



# Armenia's Refugee Crisis: Resilience for All

October 2023

UNDP Offer to support refugees, host communities and Government of Armenia

“UNDP engages in the midst of and throughout crisis to sustain development engagement. UNDP supports local authorities, communities and people affected by crisis, and initiates early recovery processes, bridging towards longer-term structural transformation, resilience-building and sustainable development, with a focus on green and equitable recovery pathways”  
UNDP's Crisis Offer, 2022

## UNDP OFFER IS ANCHORED IN:

- **UNDP Strategic Plan 2022-2025**
- **UNDP's Crisis Offer**
- **Country Programme Document 2021-2025**
- **Armenia Refugee Response Plan October 2023 - March 2024**

## CONTEXT

**101,848** refugees  
since Sept 19, 2023

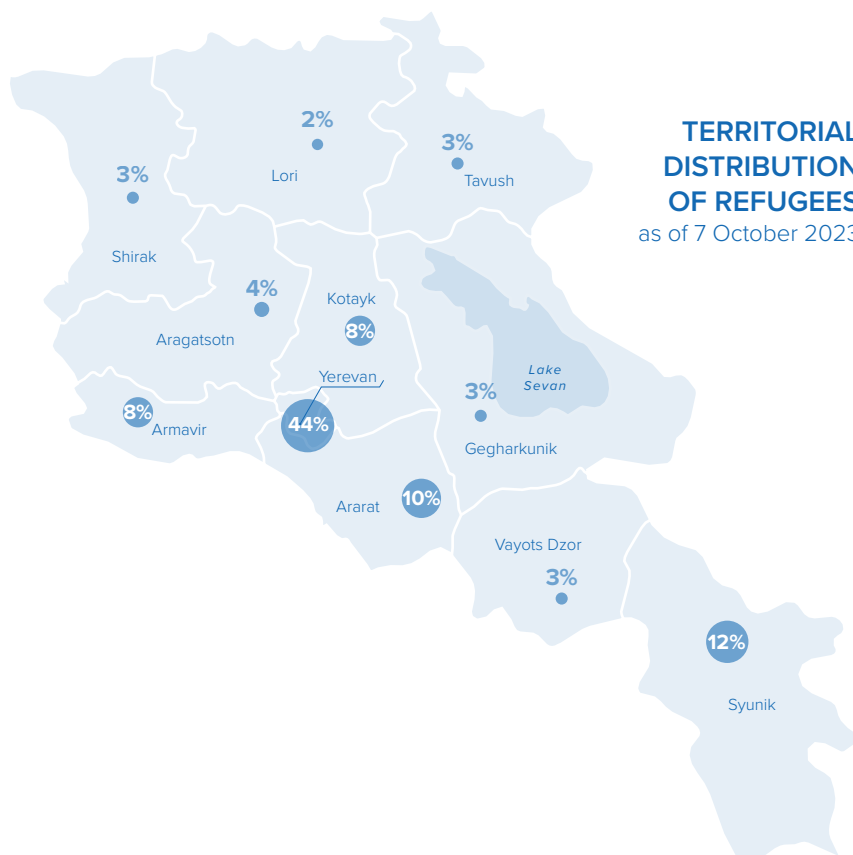
Persons with disabilities  
**16%**

Women and girls  
**52%**

Children  
**31%**

Elderly  
**18%**

Pregnant and lactating mothers  
**1.9%**



The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the United Nations.

## UNDP OPERATIONAL PRESENCE

**160+**  
staff on the ground

**15**  
donor partners

**50+**  
government and CSO partners

Presence in **ALL** regions of Armenia

Global policy and operational architecture



Existential survival is the new reality for over **100,000** refugees

Overwhelmed capacities to deliver on core government functions and services

Depleted resilience of both refugees and host communities

Socio-political polarization and disconnect

## THE FOUR PILLARS OF UNDP'S RESPONSE FROM REFUGEE EMERGENCY TOWARDS GREATER RESILIENCE

### STRATEGIC OBJECTIVE 1 Emergency response and stabilization (Months 1-12)

- Emergency shelter for the most vulnerable
- Emergency social infrastructure - water, waste, energy, healthcare
- Winterization assistance through green energy solutions
- Psycho-social support to refugees and host communities

### STRATEGIC OBJECTIVE 2 Sustaining core government functions and services (Months 1-36)

- Durable housing solutions for refugees
- Strengthening the capacity of regional and municipal authorities
- Rule of law, human rights and access to justice
- Digital transformation
- Effective policy and legal support
- Data driven and evidence-based policy-making
- Administrative and social services at all levels
- Disaster preparedness and response
- Humanitarian mine-action



### STRATEGIC OBJECTIVE 4 Social cohesion (Months 6-36)

- Enhancing national dialogue and trust
- Supporting national and local authorities to address tensions
- Integration of refugees and supporting host communities
- Countering misinformation, disinformation and hate speech
- Supporting strategic communication
- Civic engagement and civil society empowerment
- Agency of youth, women and people living with disabilities

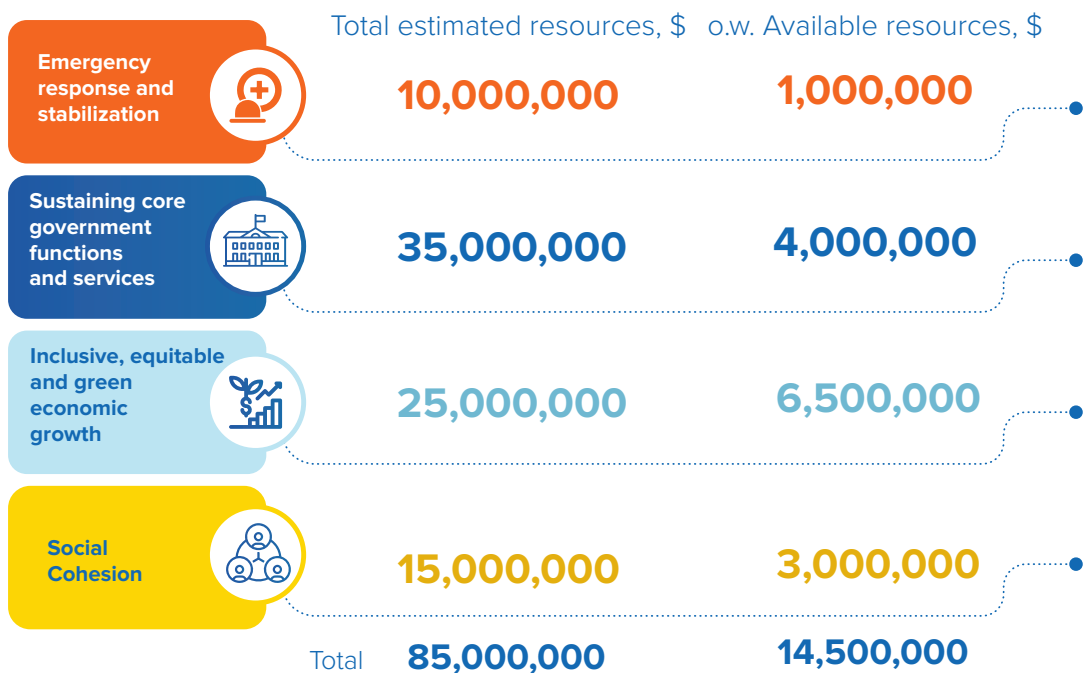
### STRATEGIC OBJECTIVE 3 Inclusive, equitable and green economic growth (Months 3-36)

- Livelihoods, jobs, entrepreneurship
- Sustaining basic infrastructure for MSMEs
- Access to business development services
- Reskilling and upskilling the labor force, income generation
- Startup-ecosystem for youth
- Green transformation
- Urban and rural development

# APPROACH: RESILIENCE FROM THE START

**Resilience from the start** is the core principle for addressing the multiple consequences of the crisis. To enhance resilience of individuals, communities, and institutions, UNDP joins forces with other stakeholders leveraging links between humanitarian and development actors, within the Humanitarian-Development-Peace Nexus.

## REQUIRED FUNDING 2023 – 2026



## ANTICIPATED RESULTS

Enhance resilience and the comprehensive integration of refugees into Armenian society while balancing the multiple needs of refugees with existing gaps and vulnerabilities in the local communities.

**1**  
STRATEGIC OBJECTIVE  
**Emergency response and stabilization**  
(Months 1-12)

50,000+ refugees and locals in host communities benefit from comprehensive response measures through improved shelter, improved critical infrastructure, upgraded medical facilities, winterization support and psycho-social assistance.

**2**  
STRATEGIC OBJECTIVE  
**Sustaining core government functions and services**  
(Months 1-36)

National and sub-national systems sustain core government functions and extend public services to all refugees and host communities by introducing durable solutions, enhancing existing support structures, greater crisis preparedness, and ensuring access to justice and human rights protection.

**3**  
STRATEGIC OBJECTIVE  
**Inclusive, equitable and green economic growth**  
(Months 3-36)

Expanded income-generation opportunities for 10,000+ refugees and host community members, with a focus on youth and women, through reskilling and upskilling programmes, green entrepreneurship support, supporting start-up ecosystems, and revamped urban and rural development opportunities.

**4**  
STRATEGIC OBJECTIVE  
**Social cohesion**  
(Months 6-36)

National dialogue, trust and social cohesion fostered at the national, sub-national and host community levels, contributing to the smooth integration of refugees. Refugees and host communities are empowered to rebuild their lives with resilience and dignity, acknowledging the unique challenges they face.



## UNDP IN ARMENIA

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