UNV INDIA NATIONAL WORKSHOP
27-28th September 2010
Manesar, Gurgaon, India
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It was a celebration of true volunteering spirit, camaraderie coupled with valuable exchange of ideas and knowledge when 75 UNV Volunteers came together for the first-ever National UNV Volunteer Workshop held in Manesar, Gurgaon in India on 27-28 September 2010. The main objectives of the Workshop were to know each other; learn from each other about respective project and programmes and enjoy being a UNV volunteer. The volunteers gathered at the picturesque, serene and green environs of the venue a day before in full preparation for the event.

Welcome & Inauguration

The Workshop was inaugurated on 27th September where Programme Officer of UNV India Anoj Chhetri warmly greeted all the UNV volunteers. He thanked the UN Resident Coordinator and UNDP India Representative Patrice Coeur-Bizot and the UNV Headquarters for their whole-hearted support in organizing the Workshop. He shared that the main aim of the workshop was familiarization with each other’s roles, responsibilities and gaining insight on volunteerism.

Mr. Chhetri read out the message of UN Resident Coordinator for India Mr. Patrice Coeur-Bizot, who emphasized on values of promotion of volunteerism in India. He pointed out that volunteers could effectively bring peace and development in the Country and was very hopeful of the contribution of volunteers. “Partners inspired by the potential of volunteerism, the actions of volunteers, and the achievements of UNV volunteers will help us to grow and expand volunteerism,” the UN Resident Coordinator said in his message.

“We believe... Volunteerism can transform the pace and nature of development. Our organization’s promise is that the difference we make is inspired by the idea we embrace. If our partners see volunteerism as a cornerstone of their programmes, we can address development challenges together”

“...India is one of the largest UNV operations and UNV volunteers have contributed a great deal in peace and development. I am aware that you are meeting for the first time in the entire history and I hope that it shall inspire you all for further self-less actions to achieve objectives of your respective projects, programs and agencies.”

UN Resident Coordinator, Patrice Coeur-Bizot
UNV Country Operations Associate Ms. Gul Berry welcomed all the UNV volunteers and shared her experiences in making the Workshop a reality. UNV Country Operations Assistant Ms. Devyani Dey initiated an innovative introductory session where the participants got together in various groups and became familiarized with each other. The common thread of solidarity, commitment, engagement and free will bound all the volunteers teeming with energy, enthusiasm and ideas.

Ms Sumeeta Banerji, Assistant Country director and Head of Governance Unit, UNDP India in her welcome remarks expressed happiness over the organization of the first National UNV Workshop in India. She said that the Workshop was a landmark event bringing all the UNVs on one platform and the vibrant atmosphere was a testimony to the spirit and strength of the volunteers. She further said that volunteers play a critical role in providing selfless volunteer service and they are the pillars of UN Programmes.

Ms Banerjee appreciated the UNV volunteers for their commitment and engagement in development works across the globe. She expressed that India has plethora of challenges and issues in the development sector which UN agencies have been addressing. She envisaged a great role for UNV volunteers in this context. She shared the achievements and successes of UNV volunteers and advised them to adequately document their work and achievements for wider dissemination. “The UNV Volunteers are doing very good work but due to absence of proper documentation, their work is not being properly acknowledged and appreciated,” she opined. Hence, documentation on innovative and best practices is essential for further replication and wider dissemination through e-networks, she added.

Sharing Projects and Programmes
During this session each UNV Volunteer shared his/her work profile, implementation of innovative ideas, challenges faced therein and lessons learnt. It was an interesting session as UNV volunteers placed in remote districts of states such as Jharkhand, Chattisgarh, Madhya Pradesh, Rajasthan, Orissa, Bihar, Uttar Pradesh and Nagaland in various organizations and projects shared their experiences and challenges.
UNV volunteers working with UNDP, UNHCR, UNIDO, P4P, along with government counterparts, civil society organizations, community members and vulnerable groups expressed their experiences and challenges. The audience got a national and local perspective on various development issues like problems of refugees, district planning, capacity building of local government, Millennium Development Goals (MDGs), eco system management etc, livelihood security etc.

**Issues, concerns suggestions discussed by UNV Volunteers**

- Necessity of sustained and continuous dialogue with district administration to keep pace with the achievement of programme objectives and MDGs.
- Lack of interdepartmental coordination at district level a limitation in districts where there are UN convergent programmes.
- Challenges of partnership with government especially because UN’s share in terms of amount and coverage is limited.
- Difficulties faced in thinking beyond the box in limited space and opportunity available.
- Difficulties due to lack of information, skill sets and documentation at district level (statistical, analytical, base line data)
- Marginalization and non-inclusion of vulnerable sections like women, people with disability, tribal people.
- Limitations of accessing remote areas in the districts.
- Negligible or limited awareness about UN system and organizations and roles and responsibilities of UNV Volunteers.
- Lack of documentation affects reach of programmes and replication.
- Change in leadership affects programme sustainability and implementation
- Challenges faced while maintaining work-life balance and time management
- Difficulties in balancing varied work priorities

It was concluded that patience was the key to the success of voluntarism. With right approach and efficient utilization of time and resources the problems could be addressed.
Corporate Experiences of Volunteerism: Mr. Pooran Pandey, Times Foundation

Mr. Pooran Pandey spoke on the characteristics and values that drive volunteerism in India. He maintained that the value system of a volunteer is the most crucial aspect that distinguishes him/her from others and which help in serving selflessly for the betterment of society.

Mr. Pandey was associated with the Teach India Campaign, a nation-building social initiative of Times Foundation in collaboration with United Nations Volunteer Programme that brought together children in need of education and people who could contribute by teaching them. It was an innovative initiative that linked need and resources. With over hundreds of India’s committed NGOs, corporates, schools and social organizations supporting the cause, the programme drove volunteers to come forward and help change the future of a child by dedicating few hours a week.

Mr. Pandey emphasised that volunteers have the privilege of reducing the gaps in social development by building relationship with people on the ground. Volunteers create the climate on the ground basing on which developmental organizations, corporates and academia work upon, he said. He advised all volunteers to establish a connection between their head and heart, which will be reflected by the work that they do.

Enthused by Mr. Pandey’s words, the participants asked several questions related to voluntarism, volunteering, professionalism and volunteerism etc. Mr. Pandey informed that the contribution of volunteerism in India is 4 % of the Country’s GDP as per a Govt. of India Report. It was a very participatory and passionate session.

UN Solution Exchange

In another session, the participants also got an opportunity to know about the UN Solution Exchange. Dr. Navin Anand, Resource Moderator, Microfinance Community, UN Solution Exchange, explained about the Solution Exchange initiative of the UN in India and how UNV volunteers could participate, benefit from it and share their expertise and experience with various communities and sub groups. He pointed out that the communities of practice are people and organizations who share similar concerns and interests through e-groups and face-to-face interactions with the common objective of problem-solving.
Solution Exchange is a process of addressing queries raised by stakeholders and responses received from other members (academia, practitioners, government employees etc) which are compiled and shared with members. He revealed that the knowledge platform has led to enhanced capacities of individuals and institutions, influenced effective programme implementation, provided inputs for policies and initiated changes in knowledge and attitude of practitioners. It was quite an interactive session where participants posed queries regarding timely receipt of responses from the platform.

**IVD and IYV+10**
The year 2011 marks the 10th Anniversary of the International Year of Volunteers (IYV) 2001. Mr. Chhetri shared the proposed activities to be organized worldwide and requested all UNV volunteers to plan and facilitate these activities by creating awareness in their respective areas to make the event a success. He informed that opportunities exist for activities throughout 2011 that will showcase the diversity, breadth and depth of volunteering worldwide and offer the chance to raise the profile of volunteering and mobilize many more volunteers.

The discussion also led to how UNV Programme could look at bringing more stakeholders into its vision and fold and address issues of visibility and recognition for the UNVs. Some participants expressed that the nature of volunteer work undertaken by UNV volunteers is sometimes misunderstood as it is perceived that voluntary work is non-paid or social work in nature. However, it was further discussed and clarified that UNV volunteers are professionals, with sound professional education qualifications, who have willingly chosen to come to the field and share their expertise. However, it was felt that it is imperative to create awareness about the professional nature of their work and functions in the society.

**Field Security for UNV Volunteers**
Colleagues from United Nations Department of Safety and Security (UNDSS) led by Mr. Farrah Barrow, facilitated the session on field security for UNV volunteers. The participants were apprised of the UNDSS guidelines and norms. They instructed the UNV volunteers to take security clearance from the Area Security Coordinator (ASC) for travel within the state and from the Security Focal Point for travel outside the state in advance.

**UN Millennium Campaign**
The Session on UN Millennium Campaign was initiated by Srabani Das and Ramakant Satpathy, UNV volunteers engaged as State Coordinators of the Campaign in Orissa and Bihar states respectively. The discussion centred largely on how UNV volunteers could contribute to the achievement of MDGs. It focused on how MDGs could be localized and awareness created within communities. It was pointed out that most of the UNV volunteers working at the district level are already
contributing to the MDGs at the community level through their planning and livelihood projects etc. Use of Right to Information (RTI) Act, sensitization about MDGs at grassroots level, creation of awareness about the public delivery system and specific time frame for implementation of goals and achievement of targets, ensure access of smaller campaign groups to larger networks working on similar issues were among the suggestions put forward by the participants.

**Global Campaign against Poverty: “Make a Noise”**
The participants were apprised of Global Campaign against Poverty – part of the UNMC to achieve MDGs - to be held during 17-19th September 2010. The year 2010 marks the completion of 10 years of the MDGs, with only five years more to go to meet the targets set during the Millennium Declaration in 2000. The “STAND UP and TAKE ACTION (SUTA) and “MAKE a NOISE” events during the Campaign are opportunities to reinvigorate the momentum to ensure that poverty reduction and MDGs remain a priority. The UNV volunteers were requested to organize events in their respective areas and contribute to the MDG campaign. It was an interesting and motivating sight when UNV volunteers beat small drums given to them as a pre-cursor to the Campaign to be soon held.

**Group Work & Presentation**
UNV volunteers from various projects and states were divided into smaller groups to discuss the topic given to them. Volunteers were engaged in keen discussion and debate on their respective topics and gave their inputs. The presentations were made the following day.

**Group I - What we can do to recognize volunteers?**
- Volunteers understand the essence of volunteerism and ready to accept challenges. Need to build on it
- Provide good pre-service orientation and training
- Plan annual recognition programme like day for volunteerism and volunteers to appreciate efforts, contribution and best practice
- Nominate volunteers for volunteer awards
- Involve senior level govt. officials in events for recognising volunteers
- Use audio-visual and print media for advocacy/awareness on contribution of volunteer efforts among local communities
- Provide national level common platform or a national level volunteers network

**Group II - Plan a Recognition Edition in the organization’s/institute’s newsletter**
- Create a volunteer bulletin board with announcements, pictures, and recognition
- Approach volunteerism with professional approach

*Always remember you are a volunteer*
Preparing for Group Work & presentation

Group II - How to engage Government and NGO in achieving MDGs?

- Explore possibilities such as goals, fund flow, fund management and ongoing projects
- Explore status of human resources
- Data compilation and analysis
- Meeting with govt. - presentation of analysis, sharing ideas and sensitization on MDGs
- Implementation to be done in Public Private Partnership (PPP) mode
- Agree on mechanism for implementation
- Facilitate invitation of Expression of Interests (EOIs) by Govt from public private institutions
- Idea sharing workshop
- Selection of partners
- Signing of MoUs
- Rolling out plan
- CBM-Community based monitoring
- One more cycle of implementation after monitoring & evaluation
- Impact assessment

Group III - How to facilitate volunteerism for all people?

- Identify target groups
- Sensitization on volunteerism with reference to local needs
- Mobilization of volunteers
- Facilitation for preparing action plan

- Formation of volunteer groups & engaging Role models/opinion leaders
- Networking for sustainability & generating new volunteers

Group IV - How to engage community in achieving volunteerism?

MDGs has
- 8 Goals
- 21 targets
- 60 Indicators

Engage community to achieve MDGs: Steps ahead

- Situational Analysis
- Awareness about the govt. schemes, programs and vision building
  (For rights and entitlements of the community
- Partnership building
- Promoting convergence in -
  - Funds
  - Functionaries
  - Functions
- Developed community monitoring tools and strengthen the monitoring system in place
- Strengthening CBOs / NGOs activities at grassroots levels
- Capacity building of existing committees at the local levels and front line workers
- Advocacy at local levels
- Appreciation of villages that perform well with regard to achievement of MDGs
Group V - How to ensure networking, partnerships and exchange of experiences?

Why networking
- To multiply yourself (An UNV alone can do little change than a big network)
- To share the knowledge system, expertise, mobilize resource and sharing of existing infrastructure from the partnership
- To share the goal through advantage of team effort
- To share the goodwill/ credibility of partner to achieve MDG.
- To have better dissemination of information over a wider area
- To ensure impact over a wider area.

How to network?
- Identify the need for networking
- Whom to network with and why
- Are there any existing network/s that can be linked to form a bigger one like the District Level Steering Committee on Convergence (DLSCC) in UN Joint Convergence Project
- Interacting with each pre-existed network/s and/or stakeholders
- Giving shape to the network
- Bringing all partners to a common platform
- Sharing of roles, responsibilities, objectives, scope of partnership
- Strategies to achieve periodic review
- Establishing good communication among partners

Possible partners could be at various levels (Gram panchayat, Block, District, State & National Level)
- Government agencies at various levels
- UN agencies
- NGOs working in the focus area
- Corporate firms
- Resource groups/Organizations
- Existing networks
- Community based Organisations
- Local government members
- Community

Group VI - How to mobilize corporate sectors for achieving MDGs?

Why are the MDGs important for business purpose?
- Business thrives where society thrives
  - Access to healthy & competent workforce and prosperous consumers and investors
  - Benefit from operating in stable & secure societies
- Managing direct cost and risks of doing business
  - Challenges such as local environmental degradation, global climate change, HIV/AIDS, inadequate health & education system, ethnic conflict etc. can add directly to the costs and risk of doing business.
  - These can increase operating costs, raw material costs, hiring, training & personnel, security, insurance costs etc.
- Harnessing new business opportunities
  - Many developing countries, especially with large populations and natural resources, offer-long term business opportunities.
  - Companies helping to achieve MDGs not only fulfill their Corporate Social Responsibly, but also utilize Corporate Social Opportunity.

Role of corporates in achievement of MDGs?
A company can contribute to local community through
- PEOPLE - employees volunteering their time and expertise
- PROFIT - financial support for community organisations and NGOs.
- PRODUCTS - product donations
- PREMISES - offering office space, computers and other equipment
- PURCHASING - buying from local businesses & social entrepreneurs
- POWER - convening or influencing decision makers
- PROMOTIONS - undertaking cause related marketing campaigns that also support a social cause or organisation

**Group VII - How to promote inclusion & representative volunteerism**

Volunteerism: Promotion of Peace & Development
Process & strategy to promote volunteerism

**Individual Level:** (Women, Rtd Persons, Youth, ST/SC/Disadvantaged, Poor-BPL)
- IEC material
- Media Campaign
- In person contact & Identification of Volunteers
- Meeting at Common Platform
  - explaining volunteerism & primary education
- Technical Support
  - skills development

**Volunteer events**

Community Level (vulnerable sections, women, disadvantaged etc)
- IEC Material
- Group meetings
- Community Sensitization programme
- Common meetings
- Focus Group Discussion with specific groups
- Recognition for promoting volunteerism

**Institution Level** - (PRI, Govt. Depts, NGOs, Corporates, Schools/Colleges etc)
- Personal Contacts with identified institutions/key persons
- Advocacy for promoting volunteerism
- Sensitization of Govt. officials at State/Dist/Block Level
- Identification of Volunteers from local government, women groups and Schedules Castes & Tribes (SC & ST)
- NGOs: Identifying & linking volunteers with their social work

**Corporate Level**
- Advocating & sensitizing to link volunteers with their CSR
- Mobilizing resources for promoting volunteers and volunteerism

**Group VIII - How to set a platform for coordination for IYV+10?**

Objectives
- Review of work done till 2010
- Gap analysis
- Setting goals for the future with a view to attain the MDGs with Special emphasis on climate change

**Focal agency** – UNV

**Stakeholders:** GOI, Corporate Houses, Other Civil Society Organizations, UN Agencies, Educational Institutions

**Strategy:**
- AWP based on the vision statement & Global action Plan
- Consultation with stakeholders
- Levels of coordination: local to global

**Key Activities**
- E-network
- Advocacy
- Dissemination of good practices
- Creating more visibility & acceptance for volunteerism
- Awareness & sensitization of family, peer groups and society in general
- Brand promotion & marketing
- Incentivization (Study leaves, Scholarships)
- Awards & rewards
- Lobby for formation of policy on volunteerism

**Group IX - How to mobilize for achieving MDGs?**

- General

  **Advocacy + lobbying + concept notes**
  - Raise awareness
  - Set realizable targets
  - Collaborate with international companies
  - Integrate marketing/ Cause related
  - Create Infrastructure/employee benefits
  - Facilitate tax incentives
  - Explore Public Private Partnership (PPP) mode
Effective implementation of Resettlement & Rehabilitation (R&R)
- INGOs
  • Localise MDGs
  • Coordinate with local NGOs
  • Effective funding for MDG related projects/Diversity funding
  • Monitor achievement/progress of MDGs
  • Bridge gap between UN/Govt. & NGOs
- UN
  • Create sense of “ownership” of MDGs among countries
  • Coordinate amongst & within UN agencies
  • Train & empower implementing partners & field officers
  • Share best practices and challenges
  • Internalize MDGs
  • Engagement in agriculture & rural economic activities for environment sustainability
  • Increase the access of community to opportunities to sustain and expand
  • Involve indigenous communities in environment-friendly & sustainable technology
  • Increasing access to financial services of markets

Localization of MDGs: Factors for success
- Involvement of non-state actors
- Capacity at the local level people’s institutions
- Coordination across development policies & strategies & coherence between different levels of Govt
- Availability of financial resources

Group X- How to engage community in achieving the MDGs?
- Emphasis on correcting the imbalance between the substantial investment in productive activities for livelihood security & education, access to water & sanitation & other social investments

In Nagaland, three Community Based Organizations are engaged in development programmes. Three districts and 70 villages are covered under GEF-UNDP Project in Nagaland. A total of 42 Self-Help Groups (SHGs) are implementing till date.

Conclusion: Development efforts need to focus on the rural areas where the majority of the poor live and on their main livelihood activities – agriculture, forestry, fisheries & related services

Quiz Session
A quiz on UNV and UNDP was conducted for the participants which was both informative and enjoyable. The participants were divided into various groups and participated enthusiastically in the quiz.
Conclusion

The Workshop concluded with closing remarks from the Programme Officer who said that the UNV volunteers should take away all the learning and important lessons from this Workshop and try their best to incorporate the same in their respective fields of service. He reiterated that all UNV volunteers should remember UNV principles of volunteerism and make effort to strengthen it not just within themselves but also among others.

All the participants expressed their gratitude to the UNV Programme in India for having organized the first workshop of such kind and hoped that it become a regular event so that the volunteers would greatly benefit. The Vote of Thanks was given by Ms. Devyani Dey, who thanked the organizers, participants and resource persons along with the UNV and UNDP.

"We came together, to know each other, smile, and learn from each other.

Lessons were learnt, knowledge shared & memories created.

We promise to keep the flag of volunteerism high & the spirit alive.

Proud to be UNV volunteers..."
Voices of UNV volunteers, India

I thank all the UNV volunteers who made the National UNV workshop a success by contributing their time, knowledge and by sharing experiences from different parts of the country. The Coordination Team of the workshop deserves a huge round of applause which took all pains in organizing and arranging the event. It was enriching to learn that UNVs in different states are contributing to the acceleration of development in their own ways.

Shibabrata Kar, National UNV volunteer, Orissa

It was a pleasure to meet all the UNV volunteers. Their enthusiastic participation, readiness to share, and learn has inspired me lot. A big “thanks” goes out to the UNV Country team members for organizing this Workshop.

Ashish Dwivedi, National UNV volunteer MP

I thank all the UNV volunteers who made the National UNV workshop a success by contributing their time, knowledge and by sharing experiences from different parts of the country. The Coordination Team of the workshop deserves a huge round of applause which took all pains in organizing and arranging the event. It was enriching to learn that UNVs in different states are contributing to the acceleration of development in their own ways.

Srabani Das, National UNV volunteer United Nations Millennium Campaign, Orissa

I take this opportunity to say a BIG THANK YOU for organizing this beautiful event. It was a wonderful workshop wherein, I got the chance to meet all UNVs across India and got to know what exactly they experience in their districts and states. After knowing you all, I got a fair idea about what is happening in other districts or states. Hope to have another retreat like this in future.

Geeta Bhaskar, National UNV volunteer, New Delhi

I take this opportunity to say a BIG THANK YOU for organizing this beautiful event. It was a wonderful workshop wherein, I got the chance to meet all UNVs across India and got to know what exactly they experience in their districts and states. After knowing you all, I got a fair idea about what is happening in other districts or states. Hope to have another retreat like this in future.

Somesh Babu, National UNV volunteer
UNHCR, Chennai

It was really nice to see all the UNV volunteers. Thanks to the UNV Country team for their excellent effort to organize it successfully. Look forward for your active participation in Stand Up and Take Action in support of the MDG at your own level and effort.

Ramakant Satpathy, National UNV volunteer United Nations Millennium Campaign, Bihar

Undoubtedly, this unique workshop boosted our motivation level and helped us to know other UNV volunteers working in different corners of the nation.

Chandan Kumar, UNV volunteer, Chhattisgarh

Thank you for the wonderful workshop organised and the opportunity it presented us to interact with our colleagues from across the country. It was a never before event and was beautiful as it made us realize our role in the whole network of UNVs and the integral part we can and have to play in achieving the MDGs.

Arunima Sen, National UNV volunteer, New Delhi
## ANNEXURE I

**National UNV Workshop**  
27-28 August 2010  
Heritage Village, Manesar, New Gurgaon  
Tel: +91-124-287 1500

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Particulars</th>
<th>Roles and remarks</th>
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<tbody>
<tr>
<td><strong>26 August</strong></td>
<td></td>
<td>All UNV volunteers arrival at program venue</td>
<td>COT</td>
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<tr>
<td><strong>27 August</strong></td>
<td>8:15 am</td>
<td>Registration of participants</td>
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<tr>
<td></td>
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<td>Objectives of the workshop and workshop rules</td>
<td>Anoj Chhetri</td>
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<td>Welcome remark</td>
<td>Gul Berry</td>
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<td></td>
<td>9:15 am</td>
<td>Inaugural messages</td>
<td>Sumeeta Banerji</td>
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<td>Introduction of participants</td>
<td>Devyani Dey</td>
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<td></td>
<td>10 am</td>
<td>Sharing projects and programs, 5 minutes each</td>
<td>UNV volunteers</td>
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<td></td>
<td>10:30 am</td>
<td>Tea break</td>
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<td>10:45</td>
<td>Ice breaker</td>
<td>Anoj Chhetri</td>
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<td></td>
<td>11 am</td>
<td>Sharing projects and programs, 5 minutes each</td>
<td>UNV volunteers</td>
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<td>1 pm</td>
<td>Lunch break</td>
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<td>2 pm</td>
<td>Guest Speaker on volunteerism: corporate experiences</td>
<td>Pooran Pandey, Times Foundation</td>
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<td>2:45 pm</td>
<td>Solution Exchange: Micro finance</td>
<td>Navin Anand, Monika</td>
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<td>3 pm</td>
<td>IVD and IYV+10</td>
<td>Anoj Chhetri</td>
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<td>Ice breaker</td>
<td>Srabani Das</td>
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<td>4:00 pm</td>
<td>Field Security for UNV volunteers</td>
<td>Farah, Simmi</td>
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<td>MDG 2010</td>
<td>Minar and Mandira</td>
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<td></td>
<td>5:30 pm</td>
<td>Group work: IVD on MDG theme and IYV+10</td>
<td>UNV Volunteers</td>
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<td></td>
<td>7:00 pm</td>
<td>Quiz, cultural program followed by dinner</td>
<td>COT</td>
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<td><strong>28 August</strong></td>
<td>7 am</td>
<td>Breakfast</td>
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<td>8:30 am</td>
<td>Recap</td>
<td>Nominated UNV</td>
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<td>9 am</td>
<td>Group work presentation</td>
<td>UNV volunteers</td>
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<td>Tea Break</td>
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<td>Group work presentation</td>
<td>UNV volunteers</td>
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<td>12 Noon</td>
<td>Closing remarks with motivational message</td>
<td>Anoj Chhetri</td>
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<td>12 noon</td>
<td>Vote of thanks</td>
<td>Devyani Dey</td>
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<td>1 pm</td>
<td>Lunch</td>
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<td>2 pm</td>
<td>Departure</td>
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Message from Resident Coordinator of the UN/ Resident Representative of UNDP

Mr. Patrice Coeur-Bizot

Dear colleagues

I am pleased to extend this message to congratulate you for your wonderful works inspired by values of volunteerisms. I was keen to take part in the event and interact with you face to face. However, the timing of the UNV workshop was not designed matching my own schedule. I am feeling sorry for not being able to attend this event.

We believe... Volunteerism can transform the pace and nature of development. Our organization’s promise is that the difference we make is inspired by the idea we embrace. If our partners see volunteerism as a cornerstone of their programmes, we can address development challenges together.

Partners inspired by the potential of volunteerism, the actions of volunteers, and the achievements of UNV will help us to grow and expand volunteerism.

India is one of the largest UNV operations and UNV volunteers have contributed a great deal in peace and development. I am aware that you are meeting for the first time in the entire history and I hope that it shall inspire you all for further self-less actions to achieve objectives of your respective projects, programs and agencies.

As said earlier, I would have been delighted to be with you. I enjoyed meeting with many of you when we celebrated the world volunteer day. I was impressed by your dedication and strong interest in making things changed. The Yamuna initiative is very much in my mind. I wish you a very successful workshop and look forward to catching up with all of you soon. We can keep up with the excellent work.

I hope that you shall enjoy the event and make it a grand success.

Finally, it is my pride to mention that you are real inspiration in action.

With my best wishes

Patrice Coeur-Bizot,
RC/ UNDP RR
# ANNEXURE III

## Group Work

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<tr>
<th>State</th>
<th>Project/ Agency</th>
<th>Theme</th>
<th>Outputs</th>
<th>Group</th>
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<tr>
<td>Rajasthan</td>
<td>DP for Livelihood</td>
<td>IYV+10</td>
<td>What we can do to recognise volunteers</td>
<td>A</td>
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<tr>
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<td>IVD 2010</td>
<td>How to engage GO and NGO in achieving MDGs</td>
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<td>How to facilitate volunteerism for all people</td>
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<tr>
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<td>IYV+10</td>
<td>How to ensure networking, partnership and exchange of experiences</td>
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<tr>
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<td>IYV+10</td>
<td>How to promote inclusive and representative volunteerism</td>
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<td>How to set a platform for coordination for IYV+10</td>
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<td>How to mobilise INGO, UN and international companies to achieving MDGs</td>
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<td>Environment &amp; Livelihood</td>
<td>IVD 2010</td>
<td>How to engage community in achieving the MDGs</td>
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</table>
ANNEXURE IV

Workshop Roles and Responsibilities

Workshop Management Team
Anoj, Gul and Devyani

Workshop Facilitator
Anoj

Introduction Using Sociometry
Devyani

Quality Control (monitoring roles)
Devyani Dey

Workshop Logistics
Krishna Kumar, Devyani Dey, Geeta, Arunima

Transportation Support
Krishna Kumar, Gul and Devyani

Report Compilation, Editing & Designing
Elisa, Shipra, Jaya, Sujan

Ice-breakers
Arunima, Srabani, Ramakant

Photo-slide Development
Minaram, Ashish, Sandeep

Camera
Bijoy, Rajeev, Shipra, Anoj

Cultural Programme
Geeta, Rajeev
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ANNEXURE V

ACKNOWLEDGEMENT

True to the spirit of volunteerism, several UNV volunteers have contributed whole heartedly to the First UNV National Workshop in India and also in preparing this Report. Special thanks to the following UNV volunteers for their avid participation, valuable technical inputs, creativity, editing and photography skills.

*Shipra Bhatia*
*Neha*
*Bijoy Mandal*
*Elisa Patnaik*
*Srabani Das*
*Arunima Sen*
*Ramakanta Satapathy*
*I. Jaya Bharati*
*Sujan Sarkar*
*Ashish Dwivedi*
*Sandeep Saxena*
*Aheibam Swarnamayee*
*Geeta Bhaskar*
*Saurabh Chauhan*
*Rajeev Narayan*