

**LETTER OF AGREEMENT  
BETWEEN UNITED NATIONS DEVELOPMENT PROGRAMME  
AND THE GOVERNMENT OF ARMENIA  
FOR THE PROVISION OF SUPPORT SERVICES**

Reference is made to consultations between officials of the United Nations Development Programme (hereinafter referred to as "UNDP") and officials of the Government of Armenia (hereinafter referred to as "the Government") with respect to the provision of support services by the UNDP country office for the Country Programme Action Plan 2010-2015 signed between UNDP and the Government of Armenia. UNDP and the Government hereby agree that the UNDP country office may provide such support services at the request of the Government through its institution designated in the relevant Annual Workplan (hereinafter referred to as "AWP") as described below.

The UNDP country office may provide support services for assistance with reporting requirements and direct payment. In providing such support services, the UNDP country office shall ensure that the capacity of the Government-designated institution is strengthened to enable it to carry out such activities directly. The costs incurred by the UNDP country office in providing such support services shall be recovered from the administrative budget of the office.

The UNDP country office may provide, at the request of the designated institution, the following support services for the activities of the AWP:

- (a) Identification and/or recruitment of personnel;
- (b) Procurement of goods and services;
- (c) Contracting Responsible Parties
- (d) Identification and facilitation of training activities;

The procurement of goods and services, contracting of responsible parties and the recruitment of AWP personnel by the UNDP country office shall be in accordance with the UNDP regulations, rules, policies and procedures. Support services described in paragraph 3 above shall be detailed in an annex to the AWP, in the form provided in the Attachment hereto. If the requirements for support services by the country office change during the life of an AWP, the annex to the AWP is revised with the mutual agreement of the UNDP Resident Representative and the designated institution.

The relevant provisions of the *UNDP standard basic assistance agreement with the Government of Armenia* (the "SBAA"), including the provisions on liability and privileges and immunities, shall apply to the provision of such support services. The Government shall retain overall responsibility for the nationally managed programme or project through its designated institution. The responsibility of the UNDP country office for the provision of the support services described herein shall be limited to the provision of such support services detailed in the annex to the AWP.

Any claim or dispute arising under or in connection with the provision of support services by the UNDP country office in accordance with this letter shall be handled pursuant to the relevant provisions of the SBAA.

The manner and method of cost-recovery by the UNDP country office in providing the support services described in paragraph 3 above shall be specified in the annex to the AWP.

The UNDP country office shall submit progress reports on the support services provided and shall report on the costs reimbursed in providing such services, as may be required.

Any modification of the present arrangements shall be effected by mutual written agreement of the parties hereto.

For the UNDP

Signature:

  
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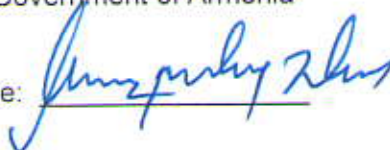
Name: **Dafina GERCHEVA**

Title: **UN Resident Coordinator**

**UNDP Resident Representative**

For the Government of Armenia

Signature:

  
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Name: **Edward NALBANDIAN**

Title: **Minister of Foreign Affairs**