

**Socioeconomic Impact Assessment of COVID-19 Pandemic in Papua New Guinea**

**A Survey of the Impact of COVID-19 Related Measures on Businesses, including Micro Small and Medium Enterprises (MSME)**

The United Nations in PNG in Partnership with the National Broadcasting Corporation of PNG are conducting a nationwide survey to Assess the Socioeconomic Effects/Impact of Measures taken to prevent the spread of COVID-19 (such as the State of Emergency and the National Emergency Orders on Businesses including MSMEs

Results of the survey will inform the Government and Partners to better design and target the respective resources to help the country recover. Hence your participation is critical to better measure the effects/impact on Businesses. The survey is anonymous. All information including data on respondents will be confidential.

1. **PARTICULARS**

1. In what Province, District, and LLG does your business currently operate?

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2. What is your gender? [ ]  Female [ ]  Male

3. What is your age group?

[ ]  20 – 29 years old

[ ]  30 – 39 years old

[ ]  40 – 49 years old

[ ]  50 – 59 years old

[ ]  60+ years old

4. Is your enterprise a registered business? [ ]  Yes, it is. [ ]  No, it isn’t.

5. How many full time and casual staff do you employ?

|  |  |
| --- | --- |
|  **Full time (tick one only)** |  **Casual (tick one only)** |
| [ ]  | 1 – 49 | [ ]  | 1 – 49 |
| [ ]  | 50 – 99 | [ ]  | 50 – 99 |
| [ ]  | 100 – 149 | [ ]  | 100 – 149 |
| [ ]  | More than 150  | [ ]  | More than 150 |

6. How many staff would fall into the below age group? (please indicate a number, e.g. 12)

      18-25 years -old

      26-35 years-old

      36-45 years-old

      46-55 years-old

      56+ years-old

7. State the industry/sector that your business operates in?

[ ]  Manufacturing

[ ]  Construction

[ ]  Agriculture

[ ]  Tourism/Hospitality

[ ]  Administration/Clerical

[ ]  Financial Services/Accounting

[ ]  Wholesale/retail

[ ]  Other (please specify) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. **IMPACT OF THE MEASURES TAKEN TO PREVENT THE SPREAD OF COVID-19 ON YOUR BUSINESS**

8. How have the measures taken to prevent the spread of COVID-19 pandemic affected your business? (Tick one only)

[ ]  Large positive impact – e.g. high demand for your product/service

[ ]  Limited positive impact

[ ]  No impact – e.g. business continues to operate as normal

[ ]  Limited Negative impact – e.g. working from home in place, reduced business hours

[ ]  Severe impact – e.g. staff laid off, temporarily cease operations

9. What are the Main Impacts of the measures taken to prevent the spread of COVID-19 pandemic on your business? (Tick one only)

Impact on Production

[ ]  Production Level has dropped by about 5 – 10%

[ ]  Production Level has dropped by about 11 – 19%

[ ]  Production Level has dropped by about 20 – 49%

[ ]  Production Level has dropped by about 50 – 90%

[ ]  Production Level has been completely halted

Impact on Revenue

[ ]  Revenue Level has dropped by about 5 – 10%

[ ]  Revenue Level has dropped by about 11 – 19%

[ ]  Revenue Level has dropped by about 20 – 49%

[ ]  Revenue Level has dropped by about 50 – 90%

[ ]  Revenue Level has been completely halted

Impact on Access to Capital from banks/financial intermediaries

[ ]  Access Level has dropped marginally by about 5 – 10%

[ ]  Access Level has dropped severely by about 50 – 90%

[ ]  Access Level Denied

Impact on Ability to Service Debts

[ ]  Can afford to service debts at levels before COVID-19

[ ]  Has affected my ability by about 50% or less

[ ]  Has affected my ability by about 60% or more

[ ]  Unable to service my debts

Impact on Employment of Staff

[ ]  Able to Maintain and Sustain Staff Level Before COVID-19

[ ]  Unable to Maintain and Sustain Full Staff Strength and laid off about 5 – 15%

[ ]  Unable to Maintain and Sustain Full Staff Strength and laid off about 20 – 55%

[ ]  Unable to Maintain and Sustain Full Staff Strength and laid off about 60 –90%

Impact on Employees Wages/Salaries

[ ]  Able to Maintain and Sustain Salary Level Before COVID-19

[ ]  Unable to Maintain and Sustain Full Staff Salary Level and Cut about 5 – 15%

[ ]  Unable to Maintain and Sustain Full Staff Salary and Cut about 20 – 55%

[ ]  Unable to Maintain and Sustain Full Staff Salary and Cut about 60 –90%

10. If your business has laid off employees, please fill out how many Employees have been laid off:

      Female employees in contractual employment

      Male employees in contractual employment

      Foreign Migrant Workers in employment

      Person Living with Disability

      Not applicable

11. Which measures taken to prevent the spread of COVID-19 pandemic has had the most severe impact on your business?

[ ]  Cancellation of flights

[ ]  Lockdown on movements

[ ]  Closure of Government and education facilities

[ ]  Ban on operations

[ ]  Other (please specify) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

12. Since the State of Emergency began on 23 March 2020, did you experience any changes in sales volume?

[ ]  Sales increased by 20-50%

[ ]  Sales increased by 0-19%

[ ]  No Change

[ ]  Sales decreased by 0-19%

[ ]  Sales decreased by 20-50%

13. Since the State of Emergency began on 23 March 2020, did you experience any changes in number of customers?

[ ]  Increased by 20-50%

[ ]  Increased by 0-19%

[ ]  No Change

[ ]  Decreased by 0-19%

[ ]  Decreased by 20-50%

14. Where do you mainly get your material supplies or products from?

[ ]  Local Producers in same province

[ ]  Local Wholesale/Retail Outlets in same province

[ ]  Other Provinces

[ ]  Imported from other countries

[ ]  Other (please specify) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

15. What measures did you take to cope with the SOE?

[ ]  Use savings to venture into another business

[ ]  Temporarily stopped operations

[ ]  Laid off Workers/gave workers unpaid leave

[ ]  Gave workers Paid Leave

[ ]  Reduce staff/wages and wait for normalcy to return

[ ]  Arranged for Work from Home

[ ]  Obtain Additional Credit to Stay Afloat

[ ]  Close Business/wind up operations

16. Have you experienced any difficulties making payments during this time (such as loan repayments, tax, insurance, salary) due to measures taken to prevent the spread of COVID-19?

[ ]  Loan repayments

[ ]  Tax payments

[ ]  Insurance payments

[ ]  Social security payments (pension)

[ ]  Salary/Wages

[ ]  No difficulties making repayments

17. Is your Business affiliated to any industry representative body?

[ ]  PNG Business Council

[ ]  Local Chamber of Commerce

[ ]  Cooperative Society

[ ]  Industry association: e.g. Manufacturer’s Council, Women in Business

[ ]  Other (please specify) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

[ ]  None

18. Describe the key support, if any, provided by your industry body during this pandemic?

[ ]  Policy Advice

[ ]  Financial Support

[ ]  Other (please specify) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

[ ]  None

19. How is the Government’s Economic Stimulus Package or other recovery measures helping your business?

[ ]  Greatly Helped

[ ]  Somewhat Helped

[ ]  Did not Help

[ ]  Unsure (have not heard about it)

20. Which aspects of your business operations do you think the Government and its Partners should target to help you to recover quickly

[ ]  Tax relief for one year

[ ]  Loan repayment relief for 6 months (loans repayments on hold at all financial institutions)

[ ]  Special credit facilities availed through financial institutions

[ ]  Relax borrowing terms and conditions, including interest rates

[ ]  Other (please specify) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_