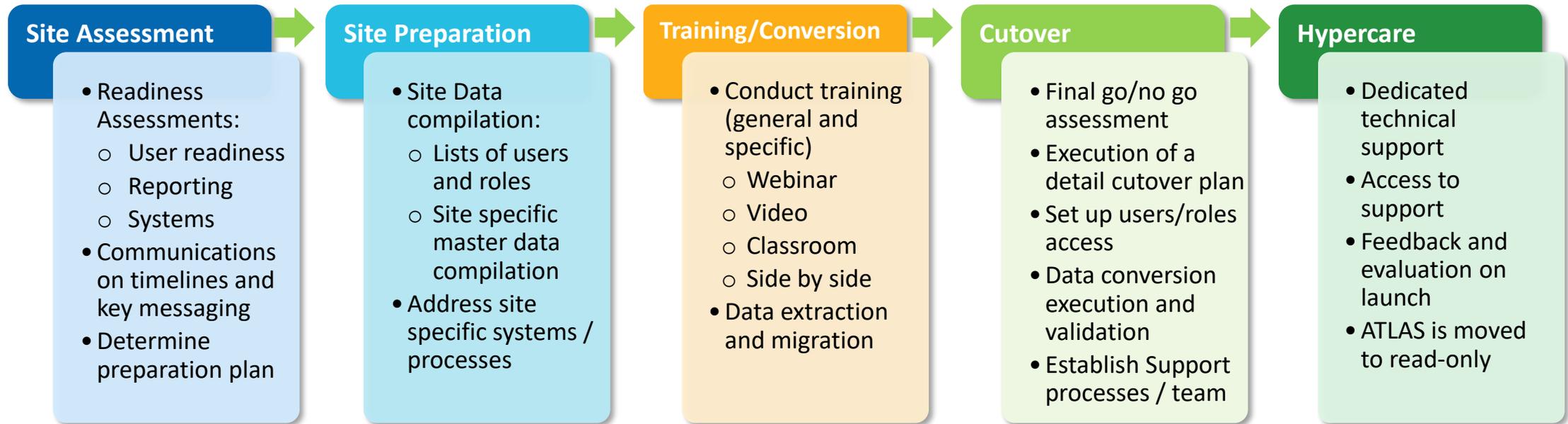


How Quantum will make its way to your office(s):

Deployment and support

When and how is Quantum being rolled out:

A tailored approach for each office*



- Engage with CO's; Change Champions and Focal Points
- Site assessment to assess impact of new application processes
- Personalization to reflect CO specific requirements
- Dedicated training and conversion
- A hyper-care period to provide focused support for initial period of operations

*Note that this is UNDP's deployment approach (UN Consortium partners will develop their own deployment plan)

How can you help shape the way forward?

As leaders, become advocates for the project:

- Actively and visibly support the project
- Communicate with staff in your office
- Disseminate messages from the Administrator to your teams with a tailored statement of support
- Recognize Quantum Change Champions
- Highlight the importance of the project in office/unit meetings
- Provide appropriate resources to support the change including input to the individual site assessments

Identify your local roll-out team:

1. Nominate Quantum Change Champions:

- If you haven't done so already, please nominate a Quantum change champion for your office;
- The Change Champion Network (CCN) will include a Field Advisory Group to capture the perspective from the field and help ensure a smooth transition

2. Identify subject matter experts (SMEs) covering the main areas of the platform to be engaged in next months to learn about the platform

QUANTUM



Discussion / Q & A

Key take-aways

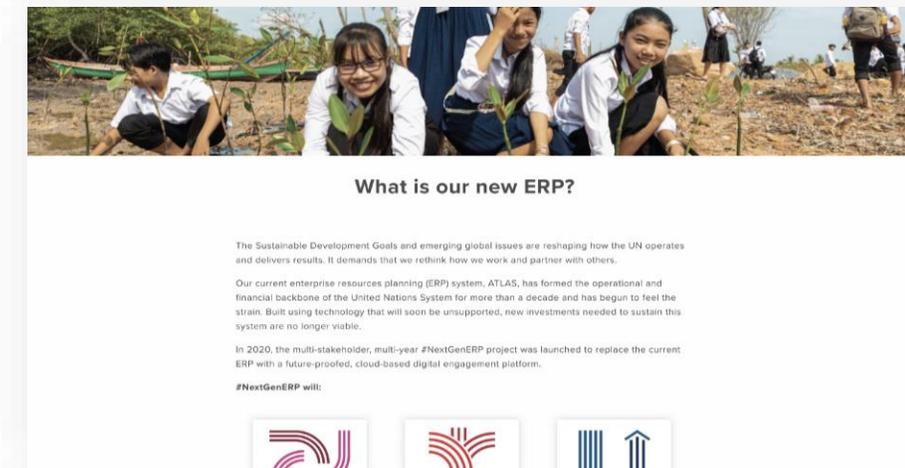
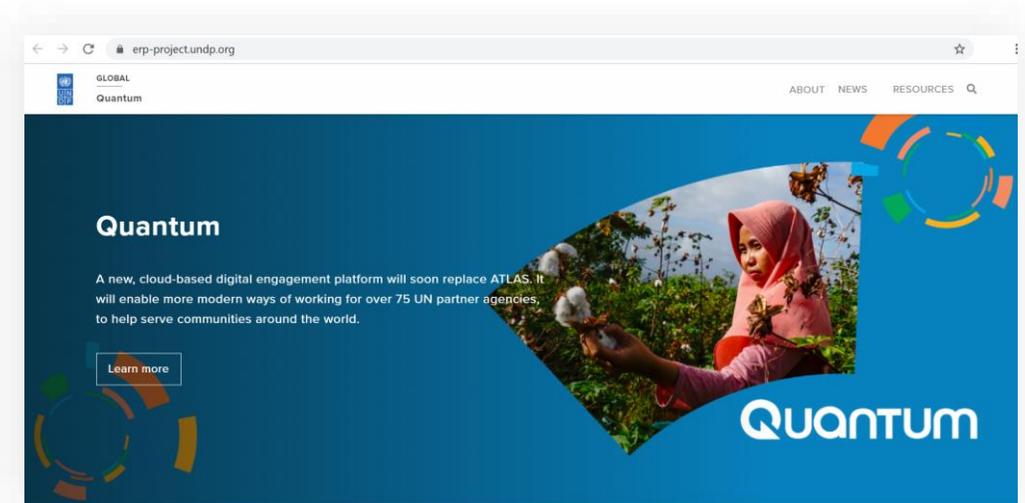
- The new **management system Quantum** will replace ATLAS in 2022 and will bring a number of benefits to the organization.
- Your teams will be **supported through the transition** before, during and after go-live. More details on the deployment, including preparatory work, will be shared in the coming weeks.
- The go-live is the **beginning of a journey of continuous improvement**: new features and functionalities will be added on an ongoing basis.
- **We look forward to your continued input and support**, including through the change champions network, and as an advocate for the journey.

Find out more about Quantum

You can follow the project journey on our external site:

<https://quantum.undp.org/>

Please share your questions, feedback, or let us know if you would like to engage with the project by contacting quantum@undp.org.



QUANTUM



THANK YOU!

