



NORWEGIAN MINISTRY
OF FOREIGN AFFAIRS



50
YEARS

Empowered lives. Resilient nations.

NORWAY - UNDP KOSOVO COOPERATION THROUGHOUT THE YEARS



OUR JOINT WORK 2001 - 2016

For the past 17 years, the United Nations Development Programme (UNDP) in Kosovo has earned a strong reputation as an independent and experienced partner in the effort to engage in development. The Government and the people of Norway have been one of the longest contributing partners supporting our vision for a better Kosovo for all.

From physical reconstruction to developing and strengthening Kosovo institutions, to promoting economic growth by creating new jobs, to enhancing people's everyday security, Norway was there with its timely support.

We appreciate our long standing partnership in many areas of intervention and look forward to our future cooperation.

For the 15 years of working together, Norway, through UNDP projects, has provided **USD 24,080,815** from which benefited:

- Kosovo citizens
- Presidency of Kosovo
- Assembly of Kosovo
- Kosovo central and local institutions
- Line Ministries
- Kosovo Police
- Civil servants
- The media

On behalf of all of them and UNDP in Kosovo, we thank you.

DEMOCRATIC GOVERNANCE AND PEACEBUILDING



FIREARMS AND EXPLOSIVES RISKS MINIMIZATION (FERM)

2014 - ONGOING

\$ 1,224,440.00



4,055 WEAPONS
28,000 AMMUNITION

Destruction of 4,055 weapons as well as 28,000 rounds of ammunition



9 LAWS

Improved the legal framework and strategy development through 9 laws, policies, strategies and action plans



7 MUNICIPALITIES

Improved community safety through a crime audit in 7 municipalities and developed Safer Community Plans



40,000 WEAPONS
36 POLICE STATIONS

40,000 weapons are registered in the database and the software is linked to 36 police stations

Other partners and contributors: Government of Germany, UNDP



CAPACITY DEVELOPMENT FACILITY (CDF)

2004 - ONGOING

\$ 10,893,688.00

- ◆ **460** institutional beneficiaries (central and local level)
- ◆ Over **205** advisors, **40%** of which were women
- ◆ **Completed over 540 assignments**
2697 advisory months

Affected 13 sectors and cross sectors including Cultural and Heritage Protection, Economic Development, Education and Youth, Employment, Social Affairs and Inclusion, Environment, Health and Food Safety, Good Governance & Home Affairs, Information Society, Justice and Human Rights, Public Administration Reform, Regional Cooperation and Local Government.



ENHANCED CAPACITIES FOR POLICY DEVELOPMENT AND LEGAL DRAFTING

51 public policies, strategies, action plans, guidelines, regulations, comparative analysis and laws, designed and approved in the area of public administration and European Integration



SYSTEM DEVELOPMENT AND INSTITUTIONAL STRENGTHENING

Organizational structure and Institutional set-up for central and municipal institutions

Ministry of Finance archiving system
National Data Centre interoperability
E-governance
Integrity Planning
Common Assessment Framework (CAF)



CAPACITY BUILDING FACILITY

Objective: enhance the efficiency, effectiveness and accountability of the civil service and assist in implementing the “Standards for Kosovo Plan”.



CAPACITY DEVELOPMENT FACILITY

Objective: strengthening democratic institutions, improving public administration, and supporting EI process.

KEY PUBLIC POLICIES

- ◆ Drafted the Law on the Salary System for Public Administration, and Law on Administrative Inspection
- ◆ Harmonised the draft Law on State Aid with the *aquis*
- ◆ Supported the drafting of the first Anti-Corruption Strategy and the consolidation of the Anti-corruption Agency
- ◆ Conducted the first capacity assessment of Kosovo municipalities to implement own and delegated competencies
- ◆ Strategy for the Protection and Promotion of Language Rights
- ◆ Strategy for inclusion of RAE communities 2016-2020
- ◆ Civil Service Training Strategy and Action Plan 2016-2020

ENHANCED LEADERSHIP AND MANAGEMENT SKILLS OF THE PUBLIC ADMINISTRATION

- ◆ Improved performance, skills, and knowledge for **900** central and municipal civil servants

TOWARDS EUROPEAN INTEGRATION ...

- ◆ First-hand experience from Croatia and Slovenia's governance structures on public administration reform and SAA
- ◆ **30** municipal EI officers learned about the “SAA and Local Development in Kosovo”
- ◆ **350** officials better understand the SAA requirements and obligations from selected Chapters of the *aquis*
- ◆ Technical support and inputs for **22** sub-objectives of the Action Plan for the SAA

Other partners and contributors: UNDP, Ministry of Public Administration, Ministry of European Integration, Kosovo Foundation for Open Society (KFOS)



SUPPORT TO STRENGTHENING THE RULE OF LAW (RoL)

2007 - ONGOING

\$ 1,120,181.00



Established a
sector-wide
Coordination
Mechanism



Additional
665 cases
solved
through
mediation



Training and
integration of
judges and
prosecutors from
non-majority
communities



123 new
judges and
prosecutors
joined the
judicial
system



ACTION FOR MUNICIPAL LEADERSHIP AND COOPERATION

2015 - 2016

\$ 229,476.00

◆ MUNICIPALITY OF ZVEČAN/ZVEČAN

Two EU North Scheme projects in *Water Supply Pipeline Reconstruction and Sewage System Upgrading and Rehabilitation* successfully drafted and implemented

Improved transparency of municipal Assembly and Mayor's decisions

◆ MUNICIPALITY OF LEPOSAVIQ/LEPOSAVIĆ

Successful submission of project proposal to the Development Fund for the North and the EU of a total amount of 3.1 million euros

Support for the creation of a Local Economic Development Strategy for the period of 5 years (2017-2021)

◆ MUNICIPALITY OF MITROVIĆE/A NORTH

Increased coordination and established communication channels with local and international stakeholders

Improved leadership and management capacities

◆ MUNICIPALITY OF ZUBIN POTOK

Established close contacts with international organizations and local NGOs as well as diplomatic representatives

Identified development priorities and funding opportunities

Drafted and implemented several projects financed by the Development Fund for the North and the European Union



KOSOVO POLICE SERVICE INSTITUTIONAL CAPACITY BUILDING (KPSICB)

2003 - 2005



LOCAL DEVELOPMENT AND DECENTRALISED GOVERNANCE (LDDG)

2006 - 2008

\$ 137,179.00



Created the basis for
the Administrative
Services Division



Trained Kosovo Police
civilian personnel



Developed procedures for
a transparent and
accountable procurement



Technical assistance on
Finance and Budgeting,
Procurement and Asset
Management, Building and
Facilities Maintenance

\$ 166,700.00



Support to decentralisation
process based on the study
of municipalities of
Novobërdë/Novo Brdo,
Viti/Vitina and Prizren, and
the Pilot Municipal Unit of
Mamushë/Mamuša



Fiscal Decentralisation

Public Administration
Review

Community
Mobilisation and SCO

Local Economic
Development



SUPPORT TO DECENTRALIZATION IN KOSOVO (SDK)

2008 - 2012

\$ 1,336,227.00



Support the Ministry of Local Governance Administration to **establish 6 new municipalities** and strengthened capacities of the civil servants

222 civil servants **131** women and **95** men from **27** institutions (**11** municipalities and **16** central level institutions) **were trained**



457 civil servants were trained on gender mainstreaming



6 new municipalities were fully equipped with cadastral software and hardware



Drafted the Law on inter-municipal Cooperation



Strengthened MLGA and municipal capacities on inter-municipal cooperation



LOCALIZATION OF MDGs

2005 - 2006



SUPPORT TO MINORITY MEDIA PROJECT

2008 - 2014

\$ 59,128.00



300 participants trained
on localising MDGs in
the municipality of
Gjakovë/Djakovica



A Kosovo-wide MDG awareness
raising campaign



245 rural inhabitants
consulted on needs for rural
development including a
survey on Social Exclusion



Gjakove/Đakovica Municipal
Development Strategy based
on MDGs drafted

\$ 71,700.00



Public opinion poll conducted on
satisfaction of citizens with media
content and media programmes



Initiated the network of Serbian
language TV stations KoSnet



Trained more than 50 producers,
journalists and TV technicians of
local Serbian media. More than 90%
are still employed in media outlets



Produced a series of talk shows
called "Sve je Moguce sa Anom"
("Everything is possible with Ana")



Prepared the grounds for the
establishment of RTK 2, a public
broadcaster in Serbian language



AREA BASED DEVELOPMENT (ABD)

2008 - 2014

\$ 2,281,115.37

◆ Established **3 Local Action Groups (LAG)** in Mitrovicë/a North, Mitrovicë/a South and Zvečan/Zveçan

◆ **3 Independent Business Advisory Centres (BAC)** established with **136 beneficiaries** (including 40% women participants)

◆ **3 Local Community Action Plans** developed

◆ **137 sustainable jobs** were created

◆ Facilitated the **"Forum for Cities in Transition"**

◆ **6 quick impact public works** projects were implemented

◆ **899 beneficiaries** benefited from **10 South-North community initiatives** (52% women, 34% youth)

◆ **3 Mitrovicë/a region opinion polls** conducted and results used for inter-community dialogue

◆ **15 small grants** awarded to women and youth entrepreneurs supporting **278 direct and 700 indirect beneficiaries**

◆ A **"Living with lead"** public awareness campaign was conducted

SUSTAINABLE DEVELOPMENT



ACTIVE LABOUR MARKET PROGRAMME FOR YOUTH (ALMP)

EVIDENCE BASED LABOUR MARKET POLICY DEVELOPMENT

- ◆ Labour Force Surveys
- ◆ Employer's skills needs survey and analysis on six economic sectors with potential
- ◆ Human Development Report: Making the Labour Market work for women and youth
- ◆ MLSW Employment Policy Programmes
- ◆ Employment Management Information System (EMIS)

◆ Labour Market Information System (LMIS) - Institutions linked are:

Ministry of Labour and Social Welfare
Ministry of Education, Science
and Technology
Ministry of Trade and Industry
Tax Administration and Pension Fund
Statistical Office of Kosovo

◆ Kosovo Employment Strategy 2014 – 2020

◆ Strategy for improving professional practice in enterprises for VET students 2013-2020

◆ Strategy and Action Plan for Reintegration of Repatriated persons 2014-2020

REFORM AND MODERNIZATION OF PUBLIC EMPLOYMENT SERVICES

- ◆ Regulatory legislative and administrative framework for implementation and monitoring of active labour market measures

◆ Management systems, tools and guidelines in place for a functioning Employment Agency to deliver better employment services to jobseekers and employers

◆ New service delivery model Employment Management Information System (EMIS)

Other partners and contributors: Government of Denmark, Government of Finland, Government of UK, Kosovo Institutions, UNDP

\$ 12,099,277.00

2004 - ONGOING

REFORM AND MODERNIZATION OF PUBLIC EMPLOYMENT SERVICES



Regulatory legislative and administrative framework for implementation and monitoring of active labour market measures



Management systems, tools and guidelines in place for a functioning Employment Agency to deliver better employment services to jobseekers and employers



New service delivery model Employment Management Information System (EMIS)

IMPACT

ENHANCED PUBLIC EMPLOYMENT SERVICES

Registered
Job
Seekers
in 2016

21%

Vacancies
announced
in PES
in 2016

9%

INCREASE IN COMPARISON TO 2015

12,833

12,833 women
and men got
skills and
found a job

3,500

Private
partner
companies:
3,500

Training, employment
and business start-ups



**50%
WOMEN**

**20%
VULNERABLE
GROUPS**

(people with
disabilities
and non-majority
communities)



RAPID RESPONSE RETURNS FACILITY (RRRF)

2003 - 2005

\$ 2,466,542.00



224 houses, in 24 municipalities, reconstructed
172 income generation grants provided for returnee families



74 voucher schemes for health and
education facilities implemented



OTHER NORWEGIAN FUNDED PROJECTS

SUPPORT TO ELECTRONIC ARCHIVING IN THE ASSEMBLY OF KOSOVO (SPEAK)

\$ 270,000.00

2002-2004

Established the Electronic Document Management System in the Assembly of Kosovo

CONFLICT PREVENTION AND RECOVERY (CPR)

\$ 200,000.00

2002-2004

Pilot project on reconstruction
of houses for the returnees

STRENGTHENING OF LOCAL GOVERNANCE INSTITUTIONS (LOGO)

\$ 593,525.00

2001-2002

Built capacities of municipal
civil servants in the Region South

CDF



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