

CREATING LASTING IMPACT



Annual
Report | 2012



UN
Volunteers

inspiration in action



ABOUT US

UNV is the United Nations organization that contributes to peace and development through volunteerism worldwide. Volunteerism is a powerful means of engaging people in tackling development challenges and it can transform the pace and nature of development. Volunteerism benefits both society at large and the individual volunteer by strengthening trust, solidarity and reciprocity among citizens, and by purposefully creating opportunities for participation.

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ENGAGING PEOPLE IN THE POST-2015 AGENDA

As the world accelerates progress towards the Millennium Development Goals by 2015, consultative processes are underway, engaging development partners and grassroots stakeholders, particularly youth, in defining what comes next. Dedicated national and international post-2015 volunteers are supporting these consultative efforts, including sharing good practices and strengthening national-level capacity to relate to the new framework.

To ensure an equitable and accountable post-2015 framework, UNV calls on governments and United Nations entities to promote mechanisms that meaningfully engage civil society in the formulation and implementation of internationally-agreed goals. Volunteerism is one of the most vital delivery mechanisms for social, environmental and economic transformation, ensuring a lasting impact with its ability to change people's mindsets, attitudes and behaviours.

←
Women in Burundi participating in a waste management project of the city of Citiboke. This public-private partnership is part of a broader, innovative UNDP initiative that ensures durable socio-economic reintegration of people affected by the civil war. UN Volunteers oversaw project activities, sensitized communities on the '3x6 approach', and supported capacity development activities. (Aude Rossignol/UNV, 2012)

UNV is administered by the United Nations
Development Programme (UNDP)



*Empowered lives.
Resilient nations.*



*Participants in the national consultation
on youth volunteering in Morocco.
(Laboratoire Brahim/UNV, 2012)*

CREATING LASTING IMPACT

The United Nations Volunteers (UNV) programme delivers peace and development results through volunteerism. UN Volunteers are at the frontline of implementation and engaging communities at the grassroots level. UN Volunteers work with United Nations partners, governments, civil society organizations and the private sector, enabling them to deliver on their mandates and programmes.

Volunteers make a lasting impact.



*In Kenya, UNV engaged youth to volunteer in an event to mark IVD 2012.
(UNV, 2012)*

*In Tunisia, UNV organized an event to promote volunteerism
on IVD 2012. (Pauline Deneufbourg/UNV, 2012)*



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United Nations Secretary-General Ban Ki-moon with volunteers during the United Nations Conference on Sustainable Development in Rio de Janeiro, Brazil, in June 2012. (UN Photo/Mark Garten, 2012)

FOREWORD



UNDP Administrator Helen Clark (left) meeting Asma Bilal Hanif (Pakistan), a UNV Neurosurgeon, during her visit to Malawi in October 2012. Dr Asma is one of three neurosurgeons practicing in Malawi and serves the central and northern regions. (UNV Malawi, 2012)



UNDP Administrator Helen Clark meets UN Volunteers in the city of Guiglo, where, at the inauguration of new joint United Nations premises, the UNV programme had a stand highlighting the contributions of UN Volunteers in Côte d'Ivoire. (Basile Zoma/ONU CI, 2012)

As we at UNDP and UNV work to support acceleration of progress on reaching the Millennium Development Goals, the United Nations system is involving people around the world in discussions on the global development agenda beyond 2015. Just as active and engaged citizens made their voices heard in preparation for and at last year's United Nations Conference on Sustainable Development, Rio+20, so voices from the world's communities must be heard as a renewed development agenda is shaped.

Indeed it was the voluntary commitments made by individuals, facilitated through massive outreach by UN Volunteers and volunteer organizations and through businesses and multilateral institutions, which were among Rio's most significant outcomes. Through an online social media campaign, UNV itself counted over 64 million individual voluntary actions people were taking in supporting sustainable development in their own communities and the world at large.

In 2012, over 6,800 UN Volunteers from the UNV talent pool – a roster of over 25,000 assessed candidates – served with 35 United Nations entities. They worked within communities to advance progress towards the Millennium Development Goals, poverty eradication, democratic governance and crisis prevention and recovery. They worked in United Nations peacekeeping missions, and they provided essential services, including in the health sector. Over 2,000 of these UN Volunteers served with UNDP in the field, where their help was invaluable.

Large numbers of UN Volunteers are nationals of developing countries. Last year there were 5,524 of them, of whom 1,813 were national UN Volunteers serving in their own countries.

Facilitating South-South exchanges of experience and knowledge is central to what UNDP and UNV do around the world. Through UNDP's universal presence, we have the capacity to link countries and communities to knowledge, best practices and lessons learned. Together with UNV, we work to boost development, expand opportunities, tackle poverty and inequality and build resilience.

By placing people at the centre of development, both as participants and beneficiaries, UNV works in synergy with UNDP's policy and programme work. UN Volunteers are often the face of UNDP at the grassroots level. UNDP greatly values UN Volunteers' support. Together, we can – and do – empower lives and help build resilient nations.

I thank UN Volunteers for the passion, ideas and experience they bring to their work and to their collaboration with UNDP and the United Nations system at large.

Helen Clark
Administrator,
United Nations Development Programme (UNDP)
New York, May 2012

PREFACE



UNV Executive Coordinator Richard Dictus (left) is shown a healthy newborn by Mariame Ouedraogo (Burkina Faso), a UNV Midwife Trainer with UNFPA, at the Clinic Sonub, Petite Place Cazeau in Port-au-Prince, Haiti. (Igor Rugwiza/UNV, 2013)



It is with great pleasure that I present to you the UNV Annual Report: **Creating Lasting Impact**. This report captures the essence of the contributions of UN Volunteers, UNV staff and partners to advancing peace and development in 2012. As I only recently took the helm of UNV as Executive Coordinator, I would like to acknowledge the leadership of my predecessor, Flavia Pansieri, in the achievements of the organization for 2012.

UNV works with the United Nations, governments, civil society and private sector partners to bring people to the fulcrum of development and give them a voice. Through volunteerism, people become actors of change and equal partners in the attainment of local, national and international progress towards sustainable human development and global peace.

UNV manages a value-driven talent pool of global citizens motivated to contribute to the peace and development work of the United Nations. Through their expertise, UN Volunteers enable the effective delivery of the programmes and mandates of 35 partner United Nations entities.

While visiting Haiti recently, I met UNV Midwives providing free prenatal and maternal health care in one of the largest earthquake-affected slums of Port-au-Prince under a programme supported by the United Nations Population Fund (UNFPA). Besides delivering key basic services, these inspiring UN Volunteers work alongside Haitian midwives, exchanging skills and building capacity.

With more than one billion people between the ages of 15-24, our planet has the largest youth population ever and UNV is well placed to offer young people avenues for participation and engagement. In his five-year Action Agenda for 2012-2017, United Nations Secretary-General Ban Ki-moon requested UNV to create a UNV Youth Volunteer Programme to promote youth volunteerism and youth voice. Building on our long-standing experience with youth volunteering, we completed the initial stage of consultation, established a Youth Trust Fund and developed a framework for a comprehensive programme. UNV will continue to develop enabling and constructive platforms for youth volunteering, creating space for an increased engagement of youth in poverty eradication and sustainable human development.

The rapid spread of information and communication technologies is enabling greater numbers of people to interact across borders and providing volunteers with a means to build capacity and influence progress without even leaving their homes. In 2012, 11,000 skilled professionals took advantage of the opportunity to influence global development through the UNV Online Volunteering service.

Looking ahead, UNV has been tasked to lead the implementation of a resolution on Integrating Volunteering in the Next Decade, adopted by the United Nations General Assembly in December 2012. UNV's vision is of a world that recognizes the power of volunteerism and that actively supports people to volunteer for global peace and sustainable human development. Together we can tackle poverty and inequality, advance peace and social cohesion and build resilience. UN Volunteers deliver on this vision.



UNV Executive Coordinator Richard Dictus engaged with UN Volunteer Souley Garba (Niger), Regional Electoral Coordinator, in Port-au-Prince, Haiti. (Thibaut Monnier/UNV, 2013)



Richard Dictus
Executive Coordinator,
United Nations Volunteers (UNV)
Bonn, May 2012


INTRODUCTION



Uniquely positioned by its mandate to be a mobilizing force behind volunteerism, UNV is a key partner for United Nations entities, governments, civil society and the private sector in the enhanced delivery of development results. The skills, commitment and reach of UN Volunteers bridge the gap between people at the grassroots and development actors and governments, and lead to development outcomes that are sustainable and that resonate around the globe.




Kevin Kiffer (France), UN Youth Volunteer with UNDP in Brazzaville, the Republic of the Congo, surveys beneficiaries to identify their aspirations and to encourage the involvement of communities in local development. (Séraphin Ngoma/UNDP, 2013)


Sianama, from Grand Bassa County in Liberia, is radiating confidence in her future. That is what peace has done for the children of Liberia. It has allowed them to dream bigger dreams of what they can accomplish for themselves and for the country of their birth. The future of Liberia is in the hands of its youth. (S-J Mungo/UNV, 2012)

UNV delivers peace and development results through volunteerism. To this end, UNV partners with United Nations entities, governments, civil society organizations and the private sector to advocate for volunteerism, integrate volunteerism into peace and development interventions and mobilize UN Volunteers and community volunteers.

Voluntary action and civic engagement are key to people-centred development. Any effort to transform society to achieve sustainable social, economic and environmental progress should engage communities from the planning through the implementation phase. UN Volunteers, a highly-skilled cadre who work actively with development partners and within communities, respond to development priorities and needs in countries faced with poverty and socio-economic challenges, humanitarian crises, conflict and post-conflict challenges and situations of fragile peace.

As the world accelerates progress towards the Millennium Development Goals by 2015, consultative processes are underway, engaging development partners and grassroots stakeholders, particularly youth, in defining what comes next. Dedicated national and international post-2015 volunteers are supporting these consultative efforts, including sharing good practices and strengthening national-level capacity to relate to the new framework.

To ensure an equitable and accountable post-2015 framework, UNV calls on governments and United Nations entities to promote mechanisms that meaningfully engage civil society in the formulation and implementation of internationally-agreed goals. Volunteerism is one of the most vital delivery mechanisms for social, environmental and economic transformation, ensuring a lasting impact with its ability to change people's mindsets, attitudes and behaviours.




In this year's Annual Report, we demonstrate the lasting impacts of UNV interventions. We highlight the role of UN Volunteers in enhancing the ability of partners to deliver on their mandates and how they facilitate partnerships for development between governments and local populations. Each chapter outlines the work of UNV and of its UN Volunteers, coupled with examples of projects and partnerships that are fostering sustainable peace and development.

“As we celebrate the impact of volunteers on our world, let us remember the many places they are needed: in war zones and classrooms, in hospitals and homes – wherever struggling people seek a helping hand. I am especially grateful to United Nations Volunteers who support efforts to prevent conflicts, help societies recover from fighting, promote sustainable development, assist in crisis situations and carry out numerous other projects for the greater good. Their work has advanced the Millennium Development Goals, and I am confident they will also contribute to progress on the post-2015 development agenda.”

*United Nations Secretary-General Ban Ki-moon,
International Volunteer Day, 5 December 2012*

Chapter I highlights how UNV places youth in the lead and build upon their skills and capacity, while working with partners to create an enabling environment for volunteering.

In **Chapter II**, we show how UN Volunteers contribute to the delivery of basic services and inclusive development, also highlighting UN Volunteers advancing the agenda of gender justice and the well-being of women.

 In a **special centrefold feature** we highlight the added value to partners of UNV and UN Volunteers. We provide a snapshot of our roster of candidates, professions, volunteer mobilization and modalities. We also feature trends over time in donor contributions to UNV, and outline Special Voluntary Fund expenditures and full funding.

Chapter III examines how UNV engages communities in crisis prevention and recovery, as well as disaster risk reduction.

In **Chapter IV**, we demonstrate how highly skilled UN Volunteers facilitate the humanitarian assistance processes of United Nations partners on the ground.

Chapter V features the contribution of UNV and UN Volunteers to peacekeeping and peacebuilding operations and interventions.



Rokia Sissoko (left) is a volunteer nurse with the National Centre for Promotion of Voluntary Service. She works in maternal and child health in the town of Kende in Mali. Rokia trains health care providers, thus helping to achieve MDG 5 (Improve Maternal Health). (Larsan Traore/NCPV, 2012)



ECOWAS Volunteer Emmanuel Aniesedo (Nigeria), a Laboratory Technician, reading a malaria parasite slide on a microscope at the John F. Kennedy hospital in Monrovia, Liberia. (Mohamed Kanja Sesay, 2012)



VOLUNTEERS ENHANCING PARTICIPATION

YOUTH

UNV has long recognized that youth participation in development processes can be a powerful driver of change. Volunteerism renders an effective mechanism for youth to pursue their aspirations in shaping the policies and actions that address societal challenges. Approximately 25 per cent of UNV projects support volunteer activities related to the promotion and incorporation of youth in peace and development initiatives.

In 2012, UNV deployed 966 international and national volunteers in the age range defined by the new United Nations youth volunteer modality – that is between the ages of 18 to 29. Of these, around 60 per cent were national volunteers, working within their own countries and communities, and 60 per cent were women. These UN Volunteers worked primarily in the areas of administration, relief, justice and public information, and were hosted by six different United Nations entities.

During the course of the year, UNV funded eleven youth projects in 15 countries: **Bosnia and Herzegovina, Egypt, Ethiopia, Indonesia, Jordan, Lesotho, Morocco, Peru, Rwanda, Tanzania, Tunisia, Yemen, the Ukraine, Uzbekistan and Zambia.** These projects built confidence, social responsibility, peer models and skills for future employment. They also had a ripple effect, mobilizing some 20,500 community volunteers. In addition, UNV supported governments in establishing national volunteer schemes with a youth focus in 11 countries, namely **Benin, Burkina Faso, Cape Verde, Guinea, Liberia, Mali, Mauritius, Mozambique, Senegal, Sierra Leone and Viet Nam,** which mobilized another 22,500 community volunteers.

In 2005, the Economic Community of West African States (ECOWAS) signed a Memorandum of Understanding with UNV, requesting its expertise to create the *ECOWAS Volunteers Programme*, a cadre of youth volunteers to entrench peacebuilding and reconciliation as development tools in three pilot countries: **Guinea, Liberia and Sierra Leone.** Three UN Volunteers were recruited as programme Country Advisors and two UN Volunteers were assigned as Monitoring and Evaluation and Knowledge Management and Communication Specialists in the programme's regional office in Burkina Faso. In 2012, the number of UN Volunteers fielded under the programme increased to 24, with 19 stationed in Liberia and five in Guinea. The deployment of 40 additional volunteers in Sierra Leone and 35 in Guinea is expected in 2013.

In **Liberia**, an induction workshop for new volunteers was held in 2012 and a large field monitoring mission took place to evaluate the current status, needs and outlook of the project. The programme is advancing the technical, communications, administrative and monitoring and evaluation capacities of the ECOWAS volunteers. After ECOWAS volunteers participated for the first time in the celebration of International Volunteer Day in Liberia, one volunteer teacher launched a Reproductive Health Club to broaden the understanding of high school students of reproductive health-related issues.



In **Mali**, UNV completed a highly successful three-year project (2009-2012) on promoting national volunteerism with UNDP. This resulted in the adoption of a legal and institutional framework for a National Centre for Promotion of Voluntary Service. The project mobilized qualified Malians, particularly young people, to volunteer for their country's socio-economic development, while at the same time acquiring new skills, experience and greater self-confidence. A team of eight UN Volunteers oversaw the recruitment, training and supervision of 105 national volunteers. By the end of 2012, these volunteers had reached hundreds of communities, supporting the delivery of basic social services, such as safe drinking water, sanitation, education and maternal and child health, thus contributing to **MDGs 2, 4 and 5**.

A blind person receives a cane during the hand-over ceremony of material to the disabled community in the Abu Shouk camp for displaced persons in El Fasher. UN Volunteers distributed 102 crutches, 75 canes for blind persons, 5 wheel chairs and clothing. (Albert González Farran/ UNAMID, 2012)



UNV was catalytic in inspiring ownership by the Government of Mali, which has now taken over this project and is committed to promoting volunteerism for sustainable development.

Institutional frameworks that promote volunteerism can instigate a sense of ownership in citizens and accelerate participation in their country's progress. This has been the case in **Viet Nam**, where UNV

has become a strong partner of the Government in advancing an inclusive development agenda. The Government, through its Social Economic Development Plan, has stressed the importance of an inclusive approach to confront rapid social and economic change and to address a growing gap between the rich and poor.

In partnership with the Ho Chi Minh Communist Youth Union - the nation's largest volunteering organization, UNV launched the *Strengthening the Capacity of Volunteerism for Development in Viet Nam* project in 2009. In 2010, the project established the Viet Nam Volunteer Information Resource Centre, a first of its kind, tasked with coordinating volunteering opportunities among the Government, volunteer-involving organizations and individual volunteers, matching resources with demands. In 2012, more than 500 national and international youth volunteer opportunities were published on the centre's website.

“We want to link volunteerism with the problems facing youth, like unemployment, exclusion and education. We want to show how youth, through volunteerism, can regain confidence, skills and hope to make a positive change in their homelands, their societies, themselves and their families.”

Noha Tarek, national UNV Youth Coordinator in Egypt



VOLUNTEER VOICE:

Donating equipment to internally displaced persons with disabilities

About 483 UN Volunteers were deployed in **Sudan** with the African Union-United Nations Mission in Darfur (UNAMID) in 2012. They served in 30 mission sectors across a wide range of substantive and technical assignments. The volunteers played a central role in achieving Mission mandates and contributing to peace and development. True to the volunteer spirit, the UN Volunteers regularly worked in communities, where they interacted with residents and officials alike and focused on building local capacity.

In one example, UN Volunteers collaborated with the Sudanese Development Agency to raise money for mobility equipment for internally displaced persons with disabilities. The UN Volunteers delivered the items — 102 crutches, 72 canes for blind persons and five wheelchairs — to Abu Shouk, one of the largest camps for internally displaced persons in Sudan. This fundraising campaign, initiated in November 2011 by UN Volunteer Mohammad Sarhan (State of Palestine), helped improve the quality of life for some of the most vulnerable members of the camp community. “I became disabled at a young age and have always been passionate about volunteering. I am glad that we were able to make an impact on the disabled in this community,” Mohammad says.

Joined by UNAMID staff, UNV also led efforts to collect funds for the El Fasher Rehabilitation Clinic and Disability Club. There, UN Volunteers distributed 20 wheelchairs, two desktop computers and seed money to support the Disability Club's workshop where members re-condition wheelchairs and produce crutches and orthopaedic limbs. Camp leaders expressed their gratitude and encouraged the volunteers to keep advocating for the wellbeing of the disabled community.

Five UN Volunteers supported the centre, also training about 150 people and establishing a trainer-of-trainers network with 70 members. The resource centre concept spread to other regions, and – supported by UNV partnerships with local youth unions – two regional offices have been established in the cities of Ho Chi Minh and Da Nang. The growing interest in volunteerism is corroborated by the fact that 210 organizations and 1,000 volunteers are registered so far. According to Nguyen Qui Quynh Mai, a national UNV Communication Specialist, “People are now more aware of the contribution of volunteerism to the lives of the vulnerable, as well to their own future and visions.”

The popular uprisings in the Arab world, spearheaded mostly by young people, shifted the world’s attention towards youth as equal and effective partners in change. In order to harness the momentum created by youth solidarity and social capital in the Arab region, UNV launched the *Arab Youth Volunteering for a Better Future Programme* in five pilot countries: **Egypt, Jordan, Morocco, Tunisia and Yemen.**

“With its focus on promoting volunteerism for development, this regional programme will complement youth activities and initiatives supported by United Nations entities such as UNDP, UNICEF, UN Women and others,” says Anita Nirody, United Nations Resident Coordinator in Egypt. The programme will aid the establishment and strengthening of national and regional infrastructure to build skills and capacities of Arab youth through volunteering, thereby enhancing their social inclusion and active participation in the socio-economic development of their countries.

Five national UNV Youth Development Specialists are currently supporting the Arab youth programme. In 2012, these dedicated individuals conducted mapping exercises in the five Arab countries, collating and reviewing national data on youth and volunteers. With the support of 45 community volunteers, they successfully coordinated national consultations and a regional workshop that brought together youth and a broad range of stakeholders from the participating countries. The consultations employed a participatory approach that fostered buy-in and paved the way for participants to put forward a variety of concrete solutions to the challenges facing youth in the region. These included creating opportunities for social, political, civic and economic inclusion, with special attention to enhancing the participation of women and minorities.

In Viet Nam, UNV IT specialist Tran Tien Cong (centre) and UNV Support Specialist Le Ha Long (second from right) engage with Viet Nam Volunteer Information Resource Centre volunteers on the steps of the Viet Nam Youth Union office in Hanoi. Five UN Volunteers supported the centre, training about 150 people and establishing a trainer-of-trainers network with 70 members. (Harald Franzen, 2013)



CLOSE-UP: Promoting South-South development cooperation

The Asia Youth Volunteer Exchange Programme is a regional initiative that mobilizes UN Volunteers from Asia for development assistance in African countries. The programme is an excellent example of South-South cooperation, enabling the exchange of skills, knowledge and best practices among volunteer experts from similar development contexts. UNV has been coordinating this programme since 2006 in **Tanzania and Zambia**, with 22 UN Volunteers deployed since its inception.

In Tanzania, UN Volunteers under the programme have strengthened the teamwork, results-based planning and problem-solving skills of host organizations, such as the Tanzania Chamber of Commerce, Industry and Agriculture. The efforts of UN Volunteers have enabled the chamber to increase its visibility within the business community, which, in turn, has led to increased demand for its services.

In 2012, Puspa Raj Bhattarai (Nepal), a UNV Information Technology Specialist, received international recognition for his contribution to the chamber’s Information Technology systems. Puspa designed a system to reduce non-tariff barriers that prevent the smooth flow of trade within Tanzania and the East Africa region. This online reporting and monitoring system enables members of the business community to log complaints by SMS and to track and receive feedback on trade barriers. To date, about 2,770 phone text messages have been received from users and 2,370 messages have been sent back in response to the reported complaints.

The system was selected by the International Chamber of Commerce World Chambers Federation as one of the five most innovative projects undertaken by chambers of commerce and industry worldwide. “I am very pleased to be associated with this project, which has had a wide-ranging impact, and I am excited about its future development in other countries,” Puspa says. In response to requests from East African Community partners, the chamber team will deploy the system in Burundi, Uganda and other countries in 2013-2014.

THEMATIC FEATURE ↘

SPORT FOR DEVELOPMENT

Volunteerism is a vital component of most sports activities and can actively foster development and peace, including opportunities for women's empowerment. UNV is experienced in mobilizing volunteers in support of sport for development and creating beneficial learning opportunities. UN Volunteers reach out to community members, particularly youth, through sports to increase their participation in tackling development challenges.

UNV partnered with the Beijing Organizing Committee for the Games of the XXIX Olympiad in **China** in 2008 to enhance the capacity of volunteers for the Olympic and Paralympic Games and encourage citizen participation in sustainable development. An estimated 1.7 million volunteers were mobilized during the Beijing Olympics.

The project was titled *Strengthening Volunteerism for Development through the 2008 Beijing Olympics 2007-2011*. One of its objectives was to document the volunteer experience at these games and share results with the national and international community. Since then, experiences have been shared with the 2010 Shanghai Expo, 2010 Guangzhou Asian Games and **Kazakhstan** 2011 Asian Winter Games, as well as the successor Olympic Games hosted in 2012 in London, **United Kingdom**.

In this latter case, a delegation comprising representatives of the Beijing Olympic Volunteer Expert Roster, Beijing Volunteer Federation, Olympic Volunteer Legacy, China International Center for Economic and Technical Exchanges and UN Volunteers exchanged information with representatives of the Greater London Authority and the Executive Olympic Committee.

This South-North exchange of experiences focused on volunteer management during the Beijing Olympics, recruitment processes, legacy transfer plans, sustainability of volunteer contribution after the games, estimated financial equivalent of volunteer contribution and the recognition of volunteers.

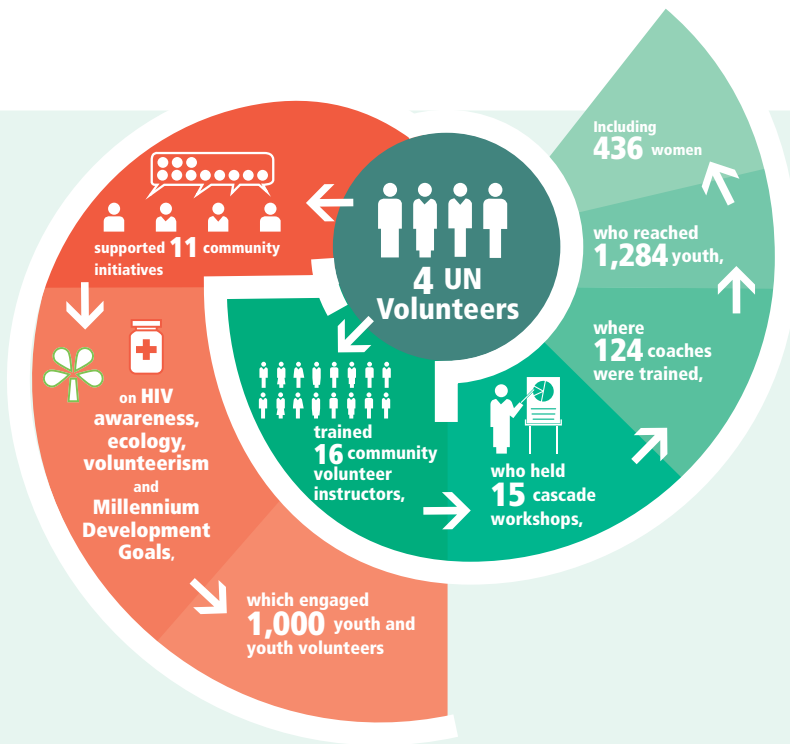
In the lead-up to the 2016 Olympic Games in **Brazil**, UNV, through its new cooperation with the Beijing Volunteer Federation and working together with other United Nations entities, is planning a project that would build upon this successful experience in volunteer mobilization and legacy transfer. A United Nations thematic group was created in August 2012 with the help of UNV, which aims to strengthen joint projects related to sports for development and peace in Brazil.



During a workshop on youth development through football, school football coaches and physical education teachers sharing their past experiences using the Fair Play methodology. (Andrey Selivanov, 2013)

In the Mykolaiv and Kherson regions and the Autonomous Republic of Crimea in Ukraine, Dmytro Say (centre), UNV Youth Development Specialist, Yulia Kyrlyova (left), GIZ HIV Prevention Expert and Fair Play coach with help of assistant, Natalia Herez (right) training on Fair Play methods. (Andrey Selivanov, 2013)





UKRAINE

“Visiting potential participants is both rewarding and challenging. I am not talking about the physical difficulties of getting to them with no real roads during heavy snowfall. I am talking about interacting with people who have no hope and no desire to change anything. But even in such places, youth are different. They always have hope and dreams.”

National UNV Youth Development Specialist Dmytro Say



In **Ukraine**, UNV has enhanced youth participation to confront national challenges related to **MDG 6**, specifically combating HIV/AIDS. Ukraine has the highest rate of new cases of HIV infection in Europe, with HIV prevalence highest among people under the age of 30. About 25 per cent of those affected are still in their teens. Young people also face high levels of unemployment and severe social exclusion. In partnership with UNDP, the United Nations Office on Sport for Development and Peace (UNOSDP), the Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ), the Ministry of Youth and Sports and the Football Federation of Ukraine, UNV launched an innovative project in 2012 to support the Government in confronting these challenges.

The *Young Football Volunteers: Sport and Volunteering for the Millennium Development Goals* project, implemented within the Youth of Ukraine social programme, leverages sports to increase the civic engagement of youth and improve their social and physical wellbeing. It targets youth aged 12 to 20 in the Oblasts (administrative units) of Kherson and Mykolaiv and the Autonomous Republic of Crimea.

The project succeeded the *Youth Social Inclusion for Civic Engagement in Ukraine* project, conducted from 2008-2011 by UNV and UNDP in partnership with the Ministry for Family, Youth and Sports, Intel Corporation and local non-governmental organizations. Covering 12 Oblasts and Crimea and over 50 youth centres, the project successfully managed a large public-private partnership and piloted approaches to increase youth participation.

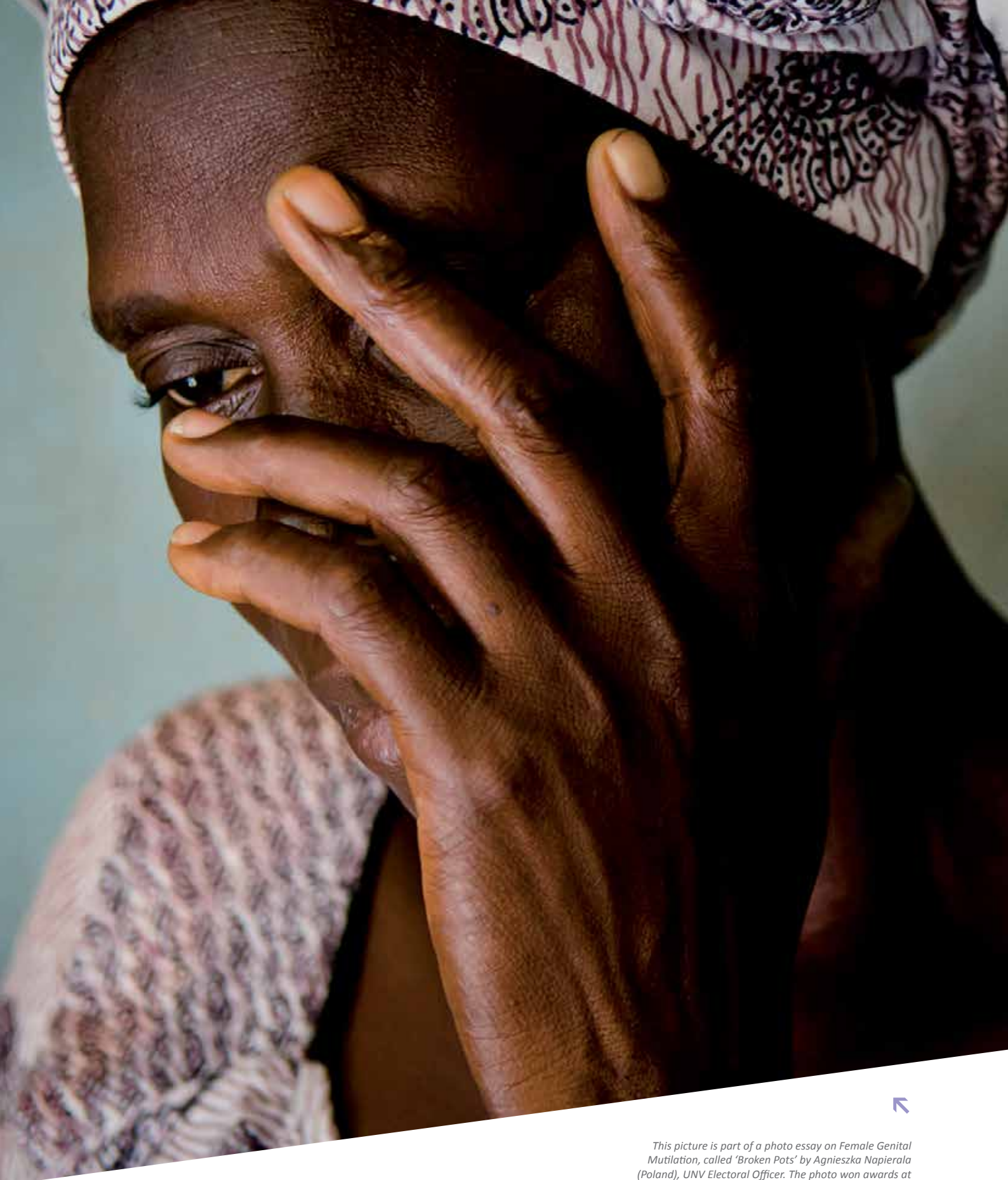
In 2012, one international UNV Youth and Sports Specialist/Project Coordinator and three national UNV Youth Development Specialists trained school teachers and football coaches on the ‘Youth Development through Football’ or ‘Fair Play’ methodology. The set of skills offered by this methodology enables teachers to educate young people on life skills, such as healthy lifestyles, HIV prevention, gender equality and the prevention of violence, through games and football. The methodology also uses football and training

exercises to foster an active role for youth in improving their communities. The UN Volunteers have trained 16 community volunteer instructors so far, who, in turn, have conducted a total of 15 cascade workshops, training 124 coaches.

“Through my experience with the project, I realized that one of its most important interventions is teaching youth skills to challenge circumstances that prohibit them from realizing their dreams. This brings confidence to their actions,” notes Dmytro Say, a UNV Youth Development Specialist. After one of Dmytro’s training seminars, youth participants created a park in their village. When other community members saw the initiative, they joined in. “What started with one single action,” says Dmytro, “became a river of a hundred deeds.”

The project’s multi-pronged public awareness campaign, particularly the organization of local and regional football tournaments, has had a marked influence on its young participants. According to one community trainer in Crimea, Suleyman Baranov, when Fair Play is introduced through a game, any child can grasp the material. Suleyman says, “One child who used to have many bad habits, not to mention poor performance at school, changed his behaviour to a positive one after joining our football club and Fair Play classes. Now he plays a key role in the football team; moreover, he encourages his siblings to do the same.”

Although only four UN Volunteers were involved, adopting a ‘cascading approach’ has been instrumental to the spread of Fair Play. A total of 1,284 youth, including 436 women, were reached through Fair Play in 2012. UNV support also enabled 11 community development initiatives on themes ranging from HIV awareness and ecology to volunteerism and the Millennium Development Goals, which engaged an additional 1,000 youth and youth volunteers. For Odina Salihbaeva (Uzbekistan), the UNV Project Coordinator, “this project is a great example of combining learning with action, and engaging young people through volunteerism in decision-making and local development.”



This picture is part of a photo essay on Female Genital Mutilation, called 'Broken Pots' by Agnieszka Napierala (Poland), UNV Electoral Officer. The photo won awards at two of the most prestigious professional photojournalist competitions in Poland: BZ WBK Press Foto and Grand Press Photo. "I cannot forget it [...] despite the passage of years, I feel great emptiness inside me," said Silué Djéniéba (50), mutilated at the age of 15.

VOLUNTEERS DELIVERING BASIC SERVICES

Strengthening the delivery of basic services moves communities and nations closer to achieving the Millennium Development Goals. Volunteer efforts amplify the efficiency and outreach, as well as ownership and sustainability, of government and civil society programmes that improve basic services. UN Volunteers work with local, institutional and national authorities to improve capacity to deliver basic services, while at the same time helping local communities and organizations strengthen their active participation in local governance processes.

In 2012, UNV-funded projects in **Guinea Bissau, India, Jordan, Nepal** and **Swaziland** focused on empowering local communities, capacity building in governance and strengthening civic engagement and volunteerism for development.

In its efforts to promote sustainable development and eradicate poverty, **Mauritius** deeply counts on civil society organizations and the power of volunteerism. UNV collaborated with UNDP to assist the Government of Mauritius in this area through the *Support to Inclusive Development* project. Two UN Volunteers were instrumental in the establishment of a Non-State Actor Unit in the Ministry of Social Security to promote volunteerism in Mauritius, as an avenue for promoting broad-based and inclusive economic growth, while ensuring equitable access to public goods, services and opportunities for the poor and other vulnerable groups. The volunteers included non-governmental organizations in consensus efforts on public policy and operational issues, and promoted capacity building within the most deprived communities through awareness-raising activities and mobilization of community volunteers. To date, the Non-State Actor Unit has registered 275 volunteers and 56 non-

governmental organizations, provided training in social leadership for over 110 individuals, held a training needs assessment with over 200 non-governmental organizations and promoted local volunteerism by sponsoring over 20 projects which reached 15,000 individuals.

Another example of UNV creating a lasting impact through community-based volunteerism comes from **Togo**. There, UN Volunteers provided technical support to the Government to develop and pass a national law on volunteerism and establish the *Promotion of National Volunteer Programme in Togo* in 2011. This national volunteering programme is being implemented with the support and technical expertise of UN Volunteers and funding from UNDP.

Since the launch of this programme, a total of 2,791 national volunteers have been deployed to the field with the support of 11 UN Volunteers. When new community members take an oath to be national volunteers under the programme, in accordance with the new Togolese volunteer law, they swear to fulfil their missions with dedication, humility and professionalism and to promote actions that will result in the socio-economic development of the country.

Adele Libam (Cameroon), UN Volunteer serving as a UNDP Poverty Programme Coordinator in South Kivu Province, Democratic Republic of the Congo, visits a multi-purpose Community Centre in Walungu. (Jonathan Lorrillard/MONUSCO, 2013)



UNV continues to partner with UNDP, UNFPA and the United Nations Entity for Gender Equality and the Empowerment of Women (UN Women) on *Partners for Prevention (P4P)*, a joint regional programme in Asia and the Pacific that addresses the primary way to prevent gender-based violence: stopping violence before it starts. Since its inception in 2008, P4P has engaged with national government and civil society partners in 12 countries across Asia. UNV is active in **Cambodia, Indonesia, Thailand and Viet Nam** supporting communication, advocacy, research and capacity development. Through this programme, seven UN Volunteers are contributing towards **MDG 3**, promoting gender equality and empowering women.



UNV's role in P4P is to support learning by embedding local volunteers in promising projects, offer technical training for United Nations and other volunteers on violence prevention and volunteer management, coordinate volunteer-based networks on prevention of gender-based violence at regional and national levels, and create an enabling environment for volunteerism. UN Volunteers are also aiding P4P partners in the development of comprehensive documentation and research on the role of volunteerism in preventing gender-based violence.

In 2012, the P4P partners collaborated to conduct a multi-country study on men's perpetration of rape and abuse. This study aimed to clarify notions of gender, masculinity and power to prevent gender-based violence in Asia and the Pacific. It is one of the few in-depth studies undertaken on men's own experience

of violence. The research study covered nine sites in six countries, interviewed over 10,000 men and validated findings with 2,500 women. It has produced the largest cross-country comparable dataset on men's experiences, attitudes and use of violence against women in the region.

Across the sample surveyed, one in four men admitted to raping a woman or girl. One in 25 men admitted to taking part in a gang rape. These findings — as shocking as they may be — help to paint a more holistic picture of the issue, inform policy and refine interventions.

At the regional level, UNV Programme Specialist Raymond Brandes (Netherlands) supported learning initiatives of non-governmental organization volunteer consortiums. One of these was the South Asian Network to Address Masculinities which enlisted professors and gender justice practitioners to volunteer for 342 days to develop a curriculum on training and mentorship to address gender-based violence.

In **Indonesia**, Raymond worked with Marwan Idris, a national UN Volunteer at the Pulih Foundation in Aceh, to prepare a study on the 'Contributions of Volunteerism to the Prevention of Gender-Based Violence in Aceh.' "This study gives information from a unique perspective, because Aceh is a post-tsunami and post-conflict area," Marwan says. "It documents the history of volunteerism here, as a first step towards reinvigorating traditional Acehnese notions of voluntary action, and promoting volunteerism to address and prevent violence against women."

← VOLUNTEER VOICE:

Empowering women victims of sexual violence

UN Volunteers in the field use their expertise to contribute directly to the empowerment of women. UN Volunteer Adele Libam (Cameroon) has been coordinating the UNDP Poverty Programme in South Kivu in the **Democratic Republic of the Congo** since 2011. One of the projects under Adele's responsibility is the *Women Victims of Sexual Violence Empowerment Project*.

This project works to improve the economic status of women victims of sexual violence and reintegrate them through community outreach. "These women," Adele says, "face stigmatization and marginalization from the community and are therefore a segment

of labour lost for community development. It is then important to promote their integration in order to fight poverty and secure community recovery."

"As UN Volunteers, we are the spokespersons of the United Nations and we implement the ethics of the United Nations through our actions and our work."

UNV Poverty Programme Coordinator in the Democratic Republic of the Congo, Adele Libam (Cameroon)

Displaced children receiving training at the community technology and learning centre in Soacha, a marginalized neighbourhood in Bogotá, Colombia. The centre was established by UN Online Volunteers and the Youth Technology Foundation. (YTF, 2012)

UNDP has established six multi-purpose community centres over the past two years, at which 1,250 women have been trained in income-generating activities, such as dressmaking and baking. Adele says, "So far, I have helped women at the centres to organize themselves into sectors and also strengthened their sense of cohesion, solidarity and transparency to work for better income traceability and profit sharing." Adele admits that working in an environment like the Democratic Republic of the Congo is challenging. Her belief in the power of volunteerism keeps her focused. "Volunteering can empower women victims of sexual violence to be more dynamic and productive," she notes, "and to promote themselves in their society and domestic life."



↘ CLOSE-UP: UN Online Volunteers help establish community learning centre

The UNV Online Volunteering service connects volunteers with peace and development organizations through use of the Internet. In 2012, 11,037 UN Online Volunteers completed 16,196 assignments online. More than 6,000 of these assignments supported projects in sub-Saharan Africa, around 4,900 supported global initiatives and almost 3,000 supported projects in Latin America and the Caribbean. In 2012, 62 per cent of UN Online Volunteers were from developing countries.

Three UN Online Volunteers joined forces with the Youth for Technology Foundation, a US-based, international non-profit, to establish a community technology and learning centre in Soacha, a marginalized neighbourhood in Bogotá, Colombia. The training offered at the centre benefits over 1,500 displaced children and their families.

Lina Klemkaite, a Lithuanian sociologist, was in charge of overseeing project activities and coordinating the contributions of donors and partners. Mayra Juárez Denis, a social worker, acted as liaison between the Youth for Technology Foundation and its Colombian partner organization *Fundacion Semilla y Fruto*. Dominique Torres, a Spanish graduate in International Relations, used her social media skills to keep the Youth for Technology Foundation network informed about the project's implementation. "I have had the chance to be part of a team who truly believe in what they do," says Dominique of her volunteering experience, "and I know that my contribution, although small, will help the project succeed. Every grain of sand helps."

According to Njideka Harry from the Youth for Technology Foundation, the volunteers did an amazing job donating their time and skills. "They had exceptional organizational skills and were quick in deciding which action items needed to be addressed first and who was responsible for completing the task," she says.



UNV Doctor Saleh M. Abdallah (Tanzania) (left), Physiotherapist at the Queen Elizabeth Central Hospital in Blantyre, training a Malawian intern physiotherapist. (Eldson Chagara, 2013)

“It was with a great sense of pride and satisfaction that I had the opportunity to witness how UN Volunteers are contributing to the provision of quality health services to ordinary Malawians. Listening to the stories from the UNV doctors during the visit to the wards, I have no doubt in my mind that as a result of this partnership, many lives are being saved.”

UNDP Administrator Helen Clark, during a recent mission to Malawi

UNV places a strong emphasis on primary health care and HIV/AIDS, with about 488 UN Volunteers serving in medical and health-related professions. The contribution of UNV to building medical capacity in Malawi has been critical to this country, where one out of every 15 people is living with HIV/AIDS and approximately one doctor is available for every 62,000 people.

UNV has been active in Malawi since 1982, building partnerships with the Government, non-governmental and community-based organizations and United Nations entities, including UNDP, UNFPA, UNHCR, UNICEF, WFP and the Joint United Nations Programme on HIV/AIDS (UNAIDS). In 2012, 93 UN Volunteers served in Malawi, 65 of them as medical professionals in hospitals and health offices throughout the country.

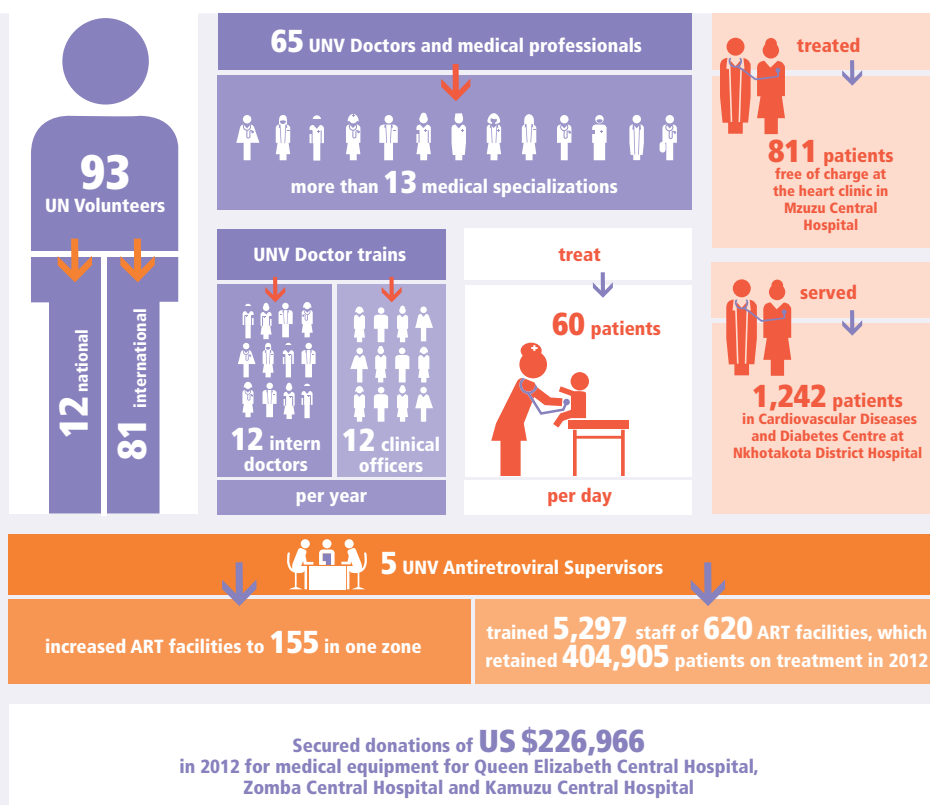
UNV and UNDP began working with Malawi’s Ministry of Health in 2004, initially under the Southern African Capacity Initiative, deploying nine international UN Volunteer medical specialists to improve the capacity of the ministry to deliver quality health services.



In 2005, the Ministry of Health secured funding from the Global Fund to Fight AIDS, Malaria and Tuberculosis, contributing to MDGs 4, 5 and 6 – goals addressing the pressing challenges of reducing child mortality, improving maternal health and combating HIV/AIDS, malaria and other diseases. Since then, the UNV/UNDP project *Capacity Development in Health* has evolved in size and scope. This project – often referred to as the ‘UNV Doctors project’ – is a particularly remarkable example of the commitment, caring and contribution that UN Volunteers make. The

range of medical professionals deployed and the reach of the project has increased significantly since its inception.

At first, the need for medical doctors in Malawi was so great that UNV, UNDP and the Ministry of Health focused on the immediate posting of 30 UNV General Practitioners and five Antiretroviral Supervisors to fill critical gaps. Nine years later, in 2012, UNV deployed 63 UNV Doctors and specialists in obstetrics and gynaecology, paediatrics, anaesthesiology, general surgery, traumatology, neurosurgery, orthopaedics, pharmacology, pathology and ophthalmology, as well as dentists and physiotherapists. These experts render essential medical services, while at the same time actively transferring their skills to Malawian health practitioners to ensure sustainability. The Malawi College of Medicine is currently training approximately 50 medical students per year, and UNV Doctors mentor the students. Every six months, the specialist doctors receive a minimum of six intern doctors and six clinical officers for clinical training and skill building.



➔ UNV Doctor Bakura Pagi (India), Obstetrics and Gynaecology Specialist at the Queen Elizabeth Central Hospital in Blantyre. Like all UNV Doctors, she provides essential medical services and transfers her skills to national health practitioners to ensure sustainability. (Eldson Chagara, 2013)

Dr Asma Bilal Hanif (Pakistan) is one of three neurosurgeons in Malawi, and the only one serving central and northern Malawi. The country's other two practicing neurosurgeons are Malawians who work in private hospitals based in the Southern Region. Dr Asma joined the Kamuzu Central Hospital in July last year and her presence has already made a tremendous difference. Previously, most patients from these regions would have been referred to Queen Elizabeth Central Hospital in Blantyre in the south of the country, or might have died from their conditions.

Dr Asma considers her contribution to Kamuzu Central Hospital her greatest career achievement. She performs surgery despite a severe shortage of specialized equipment, instruments and medicines. "My parents," she says, "desired that I should become a neurosurgeon and serve poor people who are unable to avail this facility as there are very few neurosurgeons in the whole world, especially female ones. Being a UN Volunteer, I feel proud and have a chance to prove myself and fulfil my parents' wish that really I am serving humanity without boundaries."

Last year, UNV Doctors saved lives not only with treatment, but also with their initiatives. Dr Romain Mbiya (Democratic Republic of the Congo), a General Practitioner, identified a high rate of heart-related diseases among his patients and established a twice-weekly heart clinic in Mzuzu Central Hospital. The 'Long Life Heart Clinic' now serves 811 patients per year and, as Dr Mbiya stresses, "is free of charge and open to everyone."

UNV Doctors have become a driving force in improving the prevention and treatment of HIV/AIDS in Malawi and in strengthening antiretroviral therapy (ART) service provision.

Using UNV Doctors as ART Supervisors has resulted in a dramatic increase in the number of ART service facilities. In the Central West Zone alone, the number of facilities has increased from 48 in 2007 to 155 in 2012. Dr Suleiman Ibrahim Toranke (Nigeria) has been the ART Supervisor in this zone for three years. During this time, he has managed to establish over 90 new ART sites to facilitate access for patients. A total of 131,229 patients were put on ART by 31 December 2012 in the zone, 73 per cent of whom were retained alive and receiving ART by the end of the year.

Five UNV ART Supervisors trained 5,297 staff from service providers across the country in the provision of ART services. The volunteers supported the initiation of service provision and are currently mentoring their trainees for quality assurance and are monitoring their progress. The knock-on effect of this UNV intervention is that 620 ART sites were able to retain 404,905 patients on therapy countrywide in 2012.

According to Dr Ibrahim, "a poor Malawian living in a remote area is able to access life-saving antiretroviral drugs, as well as other HIV/AIDS-related services of utmost quality, through volunteerism. This inspires my day-to-day efforts to take services nearer to the community, to strengthen them and to give hope to my patients."

Most UNV doctors and medical practitioners work long hours and see an average of 60 patients a day. They have received praise for their commitment and inspire others to share their time and skills for the common good. It is not surprising that UNV efforts to promote volunteerism in local schools and universities have been met with overwhelming interest.



During the United Nations Conference on Sustainable Development in Rio de Janeiro, Brazil, a delegation from UNV and UN-Habitat visited the Cantagalo favela. The Pacifying Police Units (UPP) social initiative of the city of Rio de Janeiro, in partnership with UN-Habitat, aims to improve urban, social and economic integration in urban areas. The initiative includes volunteerism components that are implemented in partnership with UNV. Fifty-seven youth from the 'comunidades pacificadas' (pacified communities) support the project as UN Volunteers. The 57 UN Volunteers all come from Cantagalo itself and are engaged in the renewal of their own community. They gather information on the needs of the community, for example in electricity and sanitary facilities, and provide this information to public authorities. Although conditions are still difficult, this social initiative, through the crucial involvement of UN Volunteers from within their own communities, has greatly improved living conditions in Cantagalo. It is now a pacified community where people can go about their daily activities with no fear of violence. (UNV, 2012)

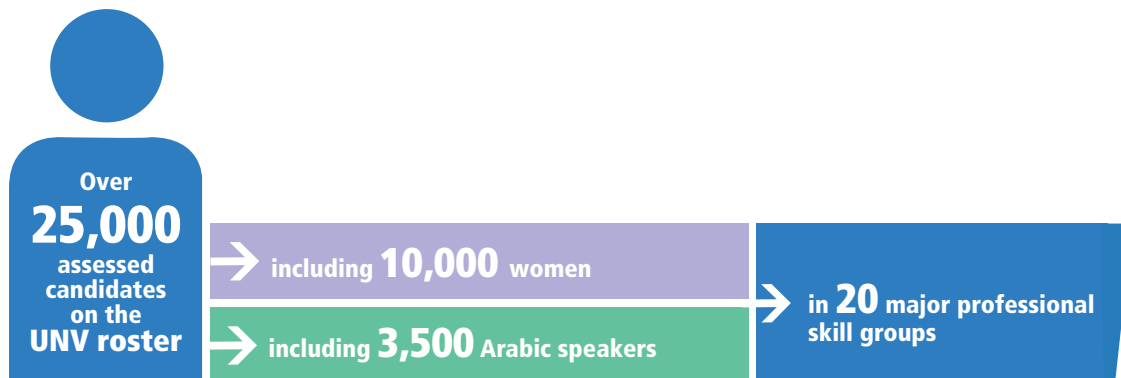


Cantagalo favela in Rio de Janeiro, Brazil, where UNV, in partnership with UN-Habitat, has deployed 57 UN Volunteers who survey the needs of the community and work on improving them. (Barbara Schweizer/UNV, 2012)

PARTNERING WITH UNV

↗ UNITED NATIONS DEPARTMENT OF PEACEKEEPING OPERATIONS ↗ OFFICE OF THE UNITED NATIONS HIGH COMMISSIONER FOR HUMAN RIGHTS ↗ OFFICE FOR THE COORDINATION OF HUMANITARIAN AFFAIRS ↗ UNITED NATIONS DEPARTMENT OF SAFETY AND SECURITY ↗ INTERNATIONAL ORGANIZATION FOR MIGRATION ↗ JOINT UNITED NATIONS PROGRAMME ON HIV/AIDS ↗ UNITED NATIONS OFFICE FOR PROJECT SERVICES ↗ WORLD FOOD PROGRAMME ↗ UNITED NATIONS PLATFORM FOR SPACE-BASED INFORMATION FOR DISASTER MANAGEMENT AND EMERGENCY RESPONSE ↗ UNITED NATIONS INTERNATIONAL STRATEGY FOR DISASTER REDUCTION ↗ UNITED NATIONS MINE ACTION COORDINATION CENTRE ↗ UNITED NATIONS ASSISTANCE TO THE KHMER ROUGE TRIALS ↗ UNITED NATIONS POLITICAL OFFICE FOR SOMALIA ↗ UNITED NATIONS REGIONAL CENTRE FOR PEACE AND DISARMAMENT IN AFRICA ↗ UN JOINT OFFICE OF FUNDS AND PROGRAMME ↗ INTERNATIONAL FUND FOR AGRICULTURAL DEVELOPMENT ↗ UNITED NATIONS HIGH COMMISSIONER FOR REFUGEES ↗ INTERNATIONAL TRADE CENTRE ↗ UNITED NATIONS CAPITAL DEVELOPMENT FUND ↗ UNITED NATIONS HUMAN SETTLEMENTS PROGRAMME ↗ UNITED NATIONS ENTITY FOR GENDER EQUALITY AND THE EMPOWERMENT OF WOMEN ↗ UNITED NATIONS ENVIRONMENT PROGRAMME ↗ UNITED NATIONS OFFICE ON DRUGS AND CRIME ↗ UNITED NATIONS POPULATION FUND ↗ UNITED NATIONS RELIEF AND WORKS AGENCY FOR PALESTINE REFUGEES IN THE NEAR EAST ↗ UNITED NATIONS ECONOMIC COMMISSION FOR AFRICA ↗ UNITED NATIONS ECONOMIC COMMISSION FOR WESTERN ASIA ↗ UNITED NATIONS CHILDREN'S FUND ↗ FOOD AND AGRICULTURE ORGANIZATION OF THE UNITED NATIONS ↗ WORLD HEALTH ORGANIZATION ↗ UNITED NATIONS EDUCATIONAL, SCIENTIFIC AND CULTURAL ORGANIZATION ↗ INTERNATIONAL LABOUR ORGANIZATION ↗ UNITED NATIONS INDUSTRIAL DEVELOPMENT ORGANIZATION ↗ UNITED NATIONS DEVELOPMENT PROGRAMME ↗ WORLD BANK

TALENT POOL OF DEVELOPMENT PRACTITIONERS

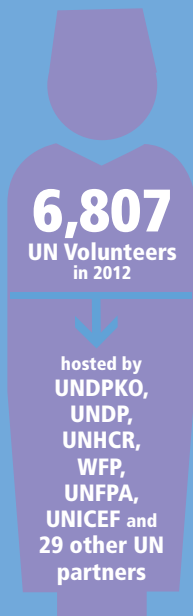


20 PROFESSIONAL TITLES FREQUENTLY REQUESTED BY KEY PARTNERS

- ↗ **MEDICAL DOCTOR** ↗ PUBLIC HEALTH OFFICER
- ↗ ELECTORAL OFFICER/ADVISOR
- ↗ VEHICLE MECHANIC ↗ **HUMAN RIGHTS OFFICER**
- ↗ FIELD OFFICER ↗ HUMANITARIAN AFFAIRS OFFICER
- ↗ PROTECTION OFFICER
- ↗ TRANSPORT/LOGISTICS OFFICER
- ↗ CIVIL AFFAIRS OFFICER
- ↗ LEGAL ADVISOR ↗ ICT OFFICER
- ↗ COMMUNITY DEVELOPMENT OFFICER
- ↗ **COMMUNICATIONS/PUBLIC INFORMATION OFFICER**
- ↗ AIR OPERATIONS ASSISTANT
- ↗ UNV PROGRAMME OFFICER
- ↗ MONITORING AND EVALUATION OFFICER
- ↗ ENGINEER ↗ MIDWIFE TRAINER
- ↗ DEMOBILIZATION, DISARMAMENT AND REINTEGRATION OFFICER

UN VOLUNTEERS AT A GLANCE

- average age is 38 years
- 5-10 years of working experience
- over 150 nationalities
- more than 100 professions
- 61% male, 39% female
- 14% between the ages of 18-29



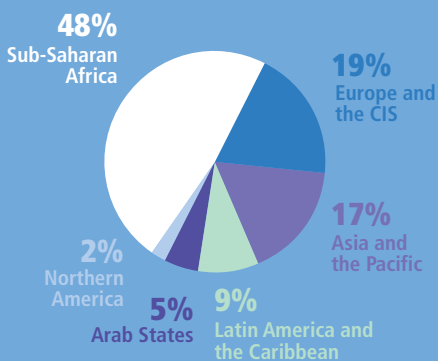
Countries providing the largest numbers of UN Volunteers

Kenya	362
Ethiopia	279
Uganda	236
Democratic Republic of the Congo	231
Philippines	221
India	195
Liberia	176
Sierra Leone	164
Cameroon	148
Italy	144
Brazil	127

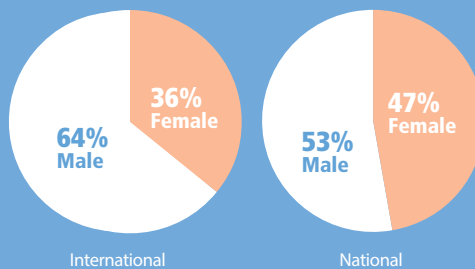
Countries with the largest contingents of UN Volunteers

Democratic Republic of the Congo	806
South Sudan	714
Sudan	583
Côte d'Ivoire	331
Timor-Leste	327
Liberia	318
Haiti	302
Ethiopia	206
Kenya	183
Niger	113
Afghanistan	111

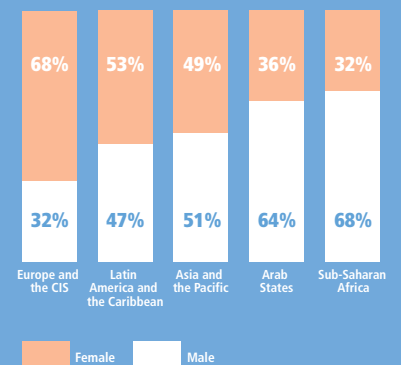
Origin of UN Volunteers



Gender ratio of UN Volunteers



Gender ratio by region of assignment



UNV MODALITIES

UN Volunteers are selected for assignments through a variety of UNV modalities. These enable the recruitment of volunteers with the knowledge, skills and experience that best match the needs of partner UN entities.

International UN Volunteers



- recruited for their technical expertise
- make a specialized contribution to peace and development programmes
- have requisite professional qualifications
- bring a minimum of 2-5 years of relevant experience
- average age 38 years
- assignments range from three to 24 months

National UN Volunteers and National UN Community Volunteers

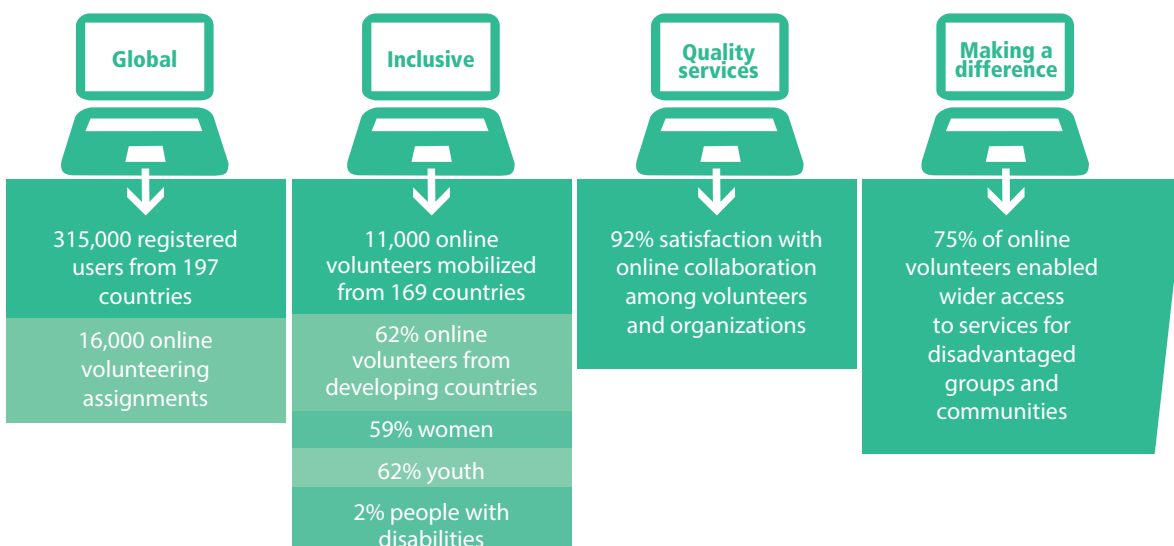


- recruited at country level
- serve in their own countries
- support national capacity building initiatives
- assignments range from three to 24 months

- national UN Volunteers
- at least 25 years old
- requisite academic or technical credentials
- 2-5 years of relevant work experience

- national UN Community Volunteers
- at least 21 years old
- basic education

UN Online Volunteers in 2012



UN Youth Volunteers

In his five-year Action Agenda for 2012-2017, United Nations Secretary-General Ban Ki-moon requested UNV to create a UN Youth Volunteer Programme to promote youth volunteerism and youth voice. Building on our long-standing experience with youth volunteering, we completed the initial stage of consultation, established a Youth Trust Fund and developed a framework for a comprehensive programme; the new UNV Youth Volunteer modality and strategy will be launched in 2013.



- around 60% were national volunteers
- 60% women
- hosted by UNDP, UNHCR, DPKO, UN HABITAT, WFP and UNICEF
- worked in administration, relief, justice and public information

UN Volunteer Interns



fully-funded by donors from Italy, Switzerland, Ireland, Belgium, Czech Republic and France

recent university graduates

up to 27 years old

internships expose them to development realities

UN University Volunteers



fully-funded volunteers

from partner universities

recent graduates or undergraduates

20 to 25 years old

serve for six months in developing countries

UN Corporate/Private Sector Volunteers

current or retired private sector employees

provide short-term advisory services

assignments range from two weeks to three months

5 Corporate/Private Sector Volunteers in 2012

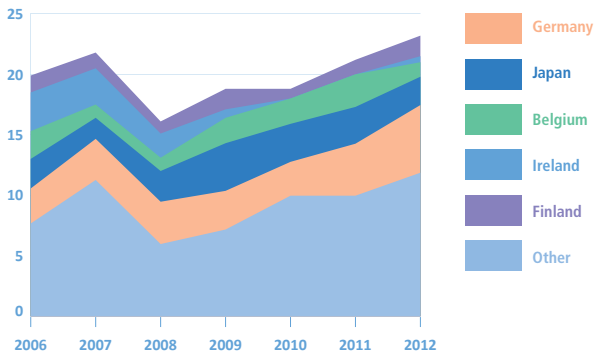


Corporate Private Sector Volunteer Mauro Cerutti (Italy) trains cooperative members on enhanced milk processing and transformation into cheese and yogurt in Korientze, Mali (Mauro Cerrutti, 2012)

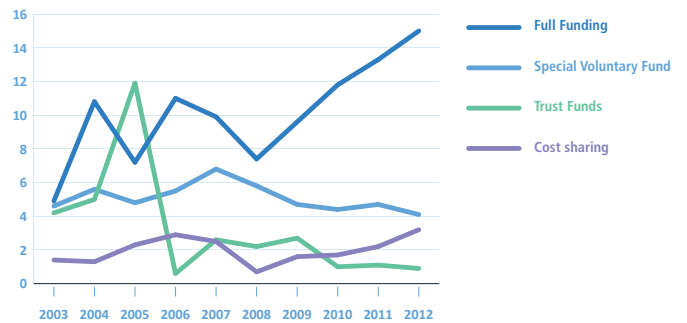
↘ TRENDS IN DONOR CONTRIBUTIONS

Donors provide general or specific-purpose contributions to UNV. Contributions to regular resources are channelled through the Special Voluntary Fund. This fund enables UNV to initiate creative pilot projects that demonstrate the impact of volunteerism and volunteers.

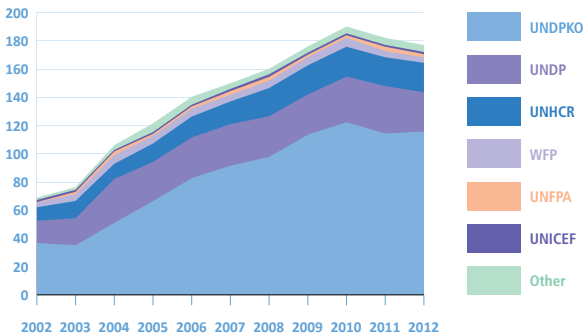
↘ **Top five donor countries 2006-2012**
(Thousands of US\$)



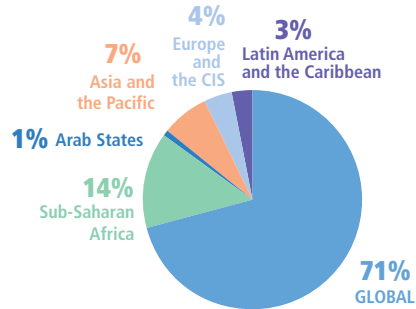
↘ **Programme resources received from donor countries 2003-2012** (Thousands of US\$)



↘ **Programme expenditure on UN Volunteers by UN entities 2002-2012** (Thousands of US\$)



↘ **Special Voluntary Fund expenditure by region US \$4.0 million**

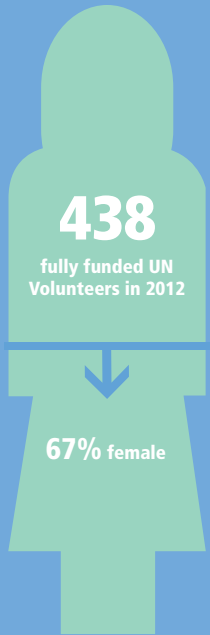


In Guatemala, national UN Volunteer Patricia Batz (left) facilitates a women's workshop in the city of Totonacapan. The goal was to assess the needs of women and how to address them at the community level. (Daniele Volpe, 2012)

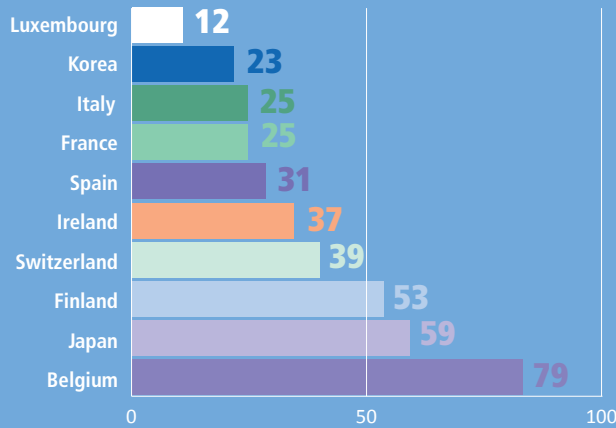


↘ FULL FUNDING

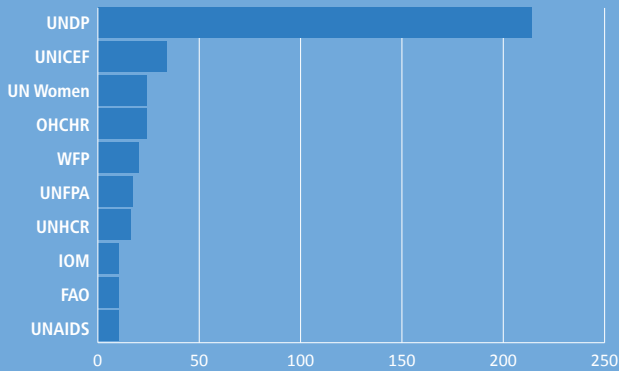
Donors provide specific contributions by fully funding UN Volunteers or co-financing UNV projects. They also contribute to trust funds, like the UNDP/UNV Youth Volunteer Trust Fund established in 2012 to support the UN Youth Volunteer Programme.



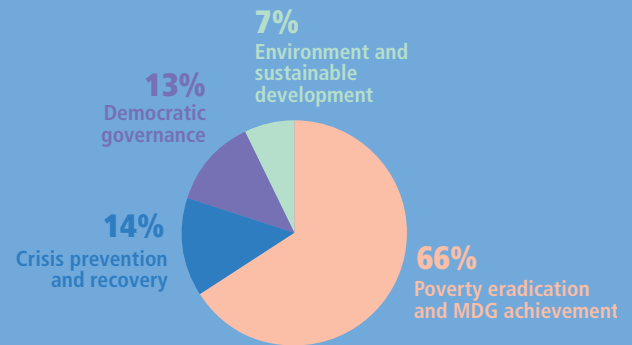
↘ Top ten donors (number of volunteers) in 2012



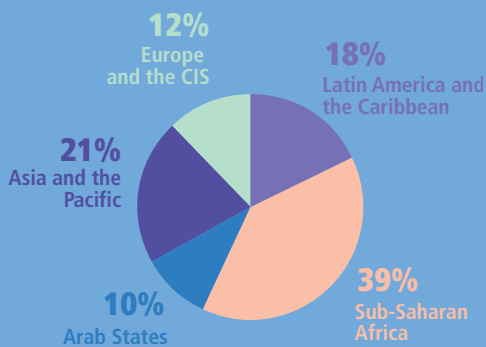
↘ Main host entities 2012



↘ Breakdown by UNDP practice area 2012



↘ Region of assignment 2012



In the Democratic Republic of the Congo, international UN Volunteer with UNICEF Luca Guanziroli (Italy) (right) visits a drinking water project set up by Tenke Fungurume Mining as part of their social responsibility strategy for the Fungurume community. (Alexandra De Bourmonville/ UNV, 2012)





Beneficiaries participate in the building of new houses in the Integrated Rural Village of Nkurye, Burundi. Thanks to the UNDP '3x6 approach' and the support of UN Volunteers, vulnerable and excluded persons can train in masonry. (Aude Rossignol/UNV, 2012)



In Timor-Leste, on Election Day, UN Volunteers had to carry ballot boxes across a river and up a hill to get to the Technical Secretariat of the Electoral Administration Office in the Ainaro District. (Joana Alves/UNV, 2012)

VOLUNTEERS SUPPORTING CRISIS PREVENTION AND RECOVERY

UNV has long-standing experience in mobilizing volunteers in situations of fragile peace and in the aftermath of conflicts and natural disasters. UN Volunteers inspire people to change patterns of violence and invest in peace. Within communities, UN Volunteers are known and respected and play a key role in building mutual trust and social co-existence, which are essential to getting a community on the path to recovery.

UNV builds the social capital essential for reconciliation and peace consolidation and that embodies the ideals at the core of volunteerism. The *Hyogo Framework for Action 2005-2015: Building the Resilience of Nations and Communities to Disasters* was adopted at the World Conference on Disaster Reduction in 2005. The framework explicitly recognized the added value and contribution of volunteerism to disaster risk management, particularly by bolstering the capacity of communities to respond to and prevent disasters.

In 2012, UNV-funded projects focused on disaster risk management and recovery following natural disaster and conflict. In **Ecuador**, the **Dominican Republic**, **El Salvador** and **Peru**, 18 UN Volunteers worked with civil society organizations, volunteer-involving organizations and local partners to identify vulnerabilities and preventive measures and plan recovery programmes that engage people following crisis. These UN Volunteers mobilized 1,500 community volunteers. A key UNV strategy for conflict prevention has been strengthening local and national capacity for volunteerism, which generates a sense of belonging among people in their communities, particularly in post-conflict recovery processes.

In **Burundi**, years of civil war have resulted in more than 800,000 refugees in neighbouring countries and 400,000 internally displaced persons. UNV is supporting the implementation of an innovative UNDP project to ensure the durable socio-economic reintegration of people affected by the crisis.

The project is based on an operational framework known as the '3x6 approach' which unfolds in three phases of two steps each. Its first phase offers temporary employment to ex-combatants for at

least three months, during which time participants save a portion of their wage and are encouraged to develop business ideas. The second phase focuses on ownership; beneficiaries are encouraged to form associations with other ex-combatants and community members and given a loan to start small-scale income-generating activities. The project's final phase helps pilot projects with investment support and market expansion in an effort to make the enterprises self-sustainable. Capacity development and social cohesion are strongly enforced as ex-combatants and community members work side by side.

In 2012, 11 UN Volunteers supported this project, representing one-third of the UNDP team working on reintegration through this project. Seven national UNV Provincial Coordinators monitored the project jointly with government partners and local bodies. UN Volunteers were responsible for implementation of activities, sensitizing communities on the 3x6 approach, and supporting capacity development activities.

So far, the project has resulted in the creation of micro projects and associations, generated employment and aided community reconstruction. Almost 15,000 short-term and 7,000 long-term employment opportunities have been created, and 368 economic associations established. A key achievement is the change in people's attitudes and the growing social cohesion between returnees and residents. "It is now possible to work together with groups that before were mutually suspicious," says national UN Volunteer Jimmy Nzobakenga. "The behavioural change among beneficiaries has been clearly visible. Seeing a former fighter being able to build an enterprise generates a lot of interest from local communities."

According to UNV Programme Officer Simone Beccaria (Italy), “The contribution of national and international UN Volunteers has been so crucial for the project’s activities in the field that it should be taken into consideration when this approach is used in other countries. Following successful implementation of the 3x6 approach in Burundi, it is now being replicated in Yemen and Haiti.”

UNV has extensively supported the post-conflict recovery process in Timor-Leste through its partnership with the United Nations Integrated Mission in **Timor-Leste** (UNMIT). UN Volunteers have facilitated three successful electoral processes and supported national capacity building programmes, as well as human rights and judicial reforms.

During the 2012 election, 142 UN Volunteers were dispersed over 13 districts to facilitate the presidential and parliamentary elections, supporting the National Commission of Elections and the Technical Secretariat of Electoral Administration. The UN Volunteers worked in electoral planning, voter education, finance, administration and public information. These electoral volunteers have been strong advocates of volunteerism in a country that is slowly reviving its deep-rooted

tradition of volunteerism. “I believe that through sharing our talents and skills, we nurture a dynamic and responsive society. It is my profound conviction that our volunteering with immense dedication makes peace and development our indelible footprints,” says Nancy Mburu (Kenya), a UNV Medical Officer with UNMIT.

Volunteerism by young people can be catalytic towards engendering a sense of ownership and can increase their opportunities for participation in conflict resolution processes. In the run-up to the 2013 elections in **Kenya**, UNV enhanced youth participation through the *Get Informed, Get Involved* project implemented by Youth Agenda with support from UNV and the UNDP Democratic Governance Thematic Trust Fund. Seven UN Volunteers engaged youth in the cities of Nairobi, Eldoret, Nakuru and Kisumu, as well as Kilifi, Mombasa and Trans-Nzoia Counties, in contributing to peaceful elections. By coordinating with youth organizations and contacts on the ground in those areas, the UN Volunteers were able to determine the extent of youth involvement in the political process, as well as monitor youth activities during the election period, including on Election Day.

UNV also teamed up with the Uwezo Youth Trust to facilitate the training of university students in



Former UN Volunteer Shigeko Nambu (Japan) applies experiences gained as a UNV Community Services Officer in Ethiopia in her current job as an Environment Officer with UNHCR. Here, the former UN Volunteer is training beneficiaries in Djibouti on the use of fuel-efficient stoves. (UNHCR, 2011)

← FORMER UN VOLUNTEER VOICE: Building on experiences as a UN volunteer

Former UN Volunteer Shigeko Nambu (Japan) was assigned as a UNV Community Services Officer with UNHCR in northern **Ethiopia** from 2008-2009. There, she coordinated community service activities in two Eritrean refugee camps, with populations of 10,000 and 15,000 people. Shigeko established a system to identify and assess refugees with special needs and planned a support programme. In addition, she facilitated scholarship programmes for the refugees and formulated adequate child protection responses. Shigeko coordinated sexual and gender-based violence prevention, response and awareness activities by working closely with the Government, implementing partners and the refugee community.

“I was given full responsibility as a team member in the field office, strengthening my capacity to work on refugee issues. Through working with UNHCR as a UN Volunteer, I realized that being a volunteer does not mean having less responsibility or having people expect less from you. We are all expected to be professional humanitarian workers regardless of our status and I believe that is very important.”

Through her experience, Shigeko learned that environmental issues such as firewood collection and the darkness in the camp at night are high security risks. Shigeko is now working as an Environmental Officer at UNHCR headquarters and is promoting fuel-efficient stoves, alternative energy and solar lighting in refugee camps.

volunteerism as part of a project called *Kura Kwa Amani* (Kiswahili for “a peaceful vote”). From August to October 2012, over 500 students at universities throughout the country were trained as peace ambassadors. UN Volunteers trained the students in three phases, covering the principles of volunteerism for peace and sharing tips and experiences on how to engage with fellow youth so that they become equipped to independently put peace activities into action.

After attending the training, Moi University student Titus Kisangau held debates, engaged with youth in slums and participated in *bunge la mwananchi* (a local form of informal ‘people’s parliament’) to urge people to keep the peace. “I think the impact of the training went beyond just inciting the students to volunteer for peace, but spread throughout the community,” Titus says. “So we have a reason to celebrate the part volunteerism played in the peaceful elections we had.”

“The UN Volunteers deployed under the ‘Get Informed, Get Involved’ project truly played an important role in terms of on-the-ground monitoring and feedback to Nairobi on how elections were playing out across the counties where they served. They were a great support to UNDP’s overall efforts towards supporting peaceful, free and fair elections in Kenya.”

Maria-Threase Keating, UNDP Country Director, Kenya

According to George Oloo, a national UNV Communications and Partnerships Officer who facilitated the training, the training sessions highlighted an important point. “The students I spoke to were aware that in the last general election young people were used by politicians to instigate violence,” notes George. “The students were determined to play a part in making sure that doesn’t happen again.” Students followed up on the training by organizing activities, such as campus debates, online discussions and peace walks that shared the message of peace with fellow students.

National UN Volunteer Maria Concepcion Tale during a workshop for women of the city of Totonicapan, Guatemala. The goal was to assess their needs and how to address them at the community level. (Daniele Volpe, 2012)



CLOSE-UP: Addressing environmental sustainability

UNV-funded projects in 2012 responded to environmental degradation and climate change, focusing on locally-based approaches to strengthen the resiliency of highly-vulnerable communities. UNV supported UNDP and the Global Environment Facility Small Grants Programme to deliver on the *Community-Based Adaptation* project in **Bolivia, Guatemala, Jamaica, Namibia, Niger, Morocco** and **Samoa**. Since 2009, UN Volunteers have supported the mobilization of approximately 13,400 community volunteers across all community-based adaptation project countries.

In **Zambia**, UNV continued its partnership with the United Nations Convention to Combat Desertification to apply integrated environment and natural resource management practices through youth volunteerism, with the long-term vision of combating land degradation and desertification.



In **Benin**, volunteerism has been the key medium in a project that addresses **MDG 7**, ensuring environmental sustainability. The *projet de promotion du volontariat pour une gestion décentralisée de l’environnement* is jointly implemented by UNV, UNDP, the Government and local organizations. It targets Benin’s Alibori Department (the country’s northernmost region) where serious drought and desertification conditions are threatening primary economic activities, such as fishing and agriculture.

One international UN Volunteer and nine national UN Volunteers support the project through technical coordination and volunteer mobilization. The project was initiated to develop a framework for promoting civic participation in sustainable environmental management. A platform with 520 member organizations was created for consultation and information exchange on volunteerism and to coordinate volunteer action. In partnership with the National Institute for Training and Research in Education, the project facilitated the training of 50 school teachers on environmental education. UN Volunteers trained 60 school children to be ‘ambassadors’ for the environment who would educate their peers and organize tree planting activities. About 168 representatives of volunteer organizations, including 56 women, were also trained on greening local community development plans and resource mobilization.

“We supported the elaboration of training modules and the mobilization of locally-recruited volunteers,” says Mohamed Lamine Haidara (Mali), UNV Programme Officer. According to Mohamed, “This project has made volunteerism visible, given recognition to its values and increased the interest of youth in volunteerism.”



During their special assignment in Jacobabad, after a devastating flood in 2012, UNV Livelihoods/ Entrepreneurship Officers Ahsan Ali Shah (far left) and Mansoor Ahmed Chachar met a displaced woman sewing quilts at a make-shift camp that had been set up on the side of a road. "She was a source of inspiration so we encouraged her and provided suggestions on how she might earn money using her quilting skills. We urged others who had been displaced by floods and were living in the same tent community to follow her lead and consider ways they could earn money." (Akhtar Hussain/UNV, 2012)

UNV Livelihoods/Entrepreneurship Officers Ahsan Ali Shah (far left) and Mansoor Ahmed Chachar, (centre), assess the needs of people displaced by the floods in Jacobabad district of northern Sindh in Pakistan. (Akhtar Hussain/UNV, 2012)

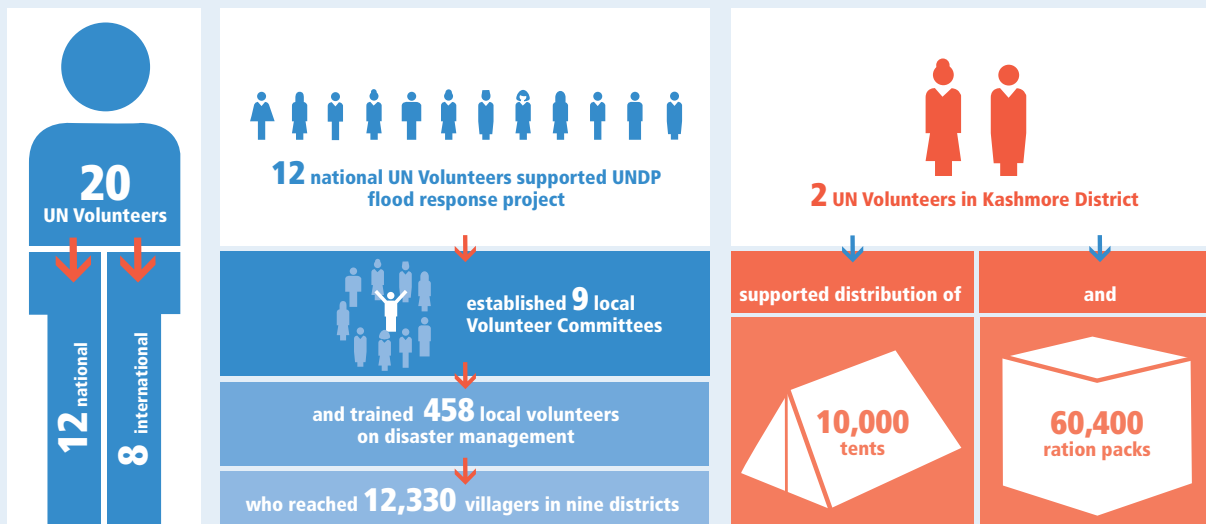


UNV provided extensive support in 2012 to disaster management authorities, both nationally and in Sindh Province, under the UNDP flood response project in Pakistan. Following devastating flooding in 2010 and 2011, UNDP initiated the project to boost the capacity of authorities to manage and respond to floods. It also strengthened early recovery activities in flood-affected communities through the mobilization of volunteers and cultivated awareness about early preparedness.

In 2012, twelve national UN Volunteers were based in Sindh Province supporting Pakistani authorities to build crisis management systems and knowledge. UN Volunteers drew upon their expertise, prior experience and network of contacts to help communities identified to be at risk during the year to organize themselves. The UN Volunteers helped establish nine Volunteer Committees in various districts and trained a total of 458 local volunteers in flood management and rapid response.

The local volunteers instructed residents in communities at risk of the procedures for recording and reporting flood-related damage, such as loss of lives, livestock and property. "Residents were equipped with skills to address urgent needs such as food, shelter, health care, water and sanitation, which has helped us solve our own problems and advocate for ourselves," says Muhammad Ibrahim Malik, president of the Volunteer Committee of Hamid Malik village in Kashmore District.

When flooding did occur in 2012, it affected an estimated 95 per cent of Kashmore District's one million people. National UN Volunteers Rab Nawaz Channa and Hifzullah Kaka served in Kashmore District as UNV Survey/ Data Collection and Disaster Risk Reduction Advocacy Officers. One of Rab Nawaz's priorities was to collect and authenticate data in order to provide the district and the Sindh Provincial Disaster Management Authority with a statistical profile of those affected by the floods and a snapshot of the impact of the disaster. Together, Rab Nawaz and Hifzullah organized a meeting that brought together nearly 100 representatives of humanitarian assistance partners, national and international non-governmental organizations and United Nations entities to disseminate information about the flood damage.



The two UN Volunteers also managed an emergency response network to distribute relief items to flood-affected residents and facilitated the drafting of a memorandum of understanding between the district administration and five national non-governmental organizations that dispensed food and other relief items. This was the first collaboration between the Provincial Disaster Management Authority and locally-based humanitarian partners, and it is expected to have a lasting impact on future disaster response. For his part, Rab Nawaz says, “It was gratifying that the district authorities entrusted us with important tasks that affected hundreds of thousands of people. And we proved they were right to put their trust in UN Volunteers.”

As a result of this UNV intervention, villagers from northern Sindh were able to respond to the emergency in 2012 better than they had in previous years. For example, after rising floodwaters blocked access to land routes, local volunteers proactively secured boats from WFP which were used to transport stranded villagers to higher ground and sick and injured villagers to health care facilities. Likewise, they successfully requested rations from district and provincial disaster management authorities when food supplies dwindled.

In Larkana District of Sindh Province, villagers from Taieb Sheikh “had neither any concept of early preparedness nor any communication with disaster management authorities prior to the training,” says Bishar Ahmed, President of the Larkana Volunteer Committee. “After training by UN Volunteers, however, villagers became equipped with techniques to minimize risks: as local volunteers they identified vulnerable points in their community, designated safe evacuation routes, raised awareness about early flood warning measures and removed silt from canals to improve rainwater drainage. People have also established an essential communication link with local disaster management authorities so that community response became closely integrated with those of authorities and humanitarian partners responding to the disaster on the ground.”

One tool UNV used to raise community awareness about floods in Sindh Province was a 10-minute docudrama that explains best practices in community-based disaster preparedness and response. “Two children from the community tell the story, aided by an animated blue dolphin, says Waseem Ashraf, UNV Programme Associate in Pakistan. The narration provides clear instructions on how to protect important documentation and avoid danger and disease in a flood situation. It has received praise for its simplicity and effectiveness.”

Two versions of the UNV docudrama were produced; one in Urdu, the national language, and one in Sindhi, the regional language, with English subtitles. The docudrama aired on local television channels and UNV has shown the docudrama in schools in Karachi and to visitors of a photo exhibition organized on the occasion of International Volunteer Day, on 5 December.

The efforts of UN Volunteers not only helped fill the gap of urgently-needed skilled human resources, but also strengthened mechanisms for systematic coordination, reporting, data collection and disaster risk reduction in Sindh Province.

“UN Volunteers possess a unique understanding of disaster-affected communities, the issues they face and their needs, and can mobilize others to act.”

*Javed Sibghatullah Mahar,
Additional Deputy Commissioner
for Kashmore District*





UNV Human Rights Officer with OHCHR Alexia Ghyoot (Belgium) (right) interviewing indigenous community members at the scene of the Totoncapán incident, October 2012. Alexia feels that the collective work of UNV Human Rights Officers enabled "recognition of justice, strengthening of crucial state institutions and promotion of human rights, highlighting the respect of rights inherent to every human being." (OHCHR, 2012)



National UN Volunteer Karima Djazairi (left), Food Monitor with UNHCR in Tindouf, Algeria, is interviewing a Sahrawi refugee (in one of several Sahrawi refugee camps in the vicinity of Tindouf) regarding the use of UN-distributed food commodities by her family. (Jan Snoeks/UNV, 2013)

VOLUNTEERS AT THE FOREFRONT OF HUMANITARIAN RESPONSE

When a humanitarian crisis occurs, UNV rapidly deploys volunteers to support and reinforce the operations of United Nations partners, enabling them to deliver on their mandates. UN Volunteers support the delivery of basic services to refugees, internally displaced persons and communities affected by disaster. They also ensure human rights protection, reintegration and recovery. Annually, nearly 20 per cent of UN Volunteer assignments fall within the humanitarian assistance spectrum.

In 2012, almost 1,200 UN Volunteers were deployed to the United Nations Office for the Coordination of Humanitarian Affairs (OCHA), UNHCR and WFP, where emergency humanitarian assistance was the principle focus of their assignments. They worked in crisis situations, delivering basic goods and services, such as health care and food, strengthened livelihoods, protected the vulnerable and buttressed refugee status determination, reintegration, human rights monitoring and protection.

The work of UN Volunteers in **Guinea** exemplifies the diversity and impact of UNV contributions to UNHCR. UNHCR and its partners, including the Government of Guinea, are pursuing a project to facilitate the integration of 9,500 refugees from Liberia and Sierra Leone who have lived for many years in Guinea's Région Forestière. The project aims to foster self-reliance among refugees to allow them to achieve full legal, social and economic integration in Guinea.

Four international and two national UN Volunteers supported this project. Their efforts to integrate the refugees range from offering legal assistance and processing identification and property documents, to designing income-generation strategies and introducing sustainable agriculture practices. The UN Volunteers in Guinea, according to José Katunda (Angola), a UNV Integration Officer, are "motivated by improving the lives of the people we advise, 70 per cent of whom are women. We are proud of all that we have given to the region by helping refugees adjust to their new lives in Guinea."

Local integration initiatives, however, can only be wholly successful when the local community benefits equally. This is particularly challenging when viable means of livelihood are scarce for the citizens of the host communities. UN Volunteers thus also facilitate joint activities that positively benefit both refugees and non-refugees alike, and encourage peaceful co-existence.

Through his efforts, Keuwa Leon Doumun (Côte d'Ivoire), UNV Protection Officer, has contributed markedly to the local integration of urban Liberian refugees. With Keuwa's support, 42 of the 142 refugee families in Conakry who opted for local integration submitted proposals for small income-generating projects to UNHCR and Yetemali, a micro-finance institution. Such initiatives support the self sufficiency of refugees, enhance the contributions they make to their host communities and, subsequently, accelerate their integration.

In 2012, 25 UN Volunteers served in **Western Sahara**, 16 of them supporting the United Nations Mission for the Referendum in Western Sahara (MINURSO). UN Volunteers play a critical role in providing operational support to the Mission in information technology and communications, transportation, engineering and GIS services.

Nine UN Volunteers supported the Confidence Building Measures programme of UNHCR, assisting Sahrawi refugees in camps in the Tindouf area, Algeria and their families in Western Sahara. Since UNV started its collaboration with UNHCR on this programme in 2004, UN Volunteers have assisted in the verification and registration of 48,269 individual refugees (8,421 families). They have enabled 17,437 individuals, 57 per cent of them women, to benefit from family visits that continue to build a humanitarian bridge between the refugees in Tindouf camps and their families in the Territory. UN Volunteers have also supported UNHCR in the preparation of cultural seminars, another component of the Confidence Building Measures programme. These are designed to provide beneficiaries from both the camps and the Territory an opportunity to share views on issues related to Sahrawi culture.

Residing and working in crisis-affected communities, UN Volunteers complement the collective resources and manpower of United Nations humanitarian partners. In 2012, 61 UN Volunteers worked with the Office of the United Nations High Commissioner for Human Rights (OHCHR). In **Guatemala**, a country affected by violence, crime and social tension, UN Volunteers substantively support the mandate of OHCHR as Human Rights Officers. OHCHR observes and reports on the human rights situation and avails legal and technical advice to national authorities and civil society.

In October 2012, UN Volunteers gave direct technical assistance to OHCHR in the Totonicapán case, in which six indigenous people were shot dead and over 30 others wounded during a peaceful protest in the region, allegedly by military personnel.



UN Volunteer Jerome Seregni (Italy/Argentina) (with blue cap) in Domiz camp with other UNHCR staff supporting recently arrived Syrian refugees in registration and orientation in the camp. (UNV Iraq, 2012)

➤ VOLUNTEER VOICE:

Reporting on Syrian refugees in Iraq

Jerome Seregni (Italy/Argentina) was deployed to the Kurdistan region of Iraq in late 2012 due to an increasing daily influx of new refugees arriving from Syria. Based in Erbil, Jerome reports on the situation for UNHCR, documenting through words and photographs the dire needs of the refugees and the UNHCR response. Jerome's work supports outreach to international media and a global audience to ensure the dissemination of UNHCR aims, activities and principles. He is one of three UN Volunteers supporting UNHCR in Iraq.

In 2012, on several occasions, Jerome visited Domiz camp where he met with refugees, government partners, non-governmental organizations and national staff. One of his reports featured a Syrian refugee child:

She's only four years old, but Magi can't shake off the sounds and images of war that forced her family to flee the embattled northern city of Aleppo and seek shelter in northern Iraq. "I can't sleep at night; I still have images of soldiers shooting from the roofs of the buildings," whispered the traumatized girl in her family's tent at the Domiz refugee camp in Dohuk governorate. Her mother, Rojin, adds, "It was impossible to buy bread and oil, shops were always closed and Magi was crying because she was hungry, so we decided to flee the country."

"Many of the children arriving suffer from trauma similar to Magi's and struggle to get the horrifying images out of their young minds," Jerome explains. "UNHCR identifies cases of traumatized children and refers them to the camp's Mental Health Unit, which is run by local government. Here, experts provide psychological counselling and support to children and their families."

UNV Human Rights Officers documented the occurrences during OHCHR's fact finding mission, conducted interviews, recorded testimonies and assisted local authorities. They interviewed military and national police present at the scene. Their contributions proved indispensable for the OHCHR report on the incident, which received high-level attention and facilitated accurate information on the case for the Attorney-General's Office.

Within one week of the killings, nine military personnel, including a colonel, were detained and indicted on charges of extrajudicial execution. In addition, several special procedures and strategies were developed as a response to the OHCHR findings and recommendations. "We achieved the recognition of justice, strengthening of crucial state institutions and promotion of human rights, highlighting the respect of rights inherent to every human being," says UNV Human Rights Officer Alexia Ghyoot (Belgium).

National UN Volunteer Adelaide dos Remedios Magaia (right), UNV Field Monitor, is organizing beneficiaries for food distribution during the floods at Hokwe accommodation camp (Gaza province) in Mozambique. (Leonor Fernandez/WFP, 2013)

"A team of 10 international UN Volunteers, who represented one third of OHCHR's personnel in Guatemala in 2012, monitored the human rights situation, documenting and analyzing information. The team played an important role, contributing to the observance, monitoring, reporting and technical assistance in support of national authorities, civil society and individuals."

OHCHR Deputy Representative Andrés Sánchez



CLOSE-UP: Addressing hunger through volunteerism

In **Mozambique**, UNV has been supporting WFP and the Government in the delivery of humanitarian assistance, in support of efforts towards **MDG 1**, eradicating extreme poverty and hunger. Out of the 51 UN Volunteers deployed in Mozambique in 2012, 39 served with WFP. UN Volunteers are an essential link to rural communities, which have always been an important target group for WFP assistance.



National UN Volunteers work closely with local communities. They manage logistics, help with capacity building, monitoring and evaluation, and serve as liaisons with local authorities. Not only do the volunteers function as a vehicle for the transmission of services, through their experiences on the ground they become an important source of lessons learned. A total of 17,400 beneficiaries throughout the country were assisted in 2012 by UNV.

"UNVs play an important role in the fulfilment of WFP's mandate in Mozambique. UNVs, both national and international, contribute with their knowledge and expertise to the WFP operations in the country," says WFP Resident Representative Lola Castro. "For WFP, this is an opportunity to promote civic engagement in development among young professionals. For the UNVs, volunteering is often their first exposure to humanitarian and development programmes. For the communities, volunteerism is an opportunity to foster self-help and self-esteem, as advocated by the Government. We strongly believe that after four years with WFP the national UNVs are more empowered to be active participants in the development process in the country."

In Tete Province, eight national UN Volunteers are helping local government and partners to implement activities and conduct regular capacity building in the collection of data as indicators for WFP programmes. WFP programmes here include food distribution in 173 schools reaching 72,000 children, as well as assisting orphaned and vulnerable children. UN Volunteers mobilize local community members, both youth and adults, to help them in determining vulnerability and distributing food.

Five UN Volunteers working in Beira Province are monitoring WFP programmes for the reduction of moderate and acute malnutrition and the provision of basic social assistance to vulnerable groups, including orphaned and vulnerable children and the chronically ill. With UNV assistance, these programmes reached 17,615 orphaned and vulnerable children and chronically-ill patients. UNV also supported 97,250 beneficiaries affected cyclically by food insecurity.

National UN Volunteer, Mirropo Chequele says, "We volunteers are present at the grassroots level and this represents our added value for WFP. We monitor activities and ensure regularity in food distribution performed by partners. We also furnish technical support to the Government in the implementation of humanitarian activities. The feeling of being able to use my professional skills and time to assist others, despite my youth, makes me proud to be a UN Volunteer."



In Bogota, Colombia, national UN Volunteers with UNDP Dayana Galindo and Andres Felipe Herrera engage with visitors at ExpoPaz. The country's first peacebuilding fair aimed to nurture debate on public policy issues and to give visibility to and to strengthen local and international peacebuilding initiatives. (UNV Colombia, 2010)

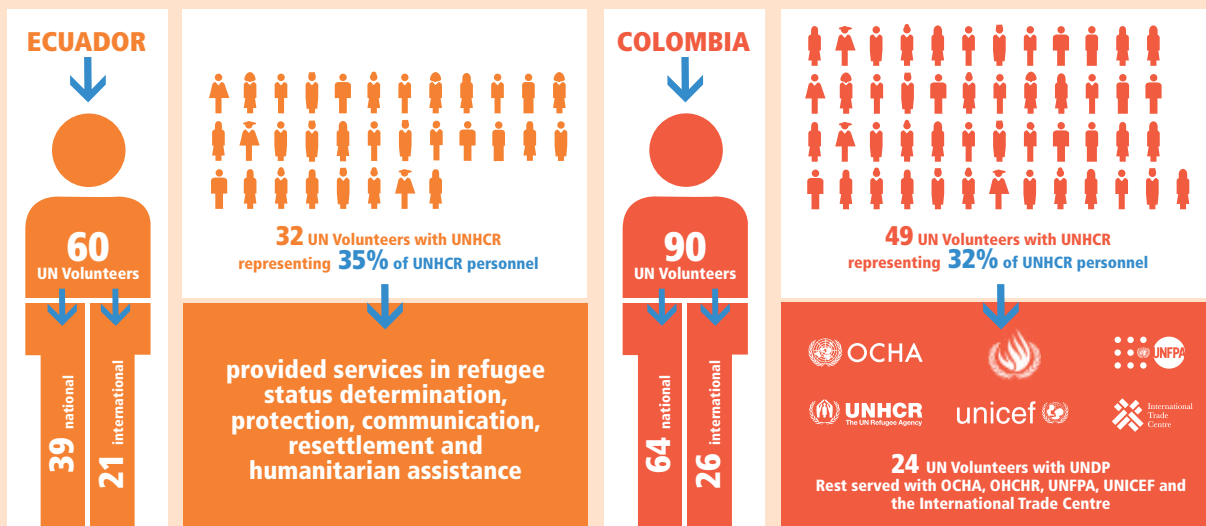
The spillover of Colombia's conflict across the border into Ecuador over the past decade has created the highest refugee transit in South America. UN Volunteers work on both sides of the border within United Nations agencies to aid refugees, asylum seekers and internally displaced people.

Ecuador is home to the largest number of refugees in Latin America. The country currently hosts around 56,000 refugees, 98 per cent of whom are Colombians. In 2012, 60 UN Volunteers served in Ecuador with the Food and Agriculture Organization of the United Nations (FAO), UNDP, UN-HABITAT, UNHCR, UN Women, the United Nations Educational, Scientific and Cultural Organization (UNESCO) and WFP. Of these, 32 served with UNHCR, representing about 35 per cent of UNHCR's field staff in the country.

UN Volunteers at UNHCR have been supporting the Government of Ecuador to strengthen protection mechanisms and asylum arrangements for refugees. The volunteers help promote and protect the rights of refugees and asylum-seekers by providing legal assistance and advice to vulnerable groups. In order to strengthen government response to refugee needs, they carry out sensitization and capacity-building sessions about international refugee and

“I think that the most moving thing is when someone begins to dig into his/her story and tells you his/her experiences in small pieces. These are often terrible experiences, from a torn childhood to winding roads, going through the ordeal of crossing the border in search of a better life. For me, it means to be a listener, in the fashion of a confessor who should keep the story confidential, who should not judge, but must sometimes ask uncomfortable questions for all the pieces to fit into the history of each person. Then we can use this information to address their challenges and needs and utilize their strengths in their communities.”

UNV Associate Programme Officer in Ecuador,
Frederick Wilkinson (Canada)



humanitarian law for government officials and civil servants. They also help sensitize civil society organizations and other volunteers about the situation of refugees, their requirements and their rights.

The reach of the UN Volunteers goes well beyond the refugee population – to an estimated 100,000 people in Ecuadorian communities that receive refugees and other people who might not be recognized as refugees. UN Volunteers accompany brigades that register refugees in distant locations and visit communities to help with humanitarian assistance, such as food distribution and shelter construction, and to carry out integration activities and promote human rights.

“We all are equal in dignity and rights and we deserve to be treated as human beings, yet communicating this can be an extremely complex task, especially in times of xenophobic and discriminatory outbreaks,” says Xavier Gudiño, national UNV Assistant Protection Officer with UNHCR offices in Santo Domingo de los Tsáchilas. “For me, to volunteer is to be an instrument of change in the current paradigm, an actor in the process of building a respect for the dignity of all.”

The added value of UN Volunteers lies in the acceptance and trust they earn from refugees and asylum seekers with whom they engage not only on a community level, but also often on a personal level. As a UNV Associate Programme Officer in Ecuador, Frederick Wilkinson (Canada) coordinates the identification of vulnerable people in need of humanitarian assistance; this process starts with sitting with refugees to record their accounts of what drove them away from their homes in the first place.

Liliana Suárez (Colombia) serves as a UNV Associate Programme Officer in Ecuador. She says, “During 2012, I helped plan interventions of UNHCR’s operation at the northern border of Ecuador. The look on the faces of those people who came from my country, Colombia, and who needed international protection, smiling despite the tragedy of their forced displacement...It was a really valuable

opportunity for me as a volunteer to contribute to dignify the lives of people seeking refuge.”

On the other side of the border, in **Colombia**, forced displacements continue to be a consequence of the large-scale and complex internal armed conflict. Colombia faces the greatest humanitarian crisis in South America. Almost four million people have been internally displaced. Most of the displaced persons are concentrated in areas bordering Ecuador, where UN Volunteers contribute to the emergency response.

In 2012, 90 UN Volunteers worked in Colombia, serving primarily with UNDP and UNHCR. Of these, 49 worked with UNHCR, where they engaged with local communities, reinforcing the right to protection of displaced persons and people at risk of displacement. They advocated with local government to ensure compliance with legal obligations regarding access of internally displaced persons to public services.

UNV Community Service Officers, Protection Associates and Programme Associates undertook regular visits to field sites and monitored protection issues. They assessed the general condition of internally displaced persons and their needs for medical and financial assistance, counselling and special support due to vulnerability and provided individual counselling. The UN Volunteers also established and maintained contacts with local authorities and public institutions to guarantee that persons in need of international protection had access to basic rights and services.

Based in Mocoa, national UN Volunteer Programme Associate, Nidia Toro, sums up her experience: “Volunteering allowed me to reach communities inaccessible and unknown to others. I managed to be a spokesperson for their needs and contributed to giving visibility to the humanitarian situation in a context of conflict. With our presence, communities feel accompanied, heard, protected and valued in the long road to recognition of their rights.”



UN Volunteer Lubna Lasu (South Sudan), UNV Civil Affairs Expert, speaks on 'Volunteerism for Peace and development' in Grand Bassa County, Liberia. (S-J Munga/UNV, 2012)



UN Volunteer Ali Issiaka (Nigeria) (centre) visits community leaders in Kasai Occidental and Kasai Oriental Provinces, in the DRC. Both areas have experienced conflict due to ethno-political rivalries. Part of Ali's work is to train local mediators, promote grassroots-level dialogue and support reconciliation. "These activities help local communities to sustainably manage their conflicts and to gain a collective consciousness about the fact that there will be no development without peace and that development without peace is precarious," he says. (UNV DRC, 2012)



VOLUNTEERS ADVANCING PEACEBUILDING

UNV is a strong partner of United Nations peacekeeping and peacebuilding efforts around the globe. UN Volunteers on peace-related assignments are highly motivated and drawn from a wide range of professions. While some volunteers are deployed in civil affairs, human rights and reintegration, others work as technical experts in logistics, transport and communication. UN Volunteers are key to achieving community confidence, social cohesion and capacity building.

Close to 3,000 UN Volunteers served with UNDPKO and the United Nations Department of Political Affairs (UNDPA) in 2012. They provided essential support in 17 countries to 10 peacekeeping operations and five political missions. UN Volunteers contributed to substantive areas, such as political and civil affairs, conflict resolution, reconciliation and reintegration, and supported technical areas such as transport, logistics and finance. Besides supporting delivery on United Nations Mission mandates, UN Volunteers also built the capacity of national counterparts through mentoring and skills transfer.

In the **Democratic Republic of the Congo** – a country experiencing one of the most complex and protracted humanitarian crises in the world – UNV continued to make a strong contribution towards the United Nations mission. In 2012, 806 UN Volunteers were deployed to the country, 591 of them serving with the United Nations Organization Stabilization Mission in the Democratic Republic of Congo (MONUSCO). These volunteers directly supported United Nations partners, facilitated capacity development of national peers and advanced the Government’s development priorities.

Seventeen international UN Volunteers served within the Civil Affairs section of MONUSCO. Here, UN Volunteers boosted the advancement of civil affairs through the protection of civilians, support to civil society organizations, conflict resolution, community reconciliation and the restoration and extension of state authority.

UN Volunteer Victry Anya (Nigeria) in Bunia organizes round table conferences with youth, women, religious leaders and community chiefs to open opportunities for them to participate in finding local solutions. As a Civil Affairs Officer, she supports civil society organizations to develop their capacity for internal accountability and strengthen their role in development. Victry encourages these organizations to build strong networks, to monitor national elections and state budgets and to denounce corruption in public institutions, while at the same time applying transparent and democratic principles for themselves.

Ali Fofana (Côte d’Ivoire), a UN Volunteer Civil Affairs Officer stationed in Dungu, helped establish a reconciliation framework involving civil society actors and community leaders. This led to reconciliation between nomadic and Congolese communities in the Bas Uele region. Ali points out that his work, “has encouraged women to get involved in decision-making processes at the local level to improve their situation. Now women are better prepared to participate en masse and stand as candidates in local elections to make their voice heard.”

Motivated by their commitment to peace and development, UN Volunteers respond to rebuilding and reconstruction needs in volatile conflict areas where tensions and poverty persist. This has been the case in the Gaza Strip of the **State of Palestine**, one of the most densely populated places in the world. The political and economic situation has crippled people’s livelihoods and rendered a majority of residents dependent on aid.

Seven skilled engineers are serving as national UN Volunteers within the UNDP Infrastructure Unit, supporting the implementation of the UNDP *Programme of Assistance to the Palestinian People* in the Gaza Strip. UN Volunteers work in reconstruction, electricity provision, housing renovation, damage assessment and solid waste management. This work has long-ranging benefits for the health, education and welfare of Gaza residents.

UNV Site Engineer Dalia Abu Kmail works on projects to ameliorate economic and social conditions. One of her projects is to provide families living in crowded and poorly-constructed housing with pre-fabricated container homes. Dalia realized that these families not only need to increase their living space but also could benefit from creative ideas to address other basic challenges. “I am involved in the architectural and civil works for renewable energy generation through solar photovoltaic panels,” Dalia says. “These are

cost-effective and environmentally friendly. As a result of the project, solar power will generate electricity for four schools and two primary health care clinics in the Gaza Strip, and I will prepare the building sites for the installation.”

Alaa Al Shalaby, a UNV Electrical Technical Assistant, has contributed to the rehabilitation of the Gaza Electricity Distribution Network and the construction of electrical infrastructure in 100 housing units for families whose homes were destroyed. Alaa says of his experience, “I felt the fruits of volunteerism and the results of my work in supporting development and peace.”

The importance of substantive and technical UN Volunteer expertise is made clear by the case of **Liberia**, a post-conflict country that hosts the third largest number of UN Volunteers globally and the largest in West Africa. In 2012, 318 UN Volunteers

“The local population always feels grateful when their voices are heard and when they are consulted for decisions affecting their future.”

UNV Civil Affairs Officer in the DRC, Victry Anya (Nigeria)

UN Volunteers supported the Coalition of Volunteers (COHAIV) to organize a football match between two teams of people with disabilities in Port au Prince, Haiti, in August 2012. (Logan Abassi/MINUSTAH, 2012)



VOLUNTEER VOICE:

Building local governance capacity

Johannes Wolff (Germany) works closely with the South Sudan Government to strengthen the capacities of civil servants for better service delivery in this new nation. As a Local Revenue Specialist in UNDP’s *Support to Development Planning and Public Financial Management* project, Johannes was assigned in his first year to the Central Equatoria State Revenue Authority, supporting the institution to increase revenue collection and improve the management of public funds.

In his second year, Johannes is embedded in the Local Government Board, a policy advisory body for decentralization under the Office of the President, where he has been helping the Government advance local revenue policy, design capacity development programmes for local governments in public financial management and hosting spaces for dialogue on key issues between various tiers of government.

In his free time, Johannes and fellow volunteers hang out with 40 kids living in the Juba Orphanage. Founded in November 1962 during the first civil war in Sudan, the Juba Orphanage is a government-run orphanage that houses children from all over the country.

Every Saturday morning, the group engages with the children in didactic and sports activities. The UN Volunteers have also been raising funds to cover school fees and tutoring of the children and improve facilities at the orphanage. “Through the combination of working on longer-term development issues with the Government on the job while at the same time addressing the welfare of these kids today, we are trying to approach volunteerism in a holistic way,” explains Johannes.



The disabled players training for the football match. (Logan Abassi/MINUSTAH, 2012)

served in the country, 278 of whom were posted with the United Nations Mission in Liberia (UNMIL). UN Volunteers in the Mission offer operational and administrative support; they have been involved in capacity development for greater accountability and gender mainstreaming in areas such as land reform, youth empowerment and constitutional reform.

Roman Kotovych (Canada) works with UNMIL as a UNV Judicial System Monitor for Monrovia, the capital, and Montserrado County. He monitors activity in 17 courts in the region, including the Supreme Court, the Juvenile Court and a dedicated Sexual Crimes Court. Besides interacting with judges and lawyers and reporting on serious cases related to rape, murder, land disputes and fighters who work for pay, Roman says his work is an opportunity to make a direct impact. "I was

involved in securing the move of a five-day-old baby and her defendant mother from prison to a safe home, in coordination with other UNMIL colleagues. Our concern was to look after the best interests of the child, as the prison did not have the capacity or resources to accommodate the needs of mother and child. At such moments, the successes become very tangible and fulfilling," he says.

"I am, of course, just one of many UN Volunteers contributing to peacekeeping," Roman adds. "My story is a small piece in a bigger picture. UNMIL is working hard and partnering with Liberians to strengthen all elements of this nation. Everywhere you look, UNVs are making a lasting impact on that process. I consider myself privileged to be among them."

Junko Nomura (Japan), UNV Associate Reintegration Officer with UNHCR, registering new refugees from the DRC at Nkamira Transit Centre, Rubavu District, Rwanda. (Anouck Bronee/UNHCR, 2012)



CLOSE-UP: Building peace in post-conflict settings

The *Program for Human Resource Development in Asia for Peacebuilding through Volunteerism* demonstrates the role of volunteering in building and keeping peace. Jointly implemented by UNV and the Hiroshima Peacebuilders Center in Japan, the programme trains and fields skilled UN Volunteers from Japan and other Asian countries to post-conflict areas. Since 2007, UNV has deployed 99 volunteers through this programme, more than 50 per cent of whom are women. The volunteers work alongside national counterparts on peacebuilding, humanitarian assistance, crisis prevention and the environment, with a particular focus on the empowerment of women, youth and marginalized groups.

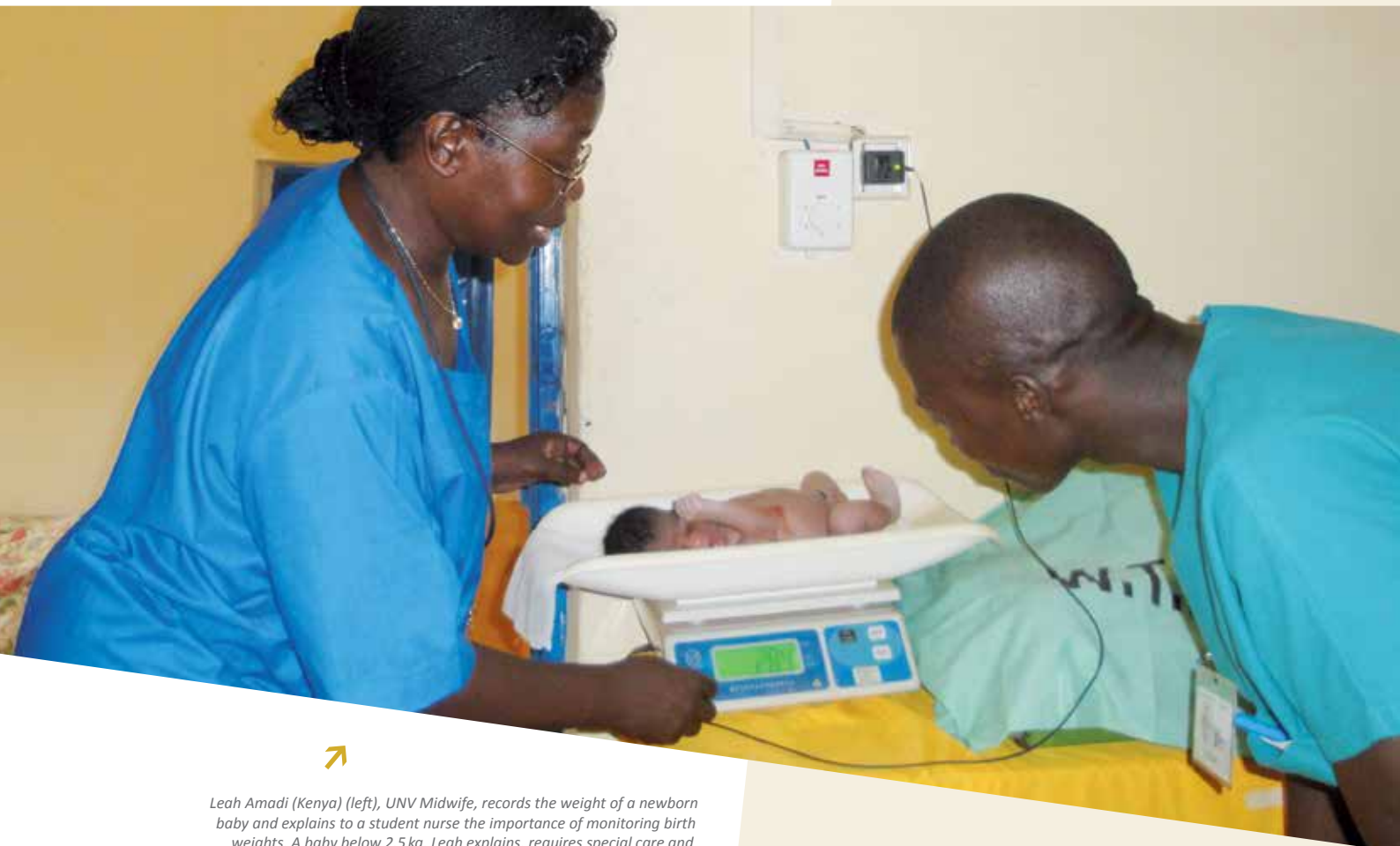


Yukiko Yoshida (Japan), a UNV Health Project Officer, served in Haiti with the International Organization for Migration (IOM) in 2012. She was responsible for IOM's cholera response project in six communes in the Port-au-Prince metropolitan area which reaches 84,000 beneficiaries. The UN Volunteer contributed to **MDG 6**, combating HIV/AIDS, malaria and other diseases.

Yukiko's specific activities included surveillance and management of cholera response activities, including weekly planning of sensitization activities that targeted vulnerable populations, including women and children. She contributed to training and supervising more than 60 community health volunteers working on cholera response and prevention in 31 camps covered by the IOM health unit.

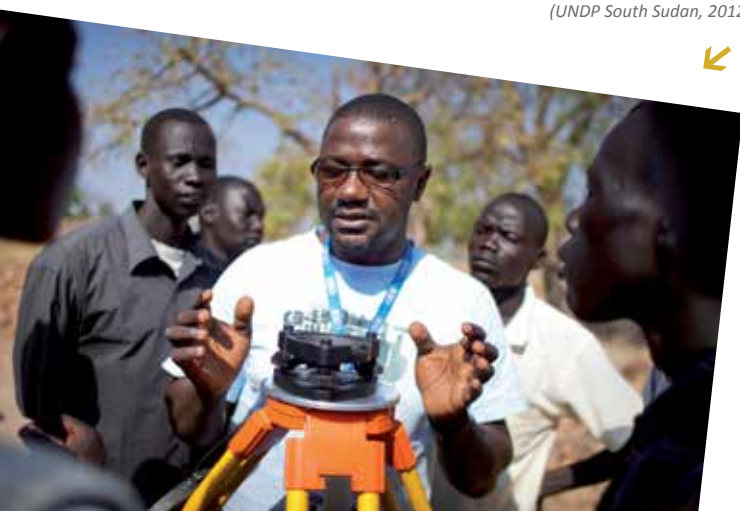


Yukiko also provided maternal health care services, thus contributing to **MDG 5**, improving maternal health. "Utilizing my profession as a midwife, I assisted vulnerable pregnant women and lactating mothers through direct home visits in the camps, as well as conducted data analysis and surveillance of the health situation to reflect women's needs and demands," Yukiko says. "What I gained from my experience in Haiti includes enhanced knowledge and skills regarding emergency disaster response and an understanding of the reality of the extremely difficult living conditions faced by internally displaced persons."



Leah Amadi (Kenya) (left), UNV Midwife, records the weight of a newborn baby and explains to a student nurse the importance of monitoring birth weights. A baby below 2.5 kg, Leah explains, requires special care and the mother needs to be informed on how best to care for her newborn. (UNV South Sudan, 2012)

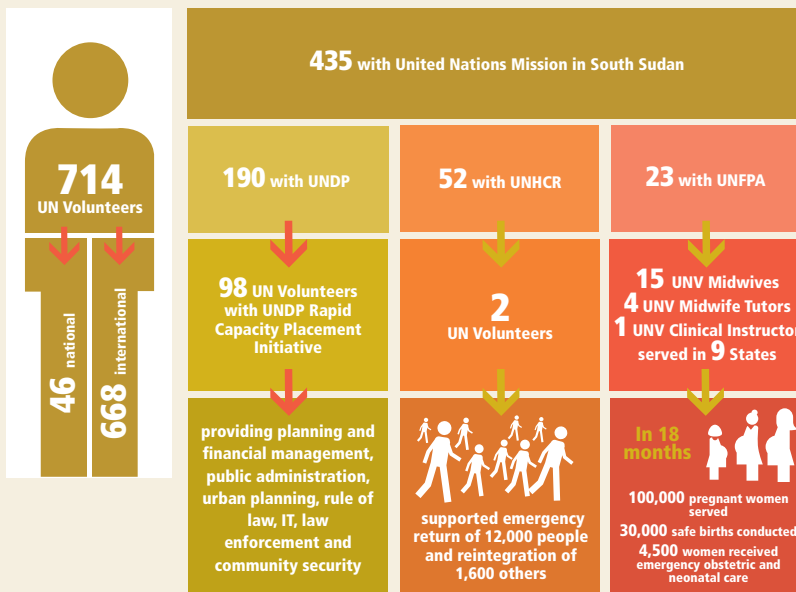
Akintobi Olusanmi (Nigeria), UNV Urban Management Specialist conducting perimeter and topographical surveys of 112 hectares designated by authorities of Twic County to accommodate an estimated 1,000 households comprising both returnees and host families. Akintobi also provides technical support and develops training programmes in surveys, urban planning and land administration. (UNDP South Sudan, 2012)



In South Sudan, the world's newest nation, UNV is providing crucial and extensive support to United Nations partners, including UNDP, UNFPA and the United Nations Mission in South Sudan (UNMISS), in the process of state building. This ranges from helping build effective and responsive government institutions and delivering urgent health services, to the emergency reintegration of South Sudanese returnees.

In 2012, 714 UN Volunteers served in South Sudan, 435 of them placed with UNMISS to meet pressing demands for experienced personnel to support their operation in this new nation.

UN Volunteers serving in technical and substantive areas are tasked with assisting their national colleagues and counterparts to develop their capacity in line with the UNMISS mandate. The decentralized mission concept has allowed UN Volunteers to offer their professionalism and determination in 40 specialist areas, from engineering to disarmament, demobilization and reintegration. They serve in



“UN Volunteers are providing an incredible service to South Sudan in critical areas of the UNMISS mandate and in the development and humanitarian programmes of the UN. Their work in the most challenging parts of South Sudan is a powerful example that a few committed and determined people can help change the world.”

Hilde F. Johnson,
Special Representative of
the Secretary-General for South Sudan

remote, austere and often security challenged locations to support peace initiatives, assist with the strategic planning processes of government ministries, monitor human rights and conduct outreach to create awareness of the mission’s mandate, including the protection of civilians.’

The year saw 190 UN Volunteers working with UNDP. Through its *Rapid Capacity Placement Initiative*, UNDP deployed 98 UN Volunteer specialists and technical experts in key public sectors to help build civil service capacity and foster efficient service delivery. UN Volunteers conducted both one-on-one counterpart training and mentoring and structured group training and workshops.

These volunteers have been mostly concentrated at state level where the needs are most acute, with a smaller number assigned to the central government. UN Volunteer Financial Management and Public Sector Reform Specialists have been assigned in 10 states.

Charles Wakera (Uganda) is a UNV Financial Management Specialist based in Western Bahr el Ghazal State. He assisted the state in drafting a strategic plan, an annual work plan and budget, as well as in implementing a medium-term planning framework to guide resource allocation.

Dhanashree Karmarkar (India), a UNV Law Enforcement Advisor, has been instrumental in helping the Government’s Ministry of Interior develop a methodology to collect, analyze and report on crime statistics. This is the first time South Sudan has collated crime data. Dhanashree also aided the Police Service to develop training and recruitment policies and establish a Border Protection Unit. Colonel Jervas Char Koilui, in charge of administration of the Central Equatoria State Police Service says, “Mama Dhanashree’s work is creative and recognized with importance by her South Sudanese colleagues.”

The UNV contribution to public sector development in South Sudan also includes gender mainstreaming in development policy and programming. Three UNV Gender Specialists have

been placed in key public sector agencies by UN Women and are leading gender responsive planning and budgeting and working to enhance the capacity of the Ministry of Gender, Child and Social Welfare.

UN Volunteers also enhance crucial life-saving services through the training of midwives. South Sudan’s maternal mortality is the highest in the world. For every 100,000 live births, approximately 2,054 women die due to labour and delivery complications, most of which would be avoidable if women had access to obstetric care.

In 2010, UNFPA initiated the *Capacity Placement of International United Nations Volunteer Midwives Project* with support from the Australian Agency for International Development and in partnership with the Ministry of Health.



The project’s goal is to reduce maternal mortality and train midwives across the country through the deployment of international UNV midwives. It contributes to **MDGs 4 and 5**, reducing child mortality and improving maternal health. At the end of 2012, 15 international UNV Midwives, four UNV Midwife Tutors and one clinical instructor were serving in nine states. UN Volunteers work with state health care teams to scale up and strengthen midwifery services. They also deliver services directly, including antenatal and postnatal care and family planning services.

The midwives have contributed to over 700 capacity building workshops with health care workers. Over the past 18 months, UNV Midwives have reached 100,000 pregnant women at antenatal clinics, conducted over 30,000 safe births and given emergency obstetric and newborn care to more than 4,500 women with complications in pregnancy and childbirth. “I am really pleased with this project,” says Dr Thomas Garang Dhel, Medical Director of Aweil State Hospital. “UNV Midwives have made a significant contribution to the health of women and children in the state.”

ACRONYMS

ART	antiretroviral therapy
ECOWAS	Economic Community of West African States
FAO	Food and Agriculture Organization of the United Nations
IOM	International Organization for Migration
ITC	International Trade Centre
MDG	Millennium Development Goal
MINURSO	United Nations Mission for the Referendum in Western Sahara
MONUSCO	United Nations Organization Stabilization Mission in the Democratic Republic of the Congo
OCHA	United Nations Office for the Coordination of Humanitarian Affairs
OHCHR	Office of the United Nations High Commissioner for Human Rights
UNAIDS	Joint United Nations Programme on HIV/AIDS
UNAMID	African Union-United Nations Mission in Darfur (Sudan)
UNDP	United Nations Development Programme
UNDPA	United Nations Department of Political Affairs
UNDPKO	United Nations Department of Peacekeeping Operations
UNESCO	United Nations Educational, Scientific and Cultural Organization
UNFPA	United Nations Population Fund
UN-HABITAT	United Nations Human Settlements Programme
UNHCR	Office of the United Nations High Commissioner for Refugees
UNICEF	United Nations Children’s Fund
UNMIL	United Nations Mission in Liberia
UNMISS	United Nations Mission in the Republic of South Sudan
UNMIT	United Nations Integrated Mission in Timor-Leste
UNOSDP	United Nations Office on Sport for Development and Peace
UN Women	United Nations Entity for Gender Equality and the Empowerment of Women
WFP	United Nations World Food Programme



UN Volunteers

inspiration in action

STATISTICAL AND FINANCIAL INFORMATION FOR 2012



*UN Volunteers taking part in a training session, together with other development practitioners in Lesotho. This photo reflects the rich diversity of UN Volunteers.
(Sonam Wangyal/UNV, 2013)*

STATISTICS

Number of UNV assignments	6,912
Number of individual UN Volunteers	6,807
Countries of assignment	127
Countries of origin	159
Origin of UN Volunteers	
From developing countries	5,523 81%
From other countries ^a	1,284 19%
^a High-income OECD, Central and Eastern Europe and the Commonwealth of Independent States (CIS)	
Gender	
Female	2,662 39%
Male	4,145 61%
Types of assignment	
International UNV assignments	5,006 72%
National UNV assignments	1,906 28%

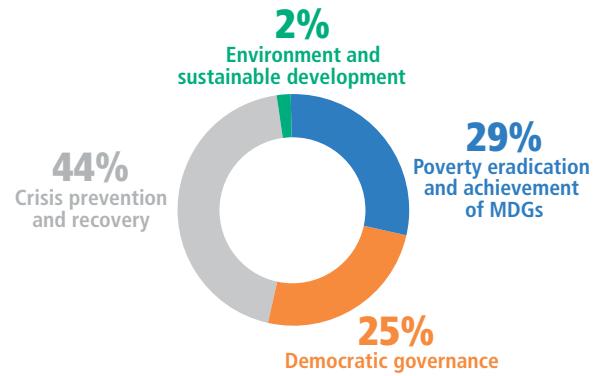
NUMBER OF UNV ASSIGNMENTS WITH MAIN PARTNERS

UNDPKO/UNDPA	2,968
UNDP/UNV	2,088
UNHCR	985
WFP	175
UNFPA	126
UNICEF	114
UN-HABITAT	98
UN WOMEN	65
OHCHR	61
UNOCHA	42
Others	190
Total: 6,912	

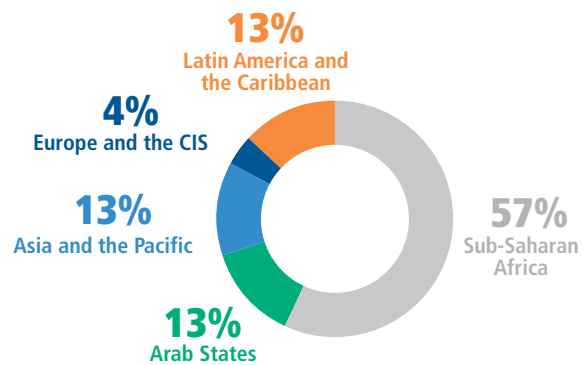
ONLINE VOLUNTEERING SERVICE

Number of online volunteering assignments	16,196
Number of online volunteers	11,037
Origin of online volunteers	
From developing countries	6,882 62%
From other countries	4,155 38%
Gender	
Female	6,488 59%
Male	4,549 41%
Number of registered organizations	1,928

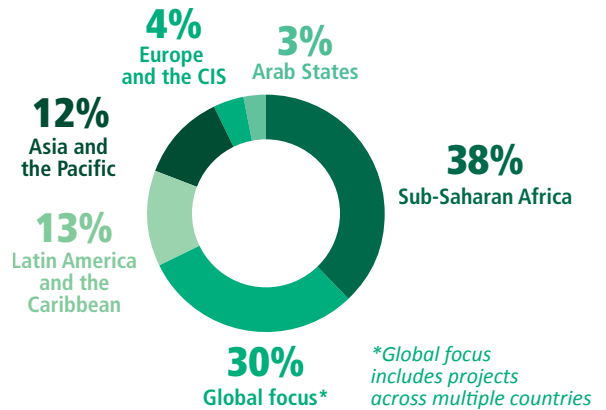
UNV ASSIGNMENTS BY UNDP PRACTICE AREA



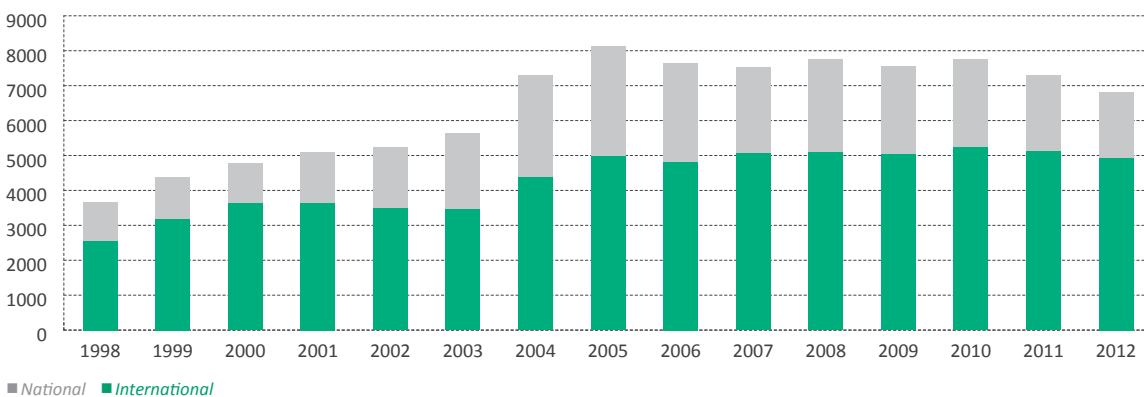
UNV ASSIGNMENTS BY REGION



ONLINE VOLUNTEERING ASSIGNMENTS BY REGION

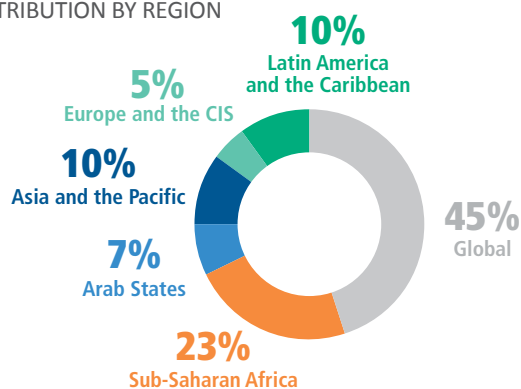


TREND IN THE NUMBER OF UN VOLUNTEERS SINCE 1998

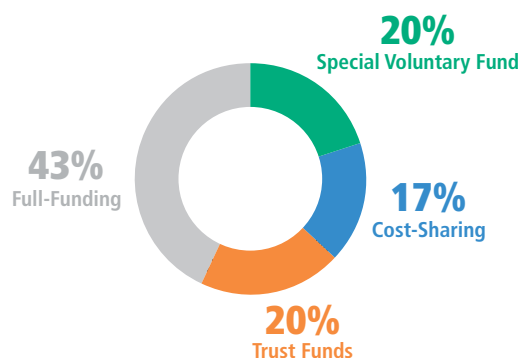


UNV programme expenditure in 2012 - Total: US \$19.9 million

DISTRIBUTION BY REGION



DISTRIBUTION BY SOURCE OF FUND



Contributions to UNV in 2012 (Thousands of US\$)

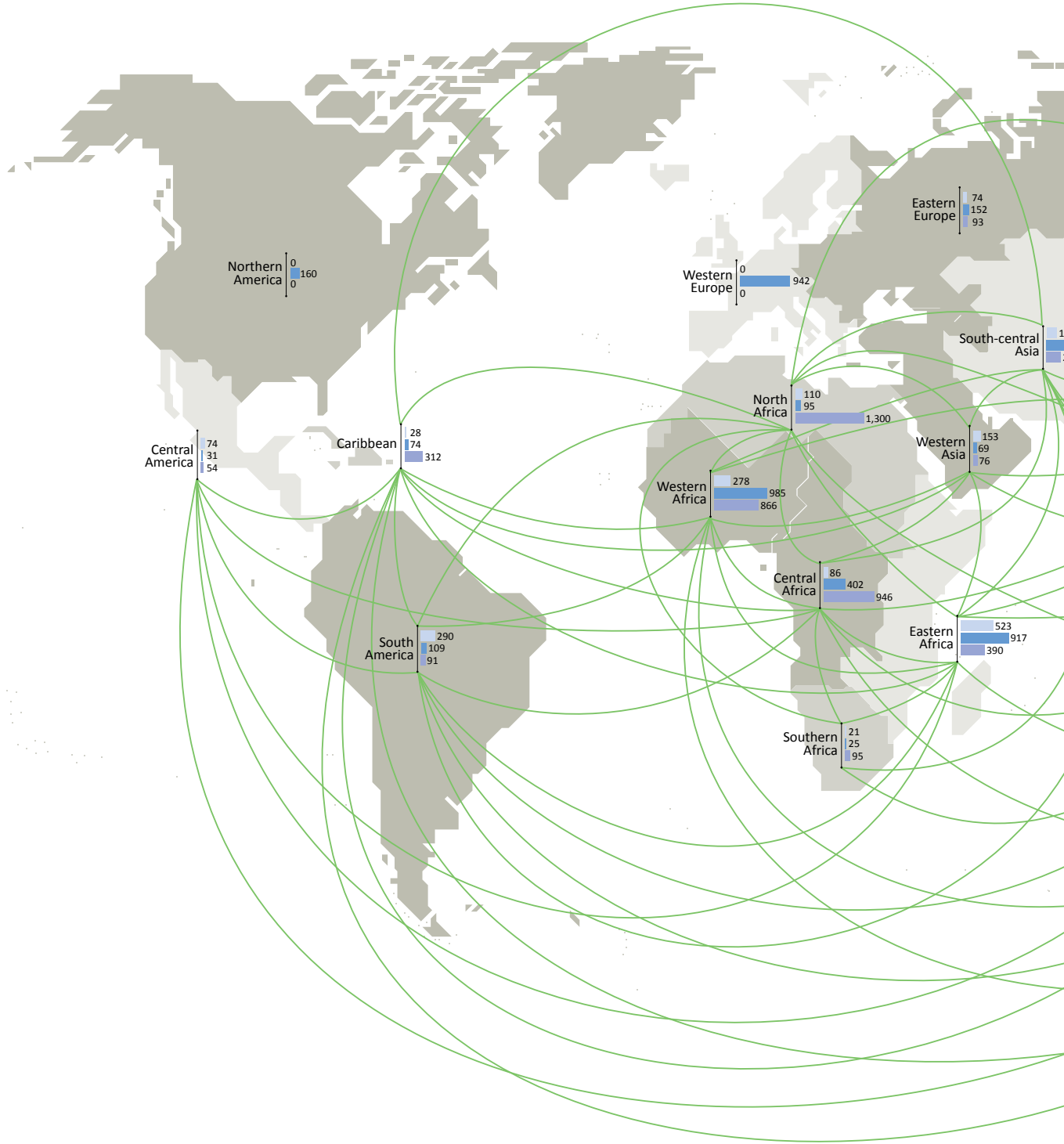
PROGRAMME RESOURCES RECEIVED FROM PARTNER COUNTRIES (Thousands of US\$)

PARTNER COUNTRIES	Special Voluntary Fund	Other Resources	Total	% of Total
Germany	2,303.6	3,390.8	5,694.4	28%
Japan	-	2,375.6	2,375.6	12%
Finland	-	1,752.5	1,752.5	9%
France	-	1,729.7	1,729.7	9%
Switzerland	872.5	633.7	1,506.2	7%
Spain	-	1,368.6	1,368.6	7%
Republic of Korea	-	1,300.0	1,300.0	6%
Belgium	-	1,244.4	1,244.4	6%
Luxembourg	-	796.4	796.4	4%
Sweden	555.4	162.0	717.4	4%
Ireland	126.0	440.9	566.9	3%
Argentina	-	343.7	343.7	2%
Denmark	-	300.0	300.0	1%
Czech Republic	24.4	219.4	243.8	1%
United States of America	100.0	-	100.0	0%
China	30.0	-	30.0	0%
Brazil	-	20.1	20.1	0%
Micronesia (Federated States of)	-	20.0	20.0	0%
India	15.0	-	15.0	0%
Norway	-	11.8	11.8	0%
Israel	10.0	-	10.0	0%
Bangladesh	2.0	-	2.0	0%
Cyprus	1.9	-	1.9	0%
Thailand	1.6	-	1.6	0%
Afghanistan	1.0	-	1.0	0%
Panama	0.5	-	0.5	0%
TOTAL	4,043.8	16,109.5	20,153.4	100%

OTHER PROGRAMME RESOURCES RECEIVED (Thousands of US\$)

OTHER CONTRIBUTORS	Special Voluntary Fund	Other Resources	Total	% of Total
Economic Community Of West African States	-	2,224.9	2,224.9	67%
Asan Nanum Foundation, Republic of Korea	-	422.4	422.4	13%
Cisco Systems, Inc.	-	160.0	160.0	5%
UNTFHS United Nations Trust Fund for Human Security	-	158.4	158.4	5%
Universidad Autonoma de Madrid, Spain	-	116.1	116.1	4%
One UN Plan Fund	-	107.3	107.3	3%
Foundation for International Dialogue of the Sparkasse in Bonn, Germany	-	78.7	78.7	2%
European Commission	-	25.2	25.2	1%
TOTAL	-	3,292.9	3,292.9	100%

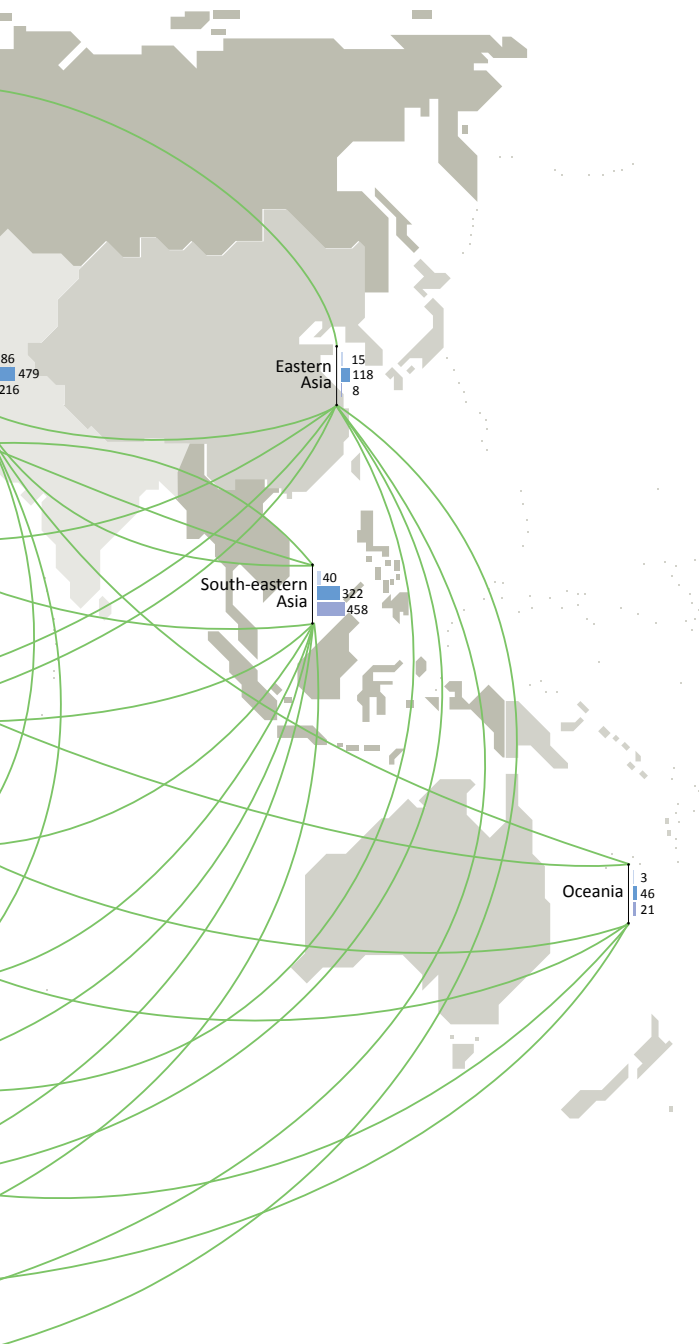
UN VOLUNTEERS PROMOTING SOUTH-SOUTH DEVELOPMENT



UN Volunteer statistics worldwide - 2012

Annual Report

Regions	Regional	Sent	Received
Caribbean	28	74	312
Central Africa	86	402	946
Central America	74	31	54
Eastern Africa	523	917	390
Eastern Asia	15	118	8
Eastern Europe	74	152	93
North Africa	110	95	1300
Northern America	-	160	-
Oceania	3	46	21
South America	290	109	91
South-central Asia	186	479	216
South-eastern Asia	40	322	458
Southern Africa	21	25	95
Western Africa	278	985	866
Western Asia	153	69	76
Western Europe	-	942	-
Total	1,881	4,926	4,926



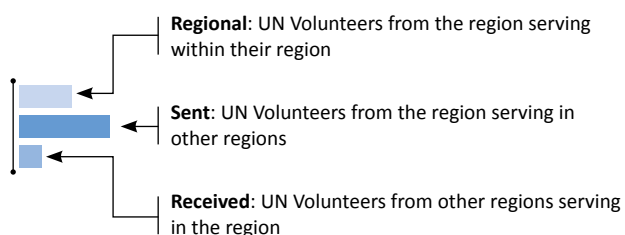
Regional: UN Volunteers from the region serving within the region. For example, during 2012 there were 28 Caribbean UN Volunteers engaged within the Caribbean.

Sent: UN Volunteers from the region serving in other regions. For example, during 2012 there were 74 Caribbean UN Volunteers on assignment in other regions.

Received: UN Volunteers from other regions serving within the region. For example, during 2012 there were 312 UN Volunteers from outside the Caribbean working within the Caribbean.

The terms used are drawn from the United Nations Statistics Division.

Map legend



— South-South

The lines on the map (left) indicate the movement of international UN Volunteers from their home regions to their assignments around the world. Close to 81 percent of UN Volunteers come from the South and most also serve in the South.

United Nations Volunteers

UN Volunteer statistics worldwide - 2012 Annual Report

Countries	National	Sent	Received	Countries	National	Sent	Received
Afghanistan	-	28	111	Ecuador	39	5	21
Albania	8	6	6	Egypt	27	12	20
Algeria	3	1	7	El Salvador	3	5	5
Angola	-	4	9	Eritrea	-	47	1
Argentina	7	7	1	Estonia	-	1	-
Armenia	4	2	4	Ethiopia	182	97	24
Australia	-	28	-	Fiji	2	10	4
Austria	-	7	-	Finland	-	60	-
Azerbaijan	-	2	2	France	-	124	-
Bangladesh	35	41	19	Gabon	-	1	4
Barbados	1	1	-	Gambia	9	17	9
Belarus	-	3	-	Georgia	-	7	2
Belgium	-	107	-	Germany	-	47	-
Benin	26	73	8	Ghana	22	101	10
Bhutan	-	32	-	Greece	-	8	-
Bolivia (Plurinational State of)	48	8	15	Guatemala	6	1	18
Bosnia and Herzegovina	30	7	12	Guinea	3	67	19
Botswana	1	2	6	Guinea-Bissau	11	5	31
Brazil	90	37	9	Guyana	-	1	2
Bulgaria	-	4	-	Haiti	18	61	284
Burkina Faso	43	45	18	Honduras	24	6	13
Burundi	12	81	42	Hungary	-	4	-
Cambodia	3	6	40	Iceland	-	1	-
Cameroon	25	123	19	India	77	118	6
Canada	-	77	-	Indonesia	10	38	13
Cape Verde	6	3	7	Iran (Islamic Republic of)	-	5	-
Central African Republic	2	20	30	Iraq	-	5	4
Chad	7	50	89	Ireland	-	54	-
Chile	1	4	2	Italy	-	144	-
China	13	5	4	Jamaica	1	3	-
Colombia	64	27	26	Japan	-	82	-
Comoros	3	3	3	Jordan	4	12	19
Congo	17	7	23	Kazakhstan	15	3	3
Costa Rica	-	3	-	Kenya	145	217	38
Côte d'Ivoire	20	81	311	Kosovo	11	3	59
Croatia	-	5	1	Kyrgyzstan	16	2	11
Cuba	-	2	-	Lao People's Democratic Rep	-	-	30
Cyprus	-	1	1	Latvia	-	2	-
Czech Republic	-	19	-	Lebanon	37	13	9
Democratic People's Republic of Korea	-	-	1	Lesotho	1	3	18
Democratic Republic of the Congo	35	196	771	Liberia	6	170	312
Denmark	-	19	-	Libya	3	-	1
Djibouti	5	5	16	Lithuania	-	2	-
Dominican Republic	8	1	18	Luxembourg	-	2	-

National: UN Volunteers serving within the country or territory. For example, during 2012 there were eight Albanian national UN Volunteers engaged within Albania.

Sent: UN Volunteers of the country serving abroad as international UN Volunteers. For example, during 2012 there were six Albanian nationals on UNV assignments in other countries and territories.

Received: UN Volunteers of other nationalities serving in the country or territory. For example, during 2012 there were six international UN Volunteers working in Albania.

Countries	National	Sent	Received	Countries	National	Sent	Received
Madagascar	17	18	8	Singapore	-	3	-
Malawi	12	15	81	Slovenia	-	2	-
Malaysia	-	4	2	Solomon Islands	-	-	8
Maldives	-	-	2	Somalia	-	3	30
Mali	8	37	12	South Africa	-	15	60
Mauritania	19	2	15	South Sudan	46	4	668
Mauritius	-	1	4	Spain	-	112	-
Mexico	4	15	2	Sri Lanka	21	35	9
Micronesia (Federated States of)	-	-	1	State of Palestine	22	6	10
Mongolia	2	1	3	Sudan	26	62	557
Montenegro	8	1	-	Suriname	-	-	1
Morocco	4	11	17	Swaziland	-	-	3
Mozambique	34	12	17	Sweden	-	26	-
Myanmar	-	21	2	Switzerland	-	65	-
Namibia	19	4	8	Syrian Arab Republic	3	10	6
Nepal	6	115	34	Tajikistan	-	11	6
Netherlands	-	24	-	Thailand	-	4	23
New Zealand	-	7	-	The former Yugoslav Republic of Macedonia	-	2	1
Nicaragua	35	1	12	Timor-Leste	8	31	319
Niger	70	57	43	Togo	20	34	9
Nigeria	2	92	1	Trinidad and Tobago	-	6	10
Norway	-	12	-	Tunisia	1	5	5
Pakistan	12	83	8	Turkey	47	6	4
Palau	-	-	1	Turkmenistan	-	1	3
Panama	2	-	4	Uganda	40	196	42
Papua New Guinea	-	1	2	Ukraine	14	32	12
Paraguay	-	1	-	United Arab Emirates	-	-	1
Peru	18	9	12	United Kingdom of Great Britain and Northern Ireland	-	67	-
Philippines	6	215	3	United Republic of Tanzania	18	70	35
Poland	-	9	-	United States of America	-	83	-
Portugal	-	54	-	Uruguay	-	6	-
Republic of Korea	-	30	-	Uzbekistan	4	5	6
Romania	1	14	-	Vanuatu	-	-	2
Russian Federation	2	32	2	Venezuela (Bolivarian Republic of)	23	4	2
Rwanda	20	79	27	Viet Nam	13	-	24
Saint Helena	-	1	-	Western Sahara	-	-	25
Samoa	1	-	3	Yemen	36	5	14
Sao Tome and Principe	-	1	1	Zambia	25	17	11
Senegal	9	40	35	Zimbabwe	10	55	9
Serbia	-	14	-	Total	1,881	4,926	4,926
Seychelles	-	1	2				
Sierra Leone	4	160	26				

The designations employed and the presentation of material in these lists do not imply the expression of any opinion whatsoever on the part of the Secretariat of the United Nations, UNDP or UNV concerning the legal status of any country, territory, city or area or of its authorities, or concerning the delimitation of its frontiers or boundaries.

Contributions to UNV in 2012 (Thousands of US\$)

PROGRAMME EXPENDITURE ON UN VOLUNTEERS BY UN ENTITIES (Thousands of US\$)

UNITED NATIONS ENTITIES	Total	% of Total
UNITED NATIONS DEPARTMENT FOR PEACEKEEPING OPERATIONS / DEPARTMENT OF FIELD SUPPORT	115,815.8	65%
UNITED NATIONS DEVELOPMENT PROGRAMME	27,712.3	16%
UN HIGH COMMISSIONER FOR REFUGEES	20,954.5	12%
WORLD FOOD PROGRAMME	3,897.8	2%
UNITED NATIONS POPULATION FUND	2,331.0	1%
UNITED NATIONS CHILDREN'S FUND	1,628.4	1%
OFFICE OF THE HIGH COMMISSIONER FOR HUMAN RIGHTS	982.5	1%
OFFICE FOR THE COORDINATION OF HUMANITARIAN AFFAIRS	860.2	0%
UN CENTRE FOR HUMAN SETTLEMENT	702.2	0%
UN WOMEN	643.8	0%
UNITED NATIONS ENVIRONMENT PROGRAMME	354.1	0%
UNITED NATIONS CAPITAL DEVELOPMENT FUND	210.6	0%
UNITED NATIONS OFFICE FOR PROJECT SERVICES	178.0	0%
FOOD AND AGRICULTURE ORGANIZATION	141.3	0%
WORLD HEALTH ORGANIZATION	140.9	0%
UN Office in Vienna	133.3	0%
UNAIDS	60.9	0%
UN Office in Geneva	57.7	0%
INTERNATIONAL TRADE CENTRE	48.8	0%
INTERNATIONAL ORGANIZATION FOR MIGRATION	25.1	0%
UN INDUSTRIAL DEVELOPMENT ORGANIZATION	18.8	0%
UNITED NATIONS UNIVERSITY	16.1	0%
UNITED NATIONS EDUCATIONAL, SCIENTIFIC AND CULTURAL ORGANIZATION	12.4	0%
INTERNATIONAL FUND FOR AGRICULTURAL DEVELOPMENT	11.8	0%
Other	(19.7)	0%
TOTAL	176,918.5	100%

Expenditure for year ending 31 December 2012 (Thousands of US\$)

	PARTNER COUNTRIES		UN System & Other Contributors	TOTAL
	Special Voluntary Fund	Other Resources*		
TOTAL EXPENDITURE	4,008.7	15,868.1	200,342.0	220,218.7

*Other resources comprise cost sharing, trust funds and full funding of UNV assignments.

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For information about becoming a UN Volunteer, please visit the UNV website: www.unv.org

For more information about the UNV Online Volunteering service, please visit: www.onlinevolunteering.org

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UNV Communication Specialist Nguyen Qui Quynh Mai speaks to VVIRC volunteers at the offices of the Viet Nam Youth Union office, established with the support of UNV in Hanoi, Viet Nam. (Harald Franzen, 2013)

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