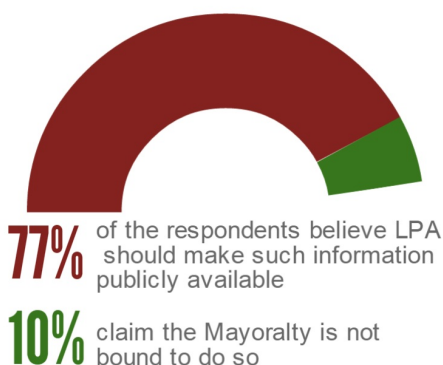


Public authorities' interaction with citizens



LPA's obligation to publish the information about the date and time of public meetings



Level of information about LPA's decisions by various social groups



People with a high level of income are on average 1.6% more informed than those with low incomes



Male respondents are better informed on the decision-making process than female respondents



Single persons or childless families are better informed than the ones having one/more children

82%

of the respondents believe they have the right to require the Mayorality to provide them information of public interest

Level of information about the decision-making process at...
...the Local Council



19% of the respondents consider they are rather informed or very informed about the decisions of the Local Council

...the Mayorality



21% of the respondents consider they are rather informed or very informed about the Mayorality's decisions



50%

consider they are totally uninformed about the decisions of the Local Council and the Mayorality

Top information sources

current facts

59%

22%

21%

15%

1%



preferences

12%



46%



24%



40%



10%

Official sources are insufficiently used by LPA and the citizens risk obtaining wrong and/or distorted information from informal discussions

According to the survey

The number of those who would like to be informed at general meetings is

2,5 times

larger than the number of those who participate in current meetings

Satisfaction with the level of individual information about the LPA's activity



30%

are satisfied with the level of their information about the LPA's activity

65%

are less satisfied or not satisfied with their level of information about the LPA's activity

5%

have no opinion

Communication between LPA and citizens



62% **57%**

Consider that the Mayorality communicates with its citizens frequently

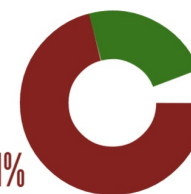
Frequent communication



Exaggerated bureaucracy



Respectful attitude towards citizens



This survey of public opinion was carried out by the Centre for Sociological Investigations and Marketing "CBS-AXA" on a sample of 1094 people (56,6% women and 43,3% men), residents of 30 villages, communes and towns that are beneficiaries of the Joint Integrated Local Development Programme. The survey was conducted during April 15-28, 2014 and has a margin of error of +/- 3%.