

# PUBLIC PULSE OPINION POLLS

Project duration: 1/10/2010 - 31/1/2017

USAID - United States Agency for International Development

UNDP - United Nations Development Programme



Empowered lives.  
Resilient nations.

## KEY RESULTS: JULY 2013 – AUGUST 2014

### Successor to the Kosovo Early Warning project

Collects data on citizens' opinions and perceptions on the performance of the government of Kosovo and public institutions

Research, data analysis and capacity building for evidence-based policymaking



In cooperation with Municipality of Ferizaj / Urosevac published Public Pulse Analysis Document:

*“Causes and consequences of patient dissatisfaction with healthcare services in Ferizaj / Urosevac Municipality”.*

## CAPACITY DEVELOPMENT

In cooperation with Municipality of Prishtina prepared an Action Document for security in primary and secondary schools in the municipality

• Recommendations feed into developing Municipality's Security Platform in primary and secondary schools



\*All references to Kosovo are made in the context of UN Security Council Resolution 1244 (1999)