UNDP is the leading United Nations agency fighting to end the injustice of poverty, inequality, and climate change. Working with our broad network of experts and partners in 170 countries and territories, we help nations to build integrated, lasting solutions for people and planet.

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In 2023, as the world was recovering from the COVID-19 pandemic, new challenges such as the war in Ukraine and Gaza negatively impacted countries. Both conflicts have disrupted global supply chains and contributed to rising food prices and the scarcity of commodities, slowing down the post-COVID recovery of countries including Eswatini and slowed down progress towards achieving the Sustainable Development Goals’ targets.

Africa has not been spared from the political instability as the continent experienced coups and conflicts in several countries, resulting in the loss of lives, internal and external displacement of many people, including women and children, displaced with limited access to essential needs such as food, water, health and education.

Despite the setbacks, Eswatini has shown some resilience in the economy, which, according to the Budget Speech (2024), is “in better shape”, with an average GDP growth of 5%, one of the lowest Debt-to-GDP ratios in Africa, at 39%, and a budget deficit of only 2%, the lowest in the region.

The estimated growth for the year 2023 is 4.8% and the projected growth for 2024 is 4.9%, showing a strong upward trend. Eswatini Revenue Service (ERS), is also projecting record revenue estimates for 2024/2025.

At the global level, the Kingdom of Eswatini, as part of the SDG Summit, recommitted to the achievement of the SDGs, by outlining a comprehensive Eswatini SDG Accelerated Recovery Plan; one of only eight African countries to do so.

UNDP has accompanied the people and Government of the Kingdom of Eswatini in these proud moments in 2024 and continues to support the nation as it strives to move the country towards “first world” prosperity, peace ensuring sustainable planet. This report provides a highlight of UNDP support over the past year to Eswatini national development progression.

As our theme for this annual report states, UNDP Eswatini is focused on the positives. With six years remaining before the deadline for the SDGs, we are inspired by the progress made so far and the contribution we continue to make in supporting the country.

As I conclude, I would like to quote the UN Secretary-General, Antonio Guterres, who said “Our world is overwhelmed by crises. Divisions are widening, conflicts raging, hate is spreading and our planet is burning. But, through the dark clouds, I see rays of hope. Hope that we can bridge divides and rebuild trust. Hope that we can act together to save our planet.”
ESWATINI AT A GLANCE

Population - 1.2 million

Poverty - 58.9% (2017)

National unemployment rate - 33.3%

Youth unemployment rate - 58%

Gender inequality index (GII) - 0.567 (rank 143/162, 2019).

Gender - 103 members of parliament with a 28% women representation in the Legislature (2023 elections).

Gender-based violence - 8,117 cases reported between January and June as opposed to 9,756 over the same period in 2022. Femicide continues to be a challenge as 34 women were reported to be intentionally killed in 2023.

High mobile and internet penetration rates - 99% (mobile) and 47% (internet)

Gender inequality - 54.6% Gini Index, 2014, 10th most unequal globally

Climate-related disasters - In 2023, storms affected 6,298 households - 95.3% experienced varying degrees of property damage and 4.7% were destroyed.
2023 HIGHLIGHTS

INCREASED VOTER REGISTRATION & PARTICIPATION IN 2023 NATIONAL ELECTIONS

A 4% increase in voter participation from 560,091 in 2018 to 583,428, resulting from the civic education, targeting traditional leaders, supported by UNDP.

SDG ACCELERATED RECOVERY PLAN DEVELOPED

Eswatini SDG Accelerated Recovery Plan developed - with only six years before the SDGs' deadline, the government under the leadership of the Ministry of Economic Planning and Development re-affirmed its commitment to the global goals at the SDG Summit held in New York in September 2023. UNDP supported the SDG analysis and report formulation.

Eswatini has prioritized three SDG targets including increased women in leadership (5.5), improved sanitation (6.2), and the creation of decent jobs (8.5) to accelerate progress towards 2030. Nine accelerators were identified including the transformation in the following systems: digital, agricultural, educational, social protection, environmental, energy, industrial, health, and water sanitation and hygiene.

INCREASED WOMEN POLITICAL REPRESENTATION

Increased women's participation in acquiring leadership positions through the electoral process which saw an increase in elected women Members of Parliament from two in 2018 to eight in 2023. Overall women’s representation in both Houses - Assembly and Senate – stands at 28%, a record high following UNDP's support of the elections civic education to encourage women's participation.

NATIONAL SIBAYA CONVENED

National Sibaya convened where poverty, unemployment, service delivery and infrastructure development were identified as national priorities. Sibaya priorities align with the National Development Plan (NDP) 2023/24-2026/27 which is Eswatini’s blueprint for the country’s development agenda.

INCREASED REVENUE FROM TAXATION

Through a partnership with the Ministry of Finance, UNDP, under the Tax Inspectors Without Borders Initiative, supported Eswatini Revenue Service (ERS) in exploring taxation opportunities presented by the growing digital services sector. The support from UNDP included facilitating ERS and government in important regional and global forums including the 2023 Dialogue on Tax and the Sustainable Development Goals, which was held in New York, USA, and the first UNDP Global Dialogue on Public Finance and Taxation for Gender Equality in Istanbul, Turkey.
UNDP 2023 OFFER TO ESWATINI
UNDP’s offer to the Kingdom of Eswatini is anchored in the Country Programme Document (CPD) 2021-2025. UNDP delivers its programme based on two portfolios:

1. Inclusive & Sustainable Economic Growth
2. Efficient and Participatory Governance

Both portfolios are enhanced by the innovative UNDP Accelerator Lab.
Inclusive and Sustainable Growth refers to equitable benefit from natural resource management, utilization of smart technology and strategic innovation to improve production; increase employment and ensure the removal of structural barriers for economic participation for women and youth.

Under the Inclusive growth portfolio, UNDP focuses on the following areas:

- Harnessing nature-based solutions for climate and development
- Accelerating diversification and private sector-led growth for poverty reduction
- Disaster risk reduction and climate change adaptation
- Access to affordable clean energy services
- Strengthening structural transformation for economic recovery and poverty eradication
Efficient and Participatory Governance refers to stronger institutional frameworks and systems enabled by a human rights based approach to development for evidenced based policy making and improved service delivery.

Under the Efficient and Participatory Governance, the focus is on the following:

• Integrating SDG and human rights into national planning, budgeting and implementation
• Coordination, institutional strengthening, data for development and usage
• Strengthening oversight bodies and engagement with Civil Society Organizations
• Improved participation
• Improved transparency and innovation
The Accelerator Lab is designed to close the gap between the current development practices and the accelerated pace of challenges. It models a new capability to make breakthroughs in the future of development: inequality, decarbonisation, the 4th Industrial Revolution, and new forms of governance. The Lab brings bright, unusual talent into the development sector and partners with a growing range of global, national, and local partners from the government, academia, the private sector, social innovators, the UN System, and NGOs.
RESULTS FOR
2023
INCLUSIVE & SUSTAINABLE ECONOMIC GROWTH
Africa’s youth, I believe, will be the cohort, the generation that broke the commodity curse that we’ve come to live with in Africa. They will be the generation that breaks the cycles of poverty that have made Africa a poster child for poverty – UNDP Regional Director for Africa, Ahuna Eziakonwa.
YOUTH EMPOWERMENT

Eswatini has witnessed many years of socioeconomic stability. However, in recent years, the country has been faced with sluggish economic growth, fiscal crisis, high levels of unemployment, poverty, political instability, and inequality. On that note, 58.9% per cent of the population lives below the poverty line and 20.1 per cent below the extreme poverty line. Like in some countries in the region, poor job opportunities for young people remain a major concern in Eswatini, with 58% of young people aged between 18 and 35 years old being unemployed.

The youth faces the following challenges:

- Insufficient job opportunities, representation, and participation
- Graduation rate outpaces employment creation due to economic downturn post-pandemic
- Insufficient education that does not equip them with skills that will be in demand in the future, e.g., the 4th Industrial Revolution
- A mismatch between the skills acquired and competencies required by industries
Eswatini Youth Empowerment Programme

To support Eswatini reduce youth unemployment, UNDP partnered with the government, the private sector, tertiary institutions, and civil society organizations to develop the five-year Eswatini Youth Empowerment Programme (EYEP) whose implementation started in 2023.

EYEP’s objective is to contribute towards improved youth employment by supporting graduates to gain work experience and equipping out-of-school youth with artisanal skills to earn livelihoods.

EYEP – Our highlights

300 unemployed youth graduates gained skills and experience while earning a monthly stipend under the Eswatini Youth Empowerment Programme.

After spending six months at their host organizations, 35 graduate interns from the first and second cohorts (100) were engaged by the institutions for an extended period after completing their internships.

Over 70 organizations across the private sector, government institutions, parastatals, UN Agencies, SMEs and NGOs benefitted from working with young, dynamic and talented graduates who helped to grow their organizations.
“As a qualified architect, I have since learnt that my skills are relevant in Parliament. For example, I contribute to the Public Works Portfolio Committee.” EYEP youth graduate intern deployed in Parliament, Mbongeni Bhembe. He holds an Honours Degree in Architecture and Urban Planning.
360 unemployed out-of-school youth received skills in sewing, plumbing, upholstery, building and construction, metalwork, and electrical installation to enable them to start small businesses in their communities. In addition, the youth artisans from the four regions of the country – 90 from each – received starter kits with essential tools to help them set up their businesses. 84% of the 90 graduates of this cohort are fully employed either self-employed or with firms.
Nkosinathi Makhanya (20) and Qondile Shongwe (30) did not complete their education and their job search efforts were unsuccessful. Makhanya went as far as Grade 7 while Shongwe left school at Form II. With no skill or tertiary qualification, they considered their chances of getting a job very slim given the high national unemployment rate at 33% with that of young people between the ages of 15 to 35 at 58%.
Their plight was not that much different from many graduates, like Phinda Nyambose, who holds an Associate Degree in International Tourism. He too could not find a job after graduating and when his efforts to raise money to start a business faded, he was devastated.

Fortunately, he responded to a call for applications for artisanal training under the Eswatini Youth Empowerment Programme (EYEP), made by Ezulwini Municipality. EYEP was initiated by UNDP in partnership with the government, academia, the private sector, and civil society organizations. The objective of the EYEP Artisanal Skills Training Programme was to equip out-of-school youth with no tertiary qualification to gain skills to enhance their employment opportunities or start small businesses in their communities. Makanya and Shongwe also responded to the call and, like Nyambose, they were also selected for the training.

They were among the 90 selected from 442 applicants under Ezulwini and surrounding areas for a three-month training programme in sewing, upholstery, plumbing, electrical installation, building and construction, and metalwork. There was an equal split between male and female trainees. EYEP partnered with the Manzini Industrial Training Centre (MITC) to conduct the training which saw the graduation of the artisans in September 2023.

“I could see my dream of becoming a builder coming to fruition,” says Makanya who graduated with a Certificate in Building and Construction. His dream was inspired by his father who is a builder. Soon after graduating, he searched for an internship opportunity to hone his skills and put his starter pack, which he received upon graduation, to good use as he joined his father in his construction business.

Masango, who graduated with a Certificate in Upholstery, also interned for six months “to understand the business side of things and gain confidence to establish my business.” Meanwhile, Nyambose, who graduated with a Certificate in metalwork, immediately started a small business earning himself E50 000 in his first order. He also recruited one of the artisans he was training with to work with him.

A UNDP survey of the first cohort of artisans under Ezulwini found that 38% of the graduates reported to have started businesses after the training and have been getting substantive returns, and 10% of these are running their businesses while doing their internships under various companies.

EYEP further trained a further 270 artisans from the Mankayane, Nhlangani and Siteki – 90 from each. They were yet to graduate at the time of writing.

EYEP also placed 300 unemployed youth graduates in 70 institutions to gain skills and experience while earning a monthly stipend for six months. At the time of writing, eight organizations had extended the period of their interns beyond the initial six months at their cost.
Eyep in pictures

Bushfire

Youth in Agriculture Indaba

Partnerships - Eyep Contributions
GOING GREEN & BUILDING CLIMATE RESILIENCE

Although Eswatini has a higher national electrification rate of over 80% compared to 40% for Africa, the country imports about 70% of its power from neighbouring countries, which contributes to the escalating costs making it unaffordable for poor households. Moreover, the sustainability of importing electricity, which is generated from coal, cannot be guaranteed.

As a result, many poor households, particularly in rural areas, still use traditional fuel for cooking and electricity for lightning, especially at night.

In its climate policy document also known as the Nationally-Determined Contributions submitted to the UN Framework Convention on Climate Change in 2021, Eswatini committed to:

- Achieving 100% access to clean modern energy for cooking at the household-level by 2030
- Improving by 50% the uptake of energy-efficient biomass stoves used for cooking by 2030
- Replacing inefficient wood-based water heating with energy efficiency options to reduce its share by 13% by 2030
UNDP is the leading agency within the UN system supporting the country in its efforts to implement the NDCs such as the transition to clean energy.

Through a partnership with the ministries of Natural Resources and Energy, Tourism and Environmental Affairs and Health, funded by the Italian Government, one of Eswatini’s major health facilities, Raleigh Fitkin Memorial Hospital (RFM), will save up to 72% in energy costs following UNDP’s support in the installation of a $2.1 million One-Mega-Watt solar system. Former Prime Minister His Excellency, Cleopas Dlamini, officiated at the sod-cutting ceremony to mark the start of the construction of the plant in 2021.

The technical commissioning and installation of the 1-MW Solar Plant were concluded in 2023, and the system was cleared for handover to the hospital. The solar system is expected to reduce the 350-bed regional hospital’s carbon emissions by 200 tons annually.
Sithembile Khumalo resides with her family in the rural community of Mvundla in the Manzini Region. Despite the challenges of rural life, such as lack of access to electricity and basic amenities, initiatives like the installation of a solar PV plant have begun to transform daily life for Khumalo and her community.

In 2021, the Eswatini Electricity Company, in collaboration with the Eswatini Energy Regulatory Authority (ESERA), established the Sigcineni 35KW Solar PV Plant, providing electricity to Mvundla. Before this installation, community members like Khumalo had to endure long journeys to charge their phones or store perishable food, highlighting the significant impact of the new solar plant on improving accessibility to basic amenities.

With access to electricity, household chores have become more manageable, and her children can study better under electric light. However, economic opportunities remain limited, requiring community members to travel long distances for necessities such as buying a loaf of bread or processing their maize.

To address this, the government, supported by UNDP, is implementing projects like the Africa Minigrids Program and Powering Gender Equality Project, aimed at empowering rural women with skills and resources to start their businesses using renewable energy. Through initiatives like this, women like Khumalo are envisioning new opportunities, from establishing a broiler chicken business to running salons and sewing ventures. Such projects not only improve livelihoods but also contribute to gender equality and sustainable development goals.
The UNDP Administrator, Achim Steiner, when launching the ‘Greening Moonshot’ in August 2019, committed the organization to reducing its operational carbon footprint by 50% by 2030. This call aims to contribute towards keeping global temperatures within a 1.5°C increase in global warming – which is needed to avoid the catastrophic impact of climate change.

In response, UNDP Eswatini acquired its first electric vehicle in May last year to contribute towards the country office’s reduction of its carbon footprint. Unveiled at the inaugural Green Indaba held at the Happy Valley Hotel, the Nissan Leaf Electric Vehicle is a ‘leading environmentally-friendly affordable family car’ with zero emissions and has been changing the face of clean energy transport across the globe.

The vehicle is used for the office’s daily operations to reduce its emissions and raise awareness in Eswatini about the need to transition to clean energy transport. Former Prime Minister HE Cleopas Dlamini unveiled the vehicle on May 22. In 2022, UNDP led the implementation of a 116.25 kW Solar PV System within the UN system, which has reduced the annual $18,652 electricity cost by 27%.
“The failure of collective action to advance action on climate change, digitalization or poverty and inequality not only hinders human development but also worsens polarization and further erodes trust in people and institutions worldwide.”
Under the Powering Gender Equality Project funded by the Governments of Korea and Luxembourg, 50 women were empowered with skills and equipment in clean renewable energy technologies and energy innovative solutions-based entrepreneurship.

This initiative, implemented in partnership with the Deputy Prime Minister’s Office, the Ministry of Natural Resources and Energy and the University of Eswatini, resulted in a community of women who are not only skilled in clean renewable technologies but also advocates and champions for promoting the productive use of renewable energy in their communities.

Following UNDP support in establishing an Energy Academy through a partnership with the Centre for Sustainable Energy Research (CSER) at the University of Eswatini (UNESWA) in 2022, a second cohort of 30 participants under the programme have been empowered with essential clean energy technologies and entrepreneurship skills to help them establish small businesses. Since 2022, 60 young people have been empowered with various renewable energy technologies skills, including solar cooking, solar dehydration, and using biogas digesters.
Over 1,500 people from 200 households under Mayiwane Inkhundla received clean water from solar-powered boreholes, significantly reducing waterborne cases and long-distance travel for women and girls to fetch water.

In addition, one hospital and two schools with an enrolment of 374 and 23 teachers, were also connected to potable water as a result of a partnership between the National Disaster Management Agency through the $1 million funding under India, Brazil and South Africa (IBSA) south-south cooperation.
Considering that Eswatini continues to experience disasters that lead to a loss of life and property, the capacity of the Meteorological Department to implement an early warning system was enhanced by installing 10 Automatic Weather Stations and 8 Automatic Hydrologic Stations. This has increased the Met Department’s ability to issue early alerts to households in advance of extreme weather events.
Through the Accelerator Lab’s testing, a local certification scheme with lower costs than the International Certification Standards was conceptualized to allow local Micro Small and Medium Enterprises to access traditional retail markets and, eventually, export markets. The Ingelo scheme is being developed under a partnership with Eswatini Standards Authority.

Following a Development Financing Assessment (DFA) in 2022, UNDP supported the Ministry of Finance to develop an Integrated National Financing Strategy and action plan to increase mobilization of financial resources, for SDGs’ implementation. Supplementary to this is the SDG Investor Mapping undertaking, which identifies eight Investment Opportunities Areas, which are prime for private sector investment with minimal risk.

The Ministry of Finance and Eswatini Revenue Service’s capacity to devise strategies to ensure that local and international digital service providers pay tax in compliance with tax treaties and multilateral conventions was enhanced. The initiative was implemented under the UNDP-supported Tax Without Borders Initiative.
UNDP provided technical support for resource mobilization of the Joint SDG Fund project, which is jointly implemented with the Resident Coordinator’s Office, World Food Programme, Food and Agriculture Organization of the United Nations and UN Population Fund. The project studied the impacts of Ukraine crisis on Eswatini and piloted measures to support vulnerable communities.

UNDP also led the 2022 SDGs Voluntary National Review report which highlighted the main achievements and challenges concerning SDGs targets and formulated recommendations to boost SDGs.
TWO FLAGSHIP PROJECTS WERE LAUNCHED
PROMOTING NATURE-BASED SOLUTIONS FOR AGROPASTORAL RESILIENCE TO CLIMATE CHANGE

This initiative aims to:

• Develop diverse funding sources to scale up integrated ecosystem and watershed management practices
• Generate knowledge and promote learning for adaptive management, enabling dynamic responses to evolving environmental conditions
• Ensure resilient agricultural systems through the implementation of nature-based solutions for agropastoral resilience to climate change

INTEGRATED TRANSBOUNDARY WATER MANAGEMENT OF NKomati AND Maputo River

This initiative will ensure the following:

• Reinforcement of integrated transboundary management of water resources, strengthening regional governance frameworks
• Introduction of a source-to-sea management approach to enhance linkages between terrestrial, coastal, and marine ecosystems
• Facilitation of knowledge-based approaches for source-to-sea management
• Fostering sustainable livelihoods by bolstering water, food, energy, and environmental security
PEACEFUL, JUST & INCLUSIVE

ESWATINI
Of significance in the year was also the political landscape as it was an election year. EmaSwati were able to boldly chart a way forward for the country during Sibaya – His Majesty King Mswati III.
Owing to the voter apathy in previous years, UNDP supported civic and voter education between February and June 2023, reaching 336 chiefdoms and targeting traditional leaders, the religious sector, and persons with disabilities with key messages encouraging the electorate to participate in the elections. The key messages were also directed at mobilising traditional authorities and the electorate to support marginalised groups such as women, people with disabilities and the youth to stand for the elections.

As a result, 583,428 eligible voters registered, a 4% increase in the voter’s roll compared to the previous election in 2018.

6,461 people were nominated to stand for elections as Members of Parliament, with a notable increase in the number of women reaching the secondary stage of elections.

This saw a significant increase in the number of elected women MPs from two in 2018 to eight in 2023.
Following the establishment of the Small Claims Court by the Ministry of Justice and Constitutional Affairs through UNDP support, 41 Commissioners and their support staff – 12 males and 29 females – were supported with training to enhance their ability to deliver justice to citizens.

The establishment and operationalization of Small Claims Courts result in improved access to justice for small businesses and individuals at minimal cost, without the need for legal representation.
Following the successful launch of the Legal Aid Office, established through UNDP support, 23 legal officials were oriented on the legislative and policy framework.

The office undertook nationwide advocacy and awareness campaigns, particularly in rural communities to sensitise the public about the services offered by Legal Aid. Currently, the office offers legal information to clients who visit their premises.

As a result, the Legal Aid Office served 67 – 46 male and 21 female – clients between August and December 2023.
UNAIDS considers gay men and other men who have sex with men, sex workers, transgender people, people who inject drugs and prisoners and other incarcerated people as the five main key population groups that are particularly vulnerable to HIV and frequently lack adequate access to services.

40 senior public prosecutors were trained on key populations and the application of Gender-Based Violence (GBV) principles in prosecutions. The training was aimed at enhancing their understanding of Key Population (KP) issues to adequately support their access to justice without any discrimination, in line with the 2005 Constitution of the Kingdom of Eswatini.

As a direct outcome of the training, there was an augmented understanding of KP issues within the Eswatini prosecution process. Subsequently, the Director of Public Prosecutions (DPP) has initiated an action plan to further leverage the insights gained from this training session.

Twenty-two National Emergency Response Council on HIV and AIDS (NERCHA) staff members received training in good governance and human rights to enhance its coordination capacities and appreciation of KP's issues because data has shown that HIV Incidence and Prevalence are rising among KPs. To support Eswatini in accelerating progress towards realising an HIV-free generation, special attention is paid to removing barriers preventing KPs from accessing HIV services.
Digital remote technology which uses a closed-circuit transmission via microwave to enable videoconferencing remands between the Magistrate court and remand centre was piloted as an electronic case management system. UNDP revived pre-existing infrastructure to facilitate the remote hearings system which was delayed due to lack of supporting legislation in the past.

Although Eswatini has a high mobile and internet penetration at 99% and 47% respectively, like many countries, Eswatini notably lacks affordable broadband internet and appropriate digital skills that have prevented many people, especially the most vulnerable, from working, studying, and accessing government services.

To improve broadband infrastructure and foster digital skills to bridge the digital and ensure equitable access to opportunities, UNDP partnered with the Eswatini Communications Commission (ESCCOM), to establish iHubs and Digital Tech Hubs to deepen digital inclusion and enhance youth employability.

These facilities will be designed as one-stop centres providing ICT training, business development, marketing linkages, financial services and business mentorship.
UNDP Eswatini has demonstrated commendable performance in its programme delivery, achieving a 99% delivery rate in 2023. This success can be attributed to the strong collaboration between the programmes and operations departments. UNDP, through the Operations Department, also supports other agencies within the UN System.

Finance Unit - Over the financial year, the unit successfully met its targets for general local operating costs and agency recoveries, contributing to the overall financial stability and sustainability of the Country Office’s operations. The finance unit’s commitment to sound financial practices and adherence to UNDP’s financial policies and procedures has been recognized, as evidenced by the “Satisfactory” rating the CO received on the Integrated Financial Dashboard Quarter 4 Quarterly Financial Management Report.

Procurement Unit – The unit developed a comprehensive annual procurement plan, ensuring that the necessary goods and services were procured in a timely and cost-effective way, which ensured 99% programme delivery. Furthermore, the procurement unit has implemented a robust procurement tracking system, enabling the CO to monitor the status of procurement activities and make informed decisions to ensure the smooth implementation of programmes.

IT Unit – Over the past year, the ICT department has made notable progress in upgrading technology across our organization. Highlights include the introduction of a new conference system in the UNDP boardroom thus enhancing communication and collaboration during meetings. Furthermore, the UN House Meeting Room 1’s PA system underwent an upgrade, ensuring improved audio quality and smoother meeting experiences. These enhancements have modernized our meeting spaces and improved communication efficiency.

In operational readiness and compliance, we completed a Business Continuity Planning drill, ensuring preparedness for disruptions. Reporting was updated by addressing backlogs. The Country Office also aligned with Green IT initiatives by upgrading IT infrastructure and promoting paperless activities. Continuous support was provided to staff and UN Agencies, with successful ICT asset management and inventory execution. Additionally, multifactor authentication was implemented to bolster security measures.

HR Unit – The Country Office is committed to Phase II of the UNDP People for 2030 Strategy launched in 2019 which is anchored on the following principles:

- Sharing accountability for delivering the strategy and each making our own personal contribution to the work of UNDP
- Ensuring that managers at all levels are capable of leading and developing people effectively
- Systematically addressing Human Resources issues and their root cause in a holistic way
- Equipping UNDP with modern and effective management tools and policies that will help managers and personnel, in general, to feel valued and to give their very best
The HR Unit is executing the People for 2030 Strategy, collaborating with the Staff Association to establish platforms enhancing personnel wellbeing and sense of belonging. Notably, Happy Spaces organizes after-work functions, fostering relationships and a sense of community among staff.

The unit aided in recruiting multiple positions, including five interns, four of whom were enrolled through the youth programme. These interns made significant contributions across various departments such as Communication, Accelerator Lab, Inclusive Growth, and Governance.

The unit also successfully supported the following UN surveys:

- DSA survey that led to the implementation of the revised UN rates effected in February 2024
- Comprehensive Local Salary Survey that led to the UN receiving impressive increment effected on 01 May 2023
- UNDP Global Engagement Survey 2023 where the Country Office achieved a 83% participation rate
DELIVERY
OUR PARTNERS
KEEP OUR ‘HOPE’ BURNING
OUR PARTNERS

Development partners – Green Climate Fund, Global Environment Facility,


Parastatals/Government entities - National Agricultural Marketing Board, Eswatini Environment Authority, Eswatini Energy Regulatory Authority, Eswatini Standards Authority, Municipalities of Ezulwini, Nhlangano, Siteki and Mankayane, Eswatini Revenue Authority, Human Rights Commission, Manzini Industrial Training Centre, Nhlangano Industrial Skills Training Centre, Siteki Industrial Training, Centre for Financial Inclusion,

Parastatals – Eswatini Communications Commission

Private Sector – MTN Eswatini, Coca-Cola-CON- CO, Public Service Pensions Fund, Eswatini Bank,

Civil Society Organizations – Rock of Hope, Health Plus 4 Men