Next steps Strengthen emergency Enhance access medical services to essential by providing administrative services 18 specialized vehicles and through the reconstruction and **10 vehicles** for primary health care, equipping of 7 administrative service centres conducting training for **200** ambulance drivers and facilitating and the procurement of **12** Basic Life Support training **12** mobile service sessions for medical staff delivery vehicles Improve psychological **Promote transparency and** and palliative care by anti-corruption efforts by creating establishing a Public Health and a Model Communication Strategy, **Recovery Centre**, forming six mobile establishing working groups on palliative care teams, creating transparency and accountability and **10** psychological relief spaces, procurement policy, and organizing an **Anti-Corruption Camp** for and organizing a seasonal training school for young 30 health care law students specialists **6**‡ Implement technology and digitalization in public **services** by installing the "Electronic case manager" system, procuring tools for the Electronic Document Management System, and developing websites for Donetsk and Luhansk oblast administrations

Support the renovation of four public infrastructure facilities to improve local service provision, conduct training for social service providers and supply specialized vehicles for

social adaptation









www.undp.org/ukraine

The EU4Recovery project is being implemented by UNDP in Ukraine with contributions from the United Nations Population Fund (UNFPA) and the United Nations Entity for Gender Equality and the Empowerment of Women (UN Women), and with financial support from the European Union.

Photo credit: Serhii Minenko, Vitalii Shevelev, Pavlo Malovanyi, Ruslan Riumshyn / UNDP in Ukraine



The United Nations Development Programme

EU4Recovery — Empowering Communities in Ukraine

Increasing access to quality public services

The United Nations Development Programme (UNDP) supports strategic capacity development initiatives to promote inclusive growth and sustainable human development. Through partnerships with national, regional, and local governments, civil society, and the private sector, UNDP strives to support Ukraine in its efforts to eliminate poverty, develop the population's capacity, achieve equitable results, sustain the environment, and advance democratic governance.

Drawing from past experience and with the intention of strengthening the resilience and recovery of communities affected by the war in target areas of Ukraine, UNDP in Ukraine – together with its longstanding partner, the European Union – has launched the "**EU4Recovery – Empowering Communities in Ukraine**" (EU4Recovery) project. The project, in particular, focuses on contributing to increasing access in the target communities to quality public services that respond to the needs of all population groups, with a specific focus on the most vulnerable.

Achievements in Numbers



regional mobile damage assessment teams are now operational, provided with the developed recommendations for their work, and equipped with specialized vehicles

to reach war-affected communities. This solution is ready for replication in other areas

40

representatives of free legal aid centres took part in training on the specifics of providing free legal aid to whistleblowers



30

suitcases were procured to provide "Mobile Administrator" service, bringing essential public services to citizens at their places of permanent or temporary residence

1,000

contactless ID card readers were delivered to communities to enhance the administrative services infrastructure



160

representatives of various stakeholders took part in the All-Ukrainian educational and practical conference entitled "Initiatives for Recovery and Development: **Regional and Local** Aspects"

80

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medical and social workers were trained to take infection control measures in centres for the accommodation of internally displaced persons

178 participants took part in

training sessions on countering corruption 65 and public procurement law students

from universities

took part in the National Client **Consultations Tournament to** develop skills for interviewing clients, adhering to the principles of professional ethics, and providing initial consultations on anti-corruption issues

180

ambulance drivers completed "Emergency Medical Technician" training to increase their ability to respond to critical situations

40

law students joined the **Anti-Corruption** Camp to be empowered and motivated for a decisive fight against corruption

58

25

vehicles were equipped and delivered to service providers, ensuring

barrier-free access to

high-quality social and

palliative care

services

medical workers gained first aid skills in basic life support and resuscitation for adults and children training sessions

More than

280

social workers participated in a series of specialized training sessions to improve the system for providing inclusive social services



148

teams from various

universities took part in the

All-Ukrainian Anti-Corruption

Moot Court to raise awareness

of corruption in Ukraine

and develop skills in

criminal law

170 representatives of

international organizations, government agencies and administrative service centres from every oblast, alongside software developers, participated in the "Digital Forum: **Effective ASC** 4.0"

Target areas











Areas of work



Health care support



Support for the provision of social services



Support for the provision of administrative services



Social infrastructure repairs



Development of transparent services



Digitalization



Recovery and development approaches