Conflict management and Social cohesion in Libya

Terms of Reference
For UNDP- International NGO engagement under SFL project

Background

The Libyan population has been affected by almost 10 years of conflict and political instability. They have to endure frequent outbursts of prolonged armed violence, ongoing threat from terrorism, economic crisis and deterioration of public services; factors steadily reducing the resilience of the population and continuing to produce high numbers of internally displaced across the country. Individuals and community are facing uncertainty regarding their future while the capacity of the authorities to respond to their needs remain insufficient. This combination of factors results in protracted psychosocial distress, loss of perspective and resilience, and eventually increase of mental health disorders amongst individuals - which in turn affects the community as a whole.

In 2019, the rapidly evolving conflict, exacerbated by increasing numbers of migrants and internally displaced people, has resulted in mounting health and protection needs across Libya, and particularly in greater Tripoli area. With 301,407 IDPs, of whom 94% displaced due to the deterioration of the security situation, and 447,025 persons returned to their areas of origin, the capacity of service providers to serve the population is hindered in Libya.

Severe shortages of health staff, medicines, supplies and equipment have been compounded by years of under-investment in the health system and a lack of transparency and accountability. Between 22 and 25% of public health care facilities are closed. Of those that remain open, 26% offer no services at all, and only 6% of 78 functioning hospitals offer all essential services. The health sector has identified 3,970,842 people in need of health assistance for 2020. With this bleak and deteriorating background, the overall needs of Libyans can be summarized as the following: - Lack of access to essential services: they report significant barriers to access including fear for stigma, safety and financial constraints. - Lack of availability of essential services: they report increasingly unavailable psychological or psychiatric services for persons with severe mental illness or psychological distress as a direct result of the ongoing crisis; public health services are suffering severe shortage of trained staff, whilst the cost of private services is in itself prohibitive; there are also a small number of civil society organizations operating in MHPSS with limited resources, capacities and technical skills. - Lack of information about available services: even despite the limited services available, there is also lack of understanding and knowledge about the specific needs of and treatments for persons with mental illness or psychological distress.

As a reflection of the growing need for specialized services in this field, MHPSS was flagged as an urgent need in the Stabilization Facility’s community consultations undertaken by UNDP SFL team since 2018. This is expected to be also confirmed in new locations where the SFL is operating such as Derna, Ajdabiya and Kufra.

In addition, given the sectarian and tribal characteristics of the Libyan society combined with years of internal conflict and rivalries, there is a generalized need for tackling the psychosocial distress of Libyans while at the same time strengthening their core human values in order to reinforce resilience of Libyan individuals, communities and civil society organizations and to foster local conflict dialogue and mediation.

Project description

The Stabilization Facility for Libya (SFL) aims to bridge the critical period of transition from initial period of humanitarian relief towards mid- and long-term structural and sector-specific support. It includes interventions at

1 International Organization for Migration (IOM) Displacement Tracking Matrix (DTM) IDP & returnee report round 26 June and July 2019
the municipal level that seek to strengthen national unity and reinforce state authorities for all Libyans through support for local stability. The SFL is Libyan-led, with the Chair of the Presidency Council or his representative chairing the Board jointly with the UNDP Resident Representative for Libya, and the activities being implemented in cooperation with Libyan local authorities. The SFL is limited to specific localities depending on available funding but must be scalable to encompass the entire state territory.

The SFL supports three activity sets, each with a dedicated output:
- Output 1: Light Infrastructure Rehabilitation;
- Output 2: Capacity Surge; and
- Output 3: Local Peace Structures and Conflict Management Capacity.

At the municipal level, these outputs support the overarching SFL strategy by working toward agreed local stabilisation goals, whose achievement will be supported in large part through the provision of infrastructure repairs and heavy equipment for communities. These efforts are complimented by building the capacity of local authorities and Civil Society Organizations to address the needs of their population and enhancing local mediation and conflict resolution capacities. All of this is identified through inclusive community consultations where a stabilization goal is agreed and an action plan is developed to attain it.

To sustain peacebuilding efforts, the SFL needs a capable international partner that can provide quality MHPSS services to prevent the deterioration of mental and psychological well-being of community groups in Libya, and to provide MHPSS capacity development program targeting local NGO case workers.

Finally, this initiative aims to make a valuable contribution to the realization of the United Nation’s Strategic Framework for Libya 2019-2020 by improving the capacities of relevant Libyan institution to design, develop and implement social policies that focus on quality social service delivery for all women and girls, men and boys (including vulnerable groups, migrants and refugees) in Libya towards enhancing human security and reducing inequalities.

**Partnership Objectives and Envisioned Outcomes:**

- UNDP would like to partner with an International Non-Governmental Organisation as a “Responsible Partner” to support peacebuilding efforts in Libya through the building of capacities of Civil Society Organizations active in the provision of Mental Health and Psycho Social Support (MHPSS) services and the direct provision of MHPSS services at the community level through in-house specialised field workers to be deployed across SFL locations in Tripoli, Bani Walid, Tawergha, Sirte, Sabha, Obari, Ghat, Kufra, Ajdabiya, Benghazi and Derna.

The project will therefore seek to achieve two main outcomes:

1. Prevention of deterioration of mental health and psychosocial well-being of community groups (including vulnerable groups, migrants and IDPs) in Libya.
2. Improve the capacities of Civil Society Organizations to design, develop and implement quality social/MHPSS services for communities in Libya toward enhancing community cohesion and security.

**II. Expected Activities:**

1. Direct provision of MHPSS services at community level through a team of specialized and trained field workers
   a. Consult the community and people with mental and psychological problems to identify target groups and assess MHPSS needs;
   b. On that basis design and implement core MHPSS interventions ensuring that people have access to quality care;
c. Where applicable, ensure that psychosocial supports are integrated within pre-existing community services and networks;
d. Organize campaigns, informational seminars and psychoeducational activities to raise awareness on the importance of MHPSS.

2. **Immediate technical capacity building and mentoring of civil society organizations on MHPSS service at community levels**
   a. Identify and select at least five local CSOs active in the areas of MHPSS to help with the implementation of the above-mentioned objectives
   b. Design and deliver a capacity building program targeting selected local CSOs raising awareness on psychological distress and coping mechanisms
   c. Provide support and guidance for selected CSO partners to develop and implement MHPSS activities to reinforce community cohesion and peace building activities
   d. Through a micro capital grant scheme, fund on behalf of the SFL small projects and community-based MHPSS initiatives designed and implemented by CSO organizations supporting UNDP’s stabilization interventions to foster social cohesion and build best practices with particular focus on youth and women.

3. **Learning**
   a. Provide recommendations for further implementation of capacity building for CSO partners in mental health and psychological support services for affected communities
   b. Provide recommendation for ongoing supervision and support for local CSOs partners and case workers working with communities in needs of MHPSS.
   c. Effectively monitor and evaluate progress of learning outcomes

### III. Expected Deliverables

1. Inception report that clearly defined the baseline methodology, such as clear outlines of the baseline timeline with specific deadlines for each deliverables.
2. A list of recommended CSO to be considered for local partnership for the delivery of MHPSS services
3. A detailed capacity building plan for the selected CSOs addressing their needs in the area of MHPSS
4. Through a “Micro-capital Grant Scheme”, fund on behalf of the SFL small projects and community-based MHPSS initiatives designed and implemented by CSO organizations supporting UNDP’s stabilization interventions to foster social cohesion and build best practices with particular focus on youth and women
5. Fortnightly and quarterly progress report including updates on progress of the workplan and updates on conflict dynamics and emerging issues in target locations
6. Contribution to the SFL’s Output 3 Partners Workshop.
7. Final self-evaluation workshop and report.

### IV. PROJECT REQUIREMENTS

The partnering organization should prepare a methodology following the requirements below, relating them to the SFL project document wherever possible:

- **Context:** Describe the situation briefly, highlighting needs and challenges in Libya, and provide brief description of emerging opportunities and key objectives;
- **Justification:** Describe briefly analysis of why it is important to address the challenges in this way;
• **Project Design**: Stipulate strategies, methodologies and approaches that your organization proposes to adopt or utilize in pursuit of the project’s objectives under the framework of the SFL;
• **Target beneficiaries**: Describe the process by which communities will be identified and key participants persuaded to play a positive role, including the way in which you will engage women and young people;
• **Expected Project Outcomes, Outputs and Planned Activities**: State the expected outputs and outcomes the project aims to achieve and describe activities corresponding to each output;
• **Result-based Work Plan**: Describe expected results and corresponding activities and work plan to conduct the activities with timeframe and responsible parties.

### III. IMPLEMENTATION ARRANGEMENT

• The consultancy will operate in Libya, conducting the exercise in the locations identified as Tripoli, Bani Walid, Tawergha, Sirte, Sabha, Obari, Ghat, Kufra, Ajdabiya, Benghazi and Derna.

• The project proposal should include clear management arrangements identified including human resource and operational capacity.

• The project proposal should state the partner’s commitment to transparency in all of its activities and to making information about its program and operations under this partnership available to the SFL team, therefore seeks to maximize access to any documents and information that it produces and to information in its possession.

• The partners will report to the UNDP SFL Project Manager for all reports and other outputs.

• UNDP will be responsible for reviewing and addressing consultancy firm requests for information on a timely basis. Designated UNDP Project staff will be available to provide guidance to the consultancy firm during the course of the assignment. UNDP SFL Project Manager and/or his/her designated official shall be responsible for monitoring of consultancy firm’s performance.

• In addition to the reports specified, the consultancy will alert the UNDP SFL Project Manager to any emerging issues, or to any risks of delays or quality impairment, in a timely manner.

• The entity selected as partner will be subject to the third-party monitoring arrangements that all UNDP Stabilization Facility project activities will be subject to.

• The entity selected will be subject to an Audit.

• Reports will be submitted to UNDP Libya electronically for review and inputs and original reports will be submitted in hardcopy.

### IV. Proposal

The NGO is expected to develop a proposal focusing on deliverable approach. The budget details should also be deliverable-based to allow UNDP to pay for accomplished deliverables as reported and verified throughout the implementations rather than reporting individual budget item-based expenses incurred. The NGO should maintain all the relevant financial supporting documents related to the implementation for audit and spot check exercises to be carried out as per UNDP rules and regulations.
V. BUDGET

Indicate budget items with unit cost and quantities per Outputs detailing the following points:

- Result-based budgeting that shows how much is required to achieve each output;
- The administrative overhead cost should not exceed 18% of the total budget;

The amount requested in the proposal should be commensurate with the organization’s administrative and financial management capabilities.

The project duration is 12 months starting from the signature date. The contracted NGO should submit Monthly delivery updates and quarterly reports (narrative and financial) focusing on the deliverable achieved in addition to the final narrative and financial report is due to UNDP at the end of the project.

Deadlines

- Final submission deadline 16 March 2020
- Any queries from bidders to be submitted no later than 9th March

Key Notes

- Proposal to be submitted electronically to procurement.ly@undp.org
- All queries submitted to UNDP will be answered within 48 hours