

Regional Refugee Response for the Ukraine Situation



# **Livelihoods and Inclusion Working Group**

**2022 Results**



# About

The Livelihoods and Inclusion Working Group (LIWG) is a sub-structure of the Refugee Coordination Forum. It enables coordination among partners working on livelihoods and inclusion projects for more complementary, coherent and effective responses.

LIWG members include UN Agencies, international and local NGOs, and public authorities.

The LIWG is co-chaired by the State Chancellery of the Republic of Moldova and the United Nations Development Programme (UNDP).



Photo: UNDP Moldova

# Disclaimer and acknowledgements

This report presents results achieved by LIWG members and their partners as reported through the ActivityInfo tool. Several changes have been made to the original reporting to better reflect sector activity or correct certain errors. In a few instances, activities were not taken into consideration as they did not match the scope of the LIWG.

The results presented here reflect only part of the broad activities of development actors. Partners have been supporting the socio-economic development of the country since before February 2022—interventions which also benefit Ukrainian refugees now in-country. This is particularly relevant for activities related to the local private sector in expanding production capacities and opening new jobs or to national and local authorities in providing better public services.

The LIWG co-chairs would like to thank all our partners for their collaboration in delivering a relevant, coherent response to the arrival of refugees in Moldova.



Photo: UNDP Moldova

## **Sector objective 1**

Reduce the levels of socio-economic vulnerability of refugees and host community members, especially through access to the labour market, training and skills development, entrepreneurship, financial inclusion, and social protection.



In 2022, Working Group members reached over 4,300 refugees and host community members to help them access livelihood activities, fruitful employment and entrepreneurship opportunities.

# JOB-MATCHING SUPPORT, CAREER/JOB COUNSELLING, SUPPORT FOR SELF EMPLOYMENT

**2,300**

refugees and host community members attended five jobs fairs in Chişinău, Bălţi, Cahul, Ungheni, and Căuşeni. Over 3,500 jobs were advertised and at least 68 people were employed as a result of the fairs.

**580**

refugees and host community members received career/job counselling, mainly in Chişinău, Bălţi, and Edineţ. At least 75 individuals have been employed thanks to these activities.

**10**

refugees and host community members received micro-grants for self-employment.

## **Mandating and implementing organizations:**

UNDP, National Employment Agency, United Nations High Commissioner for Refugees (UNHCR), Asociația Obștească (AO) Platforma, National Congress of Ukrainians in Moldova, Danish Refugee Council, Charity Centre for Refugees, Alliance of NGOs Active in the field of Child and Family Social Protection, Diakonie Katastrophenhilfe, UN Women, Motivatie, Institutum Virtues Civilis, International Organization for Migration (IOM).

# EMPLOYMENT PROTECTION

**250**

refugees and host community members received legal counselling to help protect their labour rights.

Project Robota followed up on 14 cases of abuse reported on the labour-rights whistleblowing platform [www.ida.md](http://www.ida.md). In nine cases, official letters were sent to the relevant authorities.

A guide on Labour Rights for Refugees was expanded and disseminated.

## **Mandating and implementing organizations:**

AO Platforma, National Congress of Ukrainians in Moldova, Danish Refugee Council, UNHCR.

# VOCATIONAL TRAINING AND SKILL DEVELOPMENT

90

people, including 44 refugees, improved their digital and IT skills.

438

people attended vocational training courses on topics such as accounting, cosmetology, cooking, sewing, and more.

20

refugees received training in basic financial, economic and resource management.

486

refugees participated in Romanian and English language courses.

## Mandating and implementing organizations:

Norwegian Refugee Council, A.O. „CONCORDIA. Proiecte Sociale”, UNDP, Agenția Industriilor Creative, Tiraspol Training Center, AO Biaz Gul, HIAS Moldova, UN Women, Seed Forum, Women Law Centre, Church World Service, AO Zdrovii Gorod, UNHCR, AO Platforma, National Congress of Ukrainians in Moldova, Danish Refugee Council, Fundația pentru Educație Financiară ”OK”, INTERSOS Moldova, Charity Centre for Refugees, IOM.

# MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT (MHPSS)

approx.

**3,000**

refugees and 80 host community members received non-clinical MHPSS consultations to enable socio-economic inclusion.

# AWARENESS RAISING

more than

**650**

refugees and host community members received information on rights and services related to livelihoods and inclusion.

## Mandating and implementing organizations:

UNDP, Centru de reabilitare "OSORT", AO Șansa, AO Biaz Gul, Caritas Moldova, Demos AO, Alliance of NGOs Active in the field of Child and Family Social Protection, Diakonie Katastrophenhilfe, UN Women, Seed Forum, National Congress of Ukrainians in Moldova, Danish Refugee Council, AO Platforma, UNHCR.



## Sector objective 2

Create an enabling environment for the socio-economic inclusion of refugees while strengthening host-community resilience.



In 2022, Working Group members partnered with national and local authorities and the private sector to facilitate refugees' socio-economic inclusion and strengthen public services.

# PRIVATE SECTOR ENGAGEMENT

**9** companies\*

supported to expand production and create new jobs.



**54** new jobs

to be created in the medium and long term, including for refugees.

*\*Other private companies have been supported during 2022 as part of regular programming by development actors in Moldova. They are also open to hiring refugees (example [here](#)), but are not specifically counted in this report.*

**20**  
employers and  
businesses

(members of the National Confederation of Employers), improved their knowledge on responsible business conduct.

**Mandating and implementing organizations:**

UNDP, IOM, International Labour Organization (ILO).

# **SUPPORT TO THE MINISTRY OF LABOUR AND SOCIAL PROTECTION (MLSP)**



## **Reducing energy vulnerability**

UNDP supported the MLSP to develop, launch, and partially fund an on-bill compensation platform to reduce the energy vulnerability of refugee and host communities. Over 800,000 households benefitted from on-bill compensations.

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## **Strengthening the labour inspection system**

ILO trained 70 staff members of the Labour Inspectorate on preventing and combating human trafficking and forced labour.

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## **Increasing MLSP's analytical capacities**

Data for Impact supported the MLSP with technology-enabled data analytics and visualization platforms that integrate and triangulate data from multiple sources. They will facilitate decision-making and planning of support for refugees.

# LOCAL-LEVEL SUPPORT IN ADDRESSING THE REFUGEE INFLUX



## A Coordination Unit and a Call Centre

were established within the Congress of Local Public Authorities (CALM) in Moldova to ensure efficient coordination and communication between local and national authorities.

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more than  
**300**

people including members of local NGOs, refugees, and host community members, participated in different capacity building activities and information sessions on sector-relevant topics.

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## A Refugee Data Review Room

was established in Stefan Voda to inform better decision making through a technology-enabled data analytics and visualization platform that integrates and triangulates data from multiple sources.

### Mandating and implementing organizations:

UNDP, CALM, UN Women, Moldovan Association of ICT Companies, AO La Strada, A.O. „CONCORDIA. Proiecte Sociale”, Data for Impact.

## **Sector objective 3**

Promote social cohesion and the peaceful coexistence of refugees and host communities.

In 2022, Working Group members organized activities that brought together refugees and host-community members in a space of dialogue and cooperation.



# SOCIAL COHESION

more than

**3,280**

refugees including  
over 2,000 women  
and girls

almost

**350**

host-community  
members



participated in social integration activities, including summer and winter camps for children, physical and recreational activities, and more\*.

*\*Social cohesion activities have been also reported under other sectors. The figures presented here include only beneficiaries reported under the Livelihoods and Inclusion sector. The total number of people who participated in different social integration activities is higher.*

**Mandating and  
implementing  
organizations:**

UN Women, AO La Strada, Women Law Centre, Motivatie, Institutum Virtues Civilis, Alliance of NGOs Active in the field of Child and Family Social Protection, Diakonie Katastrophenhilfe, Demos AO

# Assessments

LIWG members conducted assessments to increase their understanding of refugee profiles, needs, and intentions, as well as the shifting context and multiple crises facing Moldova. The list on the right presents the publicly available assessments which have informed the LIWG response.

[How is life: micro-narratives on the impact of the Ukraine crisis in the Republic of Moldova](#)

[Moldova: Potential impacts of increased food and energy prices on poverty and vulnerability](#)

[Multi-Sector Needs Assessment](#)

[Human Mobility Analysis and Mapping of the Refugees' Needs by use of alternative data](#)

[Lives on Hold: Profiles and Intentions of Refugees from Ukraine](#)

[IOM Displacement Tracking Matrix \(DTM\)](#)

## 2023 plans

In 2023, the LIWG will continue to consolidate its support to Ukrainian refugees and host communities. We will further strengthen the enabling environment for socio-economic inclusion and facilitate access to the labour market alongside self-employment and entrepreneurship opportunities.

Partners will collaborate with national authorities to target areas of the country that can benefit from the human potential of refugees. We will also strengthen the capacities of national and local authorities and institutions to nurture peaceful coexistence between refugees and host communities through social cohesion interventions.

Partners will continue to enhance national and local capacities that improve the delivery of public services and reduce the environmental impact of the refugee crisis.







## **LIWG Co-chairs**

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