**Our Services**

The Regional Bureau for Arab States established the Regional Centre in Cairo (RCC), in 2008, to ensure effective, timely and responsive support tailored to the needs and priorities of its Country Offices. Through our team of Practice Leaders and Advisors, the RCC offers support in several forms including:

- **Strategic Policy Advice & Advocacy**
  - Helping your office to translate development priorities into real implementation of UNDP’s comparative advantage and experience, and providing you and your partners with timely and high-quality strategic advice on policies and programmes to address development challenges

- **Programme Development & Technical Support**
  - Enhancing the quality of UNDP programming through strengthening capacities in your offices in programme design, implementation, monitoring and evaluation

- **Capacity Development**
  - Supporting the development of human and institutional capacities of your offices and your partners to respond effectively to major development challenges through the identification of global training material, tools and partners, and the development of custom made training

- **Policy Research & Analysis**
  - Coordinating policy-oriented research, capturing and codifying lessons learnt, and producing reports, policy briefs and research papers to support development work at the country and regional levels

- **Knowledge Services**
  - Collecting, distilling into usable products and disseminating development knowledge and experience from UNDP’s vast global network, providing expert referrals, fostering south-south cooperation and facilitating knowledge transfers and experience sharing between COs and with regional policy and research institutions

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**RCC Figures**

- $2.5M
  - Quality knowledge products produced by the RCC in 2011
  - Procurement
  - African Development Fund (ADF) support

- **70**
  - Audience reached via 1,400+ live tweets

- **50+**
  - Events in 2012

- **41%**
  - Of RCC support services to Country Offices in 2011
  - OF RCC support services to Country Offices in 2013

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**Our Team**

- **Management**
  - RCC Manager
  - Deputy Manager/Practice Coordinator
  - Executive Associate

- **Poverty Reduction**
  - Poverty Reduction Practice Leader
  - Strategy and Policy Advisor

- **Human Rights & Justice**
  - Human Rights & Justice Specialist
  - Governance Assessments Specialist

- **Gender**
  - Gender Specialist
  - Gender Practice Leader

- **Knowledge Management**
  - Team Leader
  - Specialist

- **Monitoring & Evaluation**
  - Monitoring & Evaluation Specialist
  - Monitoring & Evaluation Programme Coordinator

- **Communication**
  - Regional Communication Advisor

- **Procurement**
  - Procurement Manager

- **Security**
  - Security Manager

- **United Nations Volunteers**
  - Regional Youth Programme Manager

- **Resource Management & Operations Unit**
  - Resource Management Manager

- **Regional Operations Adviser/LAS FM**
  - Finance Manager

- **Procurement**
  - Procurement Manager

- **Human Resources**
  - Human Resources Manager

- **Administrative**
  - Administrative Manager

- **Project Administrative**
  - Project Administrative Manager

- **Regional Advisory Committee on Procurement (RACP)**
  - Chair of Regional ACP
  - Procurement Manager

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**Our Mailing Address**

11 Hegaz Street, Cedare Building, Heliopolis, 11271, Heliopolis, Cairo, Egypt

http://arabstates.undp.org/

Our Team can be contacted at:

registry.rcc@undp.org

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www.youtube.com/undparabstates

www.facebook.com/undparabstates

support@arabstates.undp.org

Follow us on:

- Twitter: @UNDPArabStates
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**The Regional Centre in Cairo**

Serving development in the Arab States region
Democratic Governance

Deficits in basic freedoms, which exclude poor and disadvantaged groups from the benefits of development, have been at the root of events in the region in 2011. The region also struggles with unstable conflict areas, fragile peace arrangements, failed states, and corruption, which affect national governance structures and institutions. The RCC’s support to Country Offices (COs) promotes a rights-based approach to development, stressing principles of inclusive participation, equality, accountability, transparency, and the rule of law at all levels of society, as well as strengthening national human rights systems, and greater engagement with the international human rights machinery.

Key Result Areas

- Fostering inclusive participation and civic engagement
- Strengthening responsive governance institutions and anti-corruption mechanisms
- Adopting a Human Rights Based Approach to development
- Elections-cycle and parliamentary support
- Strengthening legal empowerment and access to justice

Capacity Development (CD)

New support for development efforts in fragile states and countries experiencing persistent conflict—face challenges in planning and managing effectively for sustainable development. These challenges include inadequate state and institutional capacities to implement reforms and deliver public goods and services; outdated legal frameworks; highly centralized administrative systems; and low levels of citizen’s engagement. In order to meet an increasing demand for capacity development services, the RCC is enlarging the pool of expertise for capacity assessments and capacity development responses, and supporting the development of logistic support at country-level.

Key Result Areas

- Developing CD strategies for the region by practice area
- Supporting Public Administration Reform
- Documenting CD initiatives and avoiding products in Arabic
- Implementing CD activities for national/regional institutions

Gender Equality & Women’s Empowerment

Progress on women’s empowerment in the region remains insufficient. Gender gaps persist in access to and control over economic assets, political decision making, and—in some cases—to basic rights to education, health and protection. The RCC supports COs in gender mainstreaming at technical and policy levels; in the preparation and dissemination of knowledge products on gender mainstreaming across practices and in expanding and strengthening regional partnerships.

Key Result Areas

- Contributing to a regional Gender Equality Strategy (GES)
- Ensuring all knowledge products utilize a gender lens
- Enhancing gender-sensitive responsiveness by practice area

Realising Areas of RCC Support

Since late 2010, the region has witnessed unprecedented social and political changes. UNDP articulated a Regional Response Strategy, which together with the corporate Agenda for Change, required a realignment of the RCC services around two multi-disciplinary teams focused on emerging priorities to support democratic governance processes and foster inclusive growth.

Development Effectiveness Cluster

Innovation, Knowledge & Results-based Management

Given the high value that UNDP places on generating and disseminating knowledge, the RCC has created an Innovation Cluster that will incorporate the work of Knowledge Management, Monitoring & Evaluation, Communication and ICT, to provide support in results management, visibility and advocacy, and evidence-based programming.

South-South Cooperation

South-South Cooperation is considered as a complementary means in broadening opportunities for creating partnerships and coalitions among various development stakeholders. The RCC supports UNDP COs, as well as other members of UNCTs in mainstreaming South-South and triangular cooperation in national-level programming.

Procurement

As procurement volumes increase in the region, particularly in countries in conflict, the need for vigilant compliance and risk mitigation becomes critical. The RCC offers advice on optimum solutions to procurement problems and strengthens CD capacity to improve the quality and delivery of services. RCC procurement services provide a responsive oversight mechanism that secures compliance with rules while focusing on speed, transparent and accountable delivery.

Operations

In coordination with Management of the RCC, the Operations Unit is responsible for administrative and operational requirements, including: procurement, finance, human resources, as well as support of Regional Programmes.

“I thank you so much for the excellent support mission. I [underline] the important of our ability to provide direct support to our counterparts in Mogadishu from high level technical experts such as those at the Cairo Centre.”

Country Director - UNDP Somalia

Poverty Reduction & Inclusive Growth

Eradicating extreme poverty, reducing sub-national disparities, promoting equality and inclusiveness and maximizing decent employment opportunities, particularly for youth and women, represent top priorities in the region. Because poor development outcomes in the region are due to poor governance and destructive use of natural resources, the RCC focuses on providing multi-disciplinary support to the redesign of social and economic development policies. The RCC provides evidence-based advisory services and strengthens CO capacities for understanding and responding to country specific dynamics that impede inclusive socio-economic development.

Key Results Areas

- Promoting inclusive and equitable development
- Macro-economic restructuring and policy advice
- Developing capacities for assessing human development and progress towards achieving the MDGs
- Strengthening integrated responses to impacts of HIV/AIDS

Crisis Prevention & Recovery (CPR)

New recurrent and long-term events have potentially erased decades of economic and social development gains, further entrenched poverty, marginalisation and inequality in the Arab region. Natural disasters, though less common, present similar risks. The RCC supports COs to prevent the incidence of violent conflict, minimize disaster risks, and lay foundations for sustainable peace and recovery. It provides technical expertise in disaster risk reduction, conflict prevention, post-conflict governance and rule of law, livelihoods and economic recovery.

Key Results Areas

- Promoting conflict and disaster resilient development.
- Fostering partnerships and sharing best practices, to integrate CPR in long-term development.
- Supporting recovery from conflicts and natural disasters by mainstreaming CPR in humanitarian and regular programmes
- Promoting gender equality in recovery efforts and the protection of women during crises

Environment & Energy (E&E)

Responding effectively to environmental challenges facing the region and disproportionately impacting poor and vulnerable groups is a development imperative. Combating desertification, managing water resources, promoting energy efficiency, preserving biodiversity, and enhancing resilience to climate change are thus urgent priorities. The RCC provides policy advice and technical support to COs to help governments move towards pro-poor, low-emissions, climate-resilient sustainable development.

Key Results Areas

- Mainstreaming E&E in national policies/plans
- Accessing E&E finance
- Promoting climate change adaptation and mitigation
- Expanding equitable access to environmental resources
- Strengthening biodiversity
- Developing integrated waste management systems
- Assessing policies through sustainable livelihoods framework

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