1. Introduction: SCORE Process Cycle & SCORE Outcomes for Moldova
2. Human Rights & Values
3. Constructive Civic Engagement
What is SCORE?

- A versatile research instrument for the assessment of social cohesion and reconciliation through multi-agency and multi-stakeholder collaboration
- Flexible enough to incorporate new research findings, global policy guidelines and the realities of each context
- Utilizes advanced analytics and participatory processes to guide evidence-based policy and programme design
- Findings can be used to optimize resource allocation
- Implemented/under implementation in:
  - Cyprus (2013; 2014; 2015)
  - Bosnia-Herzegovina (2014)
  - Nepal (2015)
  - Liberia (2016)

SCORE in Moldova

- Widely accepted that social cohesion is weak in Moldova, but there was no common understanding of the underlying causes of the dividing and unifying forces in society
- UN in Moldova launched SCORE in April 2017
- SCORE process aims to:
  - Build understanding on social cohesion
  - Measure the level of social cohesion
  - Provide evidence to government, UN, and others on how to support the strengthening of social cohesion
- The SCORE process is important as the country prepares its 2030 development agenda and strives to meet the Sustainable Development Goals
Simplified Conceptual Model for Social Cohesion in Moldova

Outcome 1: Prevention of Estrangement Tendencies in Gagauzia
Outcome 2: Reversal of Brain Drain and Emigration Tendency
Outcome 3: Constructive Civic Engagement
Outcome 4: Sharing a Human Rights Ethos
Outcome 5: Support for Gender Equity and Inclusion

Positive Outcomes:
- Trust in authorities & effective delivery of services
- Economic opportunities & locality satisfaction
- National consensus on future political visions
- Transformative change in gender norms & gender mainstreaming
- Representative & non-corrupt governance institutions

Factors:
- Skills & motivation for civic participation
- Knowledge, respect & belief in human rights
- Open & safe environment for participation
- Intergroup relations & tolerance
- Constructive and pluralistic (civic/national) identity
- Economic opportunities & locality satisfaction
• SCORE among the general population (18+ years old)
• SCORE among youth (14-18 years old)
SCORE in Moldova

- SCORE among the general population (18+ years old)
- SCORE among youth (14-18 years old)
Sample Frame & Demographics
Sample Size:
- Total: 1558

Age Group:
- Age avg. 50.1

Gender:
- Men: 35.4%
- Female: 64.6%
Overall Social Cohesion and Social Cohesion Outcomes in Moldova
Social Cohesion in Moldova

Estrangement Tendencies in Gagauzia (SCORE: 5.7)
Brain Drain and Emigration Tendency (SCORE: 6.5)
Constructive Civic Engagement (SCORE: 0.7)
Support for Gender Equity and Inclusion (SCORE: 5.5)
Sharing a Human Rights Ethos (SCORE: 6.9)

Country avg. 5.2

Eastern Ukraine: 6.3*
Cyprus 5.2*
Liberia: 6.6*
Selected Social Cohesion Outcomes: Human Rights & Values
Belief (Awareness of) in Civic Rights

Country avg. 6.7

Belief in Universality of Human Rights

Country avg. 7.1
Demanding equal pay for equal work for women.

Having freedom to practice, worship and teach any religion

Having the right to counsel in front of the law

Having the freedom to express one's sexual orientation and gender identity

Having paid holiday for all workers enshrined in law

Having the freedom to chose to have an abortion

Having the freedom of assembly and collectively express views publicly

Absolutely essential

Good but optional

Totally unnecessary

NR
Social Tolerance

Country avg. 3.6

Cyprus: 5.1
Eastern Ukraine: 5.6

Country avg. 3.6
Social Tolerance

- **I accept to interact with them personally**
- **I accept them in the community, but personally avoid communication**
- **I prefer if they leave our community**

<table>
<thead>
<tr>
<th>Group</th>
<th>Accept Interact</th>
<th>Accept in Community</th>
<th>Leave Community</th>
</tr>
</thead>
<tbody>
<tr>
<td>Immigrants</td>
<td>35%</td>
<td>23%</td>
<td>6%</td>
</tr>
<tr>
<td>Muslims</td>
<td>38%</td>
<td>24%</td>
<td>12%</td>
</tr>
<tr>
<td>Jews</td>
<td>44%</td>
<td>31%</td>
<td>16%</td>
</tr>
<tr>
<td>People with disabilities</td>
<td>75%</td>
<td>16%</td>
<td>8%</td>
</tr>
<tr>
<td>Roma</td>
<td>31%</td>
<td>7%</td>
<td>8%</td>
</tr>
<tr>
<td>LGBTI</td>
<td>86%</td>
<td>4%</td>
<td>4%</td>
</tr>
<tr>
<td>Black People</td>
<td>30%</td>
<td>12%</td>
<td>12%</td>
</tr>
<tr>
<td>Drug Addicts</td>
<td>41%</td>
<td>24%</td>
<td>4%</td>
</tr>
<tr>
<td>Sex Workers</td>
<td>38%</td>
<td>8%</td>
<td>11%</td>
</tr>
<tr>
<td>HIV/AIDS+</td>
<td>88%</td>
<td>8%</td>
<td>11%</td>
</tr>
</tbody>
</table>
Groups based on Human Rights, Gender Values & Violent Tendencies

<table>
<thead>
<tr>
<th>Conservative &amp; Disenfranchised</th>
<th>Young &amp; Restless</th>
<th>Potential Change Makers</th>
<th>Uncompromising Pro-EU</th>
</tr>
</thead>
<tbody>
<tr>
<td>Female</td>
<td>Younger</td>
<td>Female</td>
<td>Age Avg. 51</td>
</tr>
<tr>
<td>Age Avg. 52</td>
<td>(Avg. 47)</td>
<td>Age Avg. 50</td>
<td>Rural</td>
</tr>
<tr>
<td>More religious</td>
<td>Rural</td>
<td>Mostly urban</td>
<td>Very strong ethnic</td>
</tr>
<tr>
<td>Mostly Urban</td>
<td>More likely to be</td>
<td>Strong civic identity</td>
<td>identity Weak civic</td>
</tr>
<tr>
<td>Gagauz</td>
<td>Gagauz</td>
<td></td>
<td>identity</td>
</tr>
<tr>
<td>Low aggressive traits</td>
<td>Medium-high</td>
<td>Very low aggression</td>
<td>High aggression</td>
</tr>
<tr>
<td>Low political violence</td>
<td>aggression</td>
<td>Very low political</td>
<td>High political</td>
</tr>
<tr>
<td>propensity</td>
<td>Medium-high</td>
<td>violence propensity.</td>
<td>violence propensity</td>
</tr>
<tr>
<td></td>
<td>political</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>violence</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- Strong belief in universality of human rights
- Some recognition of civic rights
- Very low negative/repressive attitudes towards women
- Strong support for husbands' involvement in the household
- Lowest perception that gender equality is achieved

- Weak belief in universality of human rights
- Little recognition of civil rights
- Negative/repressive attitudes towards women but support for women's rights
<table>
<thead>
<tr>
<th>Psychosocial Signifiers</th>
<th>Civic Attitudes</th>
<th>Intergroup Relations</th>
<th>Governance &amp; Human Security</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Conservative &amp; Disenfranchised (21%)</strong></td>
<td><strong>Young &amp; Restless (18%)</strong></td>
<td><strong>Potential Change Makers (49%)</strong></td>
<td><strong>Uncompromising Pro-EU (12%)</strong></td>
</tr>
<tr>
<td>High depression, anxiety &amp; civic pessimism</td>
<td>Lower empathy &amp; leadership skills</td>
<td>Strong self-esteem, empathy social skills, executive functioning skills, non-violent communication skills, leadership skills &amp; family cohesion</td>
<td>Weak non-violent communication skills</td>
</tr>
<tr>
<td>Low self-esteem</td>
<td>High social tolerance to immigrants, different religions &amp; races etc.</td>
<td>Support for federation &amp; discontent with status quo regarding Gagauzia</td>
<td>Support for peace process with Transnistria, Strong pro-EU orientation</td>
</tr>
<tr>
<td><strong>Civic Attitudes</strong></td>
<td>Strong belief in the cultural unity of Moldova</td>
<td>Support for federation &amp; discontent with status quo regarding Gagauzia</td>
<td>Uncompromising future vision: EU &amp; NATO</td>
</tr>
<tr>
<td>Unclear future vision &amp; weak national self-identification</td>
<td>Support for peace process with Transnistria</td>
<td>Strong belief in the cultural unity of Moldova</td>
<td>Lack of compassion future vision: EU &amp; NATO</td>
</tr>
<tr>
<td>Open to increased autonomy for Gagauzia</td>
<td>Support for linguistic diversity</td>
<td>Content with the current status of Gagauzia</td>
<td>Lack of compassion towards Gagauzia</td>
</tr>
<tr>
<td>Lowest development orientation &amp; locality satisfaction</td>
<td>Strong intolerance to corruption</td>
<td>Strong support for centralisation</td>
<td>Strong support for centralisation</td>
</tr>
<tr>
<td>High social tolerance to immigrants, different religions &amp; races etc.</td>
<td>Low civic optimism</td>
<td>Strong connection to the political party</td>
<td>Support for Romanian over Russian</td>
</tr>
<tr>
<td>Supports neutrality</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Intergroup Relations</strong></td>
<td></td>
<td>Inter-group tension &amp; negative feelings towards people from Gagauzia, Transnistria, Bulgarians from Taraclia and Pro-Russians</td>
<td></td>
</tr>
<tr>
<td>Lowest contact with all groups, Stronger inter-group stereotypes</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Openness to Bulgarians from Taraclia and people from Gagauzia</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Some contact with people from Gagauzia &amp; Transnistria</td>
<td>Perceptions that inter-group relations are not improving</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tension &amp; polarisation regarding the future vision of Gagauzia</td>
<td>Low negative stereotypes &amp; high openness to dialogue in general</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lowest support for linguistic diversity</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Governance &amp; Human Security</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Low perception of tension between Gagauzia &amp; Chisinau</td>
<td>Higher perception of corruption</td>
<td>Low sense of representation</td>
<td>Dissatisfied with the education system</td>
</tr>
<tr>
<td>Low sense of representation</td>
<td>Higher perception of corruption</td>
<td>Negative view labour market accessibility</td>
<td>Strongest emigration tendency</td>
</tr>
<tr>
<td>Lowest political &amp; personal security</td>
<td></td>
<td>Higher political security</td>
<td>Negative view of the economic and investment environment, labour market, investments, local services and leisure activities</td>
</tr>
</tbody>
</table>
Selected Social Cohesion Outcomes: Constructive Civic Engagement
Outcome 3: Constructive Civic Engagement

- Age
- Sociodemographic Risk Index
- Local Economic Growth
- Social Skills
- Pro-Western Outlook
- Trust in Institutions (Overall)
- Executive Functioning Skills
- Information Consumption
- Vocational Skills
- Labour Market Accessibility
- Leadership Skills
- Community Cooperation
- Emigration Tendency
- Disapproval of Russian language use
- Tolerance to Corruption
- Social Tolerance
- Political Representation
- Social Exclusion Overall

Country avg. 5.3
Country avg. 5.1
Country avg. 1.9
Country avg. 4.9
Country avg. 4.9
Country avg. 6.5
Country avg. 3.8
Country avg. 1.2
Country avg. 3.6
Country avg. 3.8
Country avg. 1.0
Thank You!