



Annex 3a: UNV Integrated Results and Resources Matrix – 2015 Results

This Annex comprises UNV's 2015 mid-term reporting against its Integrated Results and Resources Framework 2014-2017 indicators (http://www.undp.org/content/dam/undp/library/corporate/Executive%20Board/2014/Annual-session/English/dp2014-13_Annex_3.pdf), and specifically against milestones set for end-2015, the half-way mark of the Strategic Framework. These detailed results – with actual data – complement the reporting provided in the Executive Board report 2014-2015. Kindly note that 2014 results data has also been prepared and is available on the UNV website accordingly (<http://www.unv.org/about-us/executive-board.html>).

Outcome 1: UN entities are more effective in delivering their results by integrating high quality and well-supported UN Volunteers and volunteerism in their programmes

Outcome Indicator: <i>(assess progress against specified outcomes; they help verify that the intended positive change in the development situation has actually taken place)</i>		Baselines (2013, unless noted)	2015 Milestone Targets	YE Results 31/12/2015	% Achievements	Performance
1.	Percentage of partner UN entities reporting an effective contribution to their programme delivery by UN Volunteers and volunteerism	69%	79%	Not available	Not available	
2.	Number of beneficiaries positively impacted by UNV, in terms of the work of UN Volunteers, all UNV projects and UNV-supported work	6,979,183 (2014 data)	6,000,000	5,732,979	96%	
Outputs (UNV provides specific support for the following results)	Output Indicators (output indicators measure only those results from schemes, services, plans, actions, etc., which are specifically supported by UNV)	Baselines (2013, unless noted)	2015 Milestone Targets	YE Results 31/12/2015	% Achievements	Performance
Output 1.1 Improved UN Volunteer mobilization by better forecasting of partner UN entity needs, and better delivery through responsive and innovative UN Volunteer solutions	Number of UN Volunteers mobilized per annum; disaggregated by:	6,351	8,000	6,796	85%	
	a. Female UN Volunteers in non-family duty stations	30%		37%		
	b. UN Volunteers from the South	81%		83%		
	c. UN Youth Volunteers	0%		23% (6% Youth Modality)		
	d. International UN Volunteers	74%		66%		
	Number of UN Online Volunteers mobilized per annum; disaggregated by:	11,037	16,700	11,554	69%	
	a. Female UN Online Volunteers	59%	59%	59%		
	b. UN Online Volunteers from the South	62%	62%	58%		
	c. UN Online Volunteers who are youth	62%	62%	60%		
	Number of UN entities with innovative, needs-driven programmatic agreements for the mobilization of UN Volunteers (formalized and agreed between the partner UN entity and UNV)	4	6	4	67%	
	Number of UN Volunteer modalities and initiatives being utilized by partner UN entities	7	9	9	100%	
	Total financial volume of the annual UNV resources in UNV-UN partner joint programmes/projects in:	9,506,000	13,967,000	18,292,473	131%	
	a. youth	5,287,000	6,098,500	8,321,664		

Output 1.2 Volunteerism is integrated within UN entities' programming through the implementation of UNV-UN partner joint programmes/projects in four priority areas: (a) youth; (b) peace building; (c) basic social services; (d) community resilience for environment and disaster risk reduction	1.2.1	<i>b. peace building</i>	1,838,000	4,374,000	6,270,704			
		<i>c. basic social services</i>	1,365,000	1,834,500	2,346,134			
		<i>d. community resilience for environment and disaster risk reduction</i>	1,016,000	1,660,000	1,353,971			
	1.2.2	Number of other* volunteers, mobilized UNV-UN partner joint programmes/projects in:	57,372	88,686	46,263	52%	●	
		<i>a. Youth</i>	34,964	47,482	4,354			
		<i>b. Peace building</i>	0	5,000	12,441			
		<i>c. Basic social services</i>	9,304	17,152	6,913			
1.2.3	Percentage of all UNV-UN partner joint programmes/projects that specifically integrate gender equality and empowerment of women	44%	80%	88%	110%	●		
Output 1.3 The UN Volunteer assignment/experience is improved through effective support, including training and learning	1.3.1	Percentage of all UN Volunteers annually reporting a positive volunteer experience, disaggregated by gender	92%*	94	92	98%	●	
			<i>94% male</i>	96	94			
			<i>89% female (*based on 2014 baseline survey)</i>	92	91			
	1.3.2	Percentage of departing UN Volunteers, at end of assignment, whose volunteer assignment and learning opportunities provided are reported to be valuable for personal and professional development, disaggregated by gender	95%*	96	95	99%	●	
			<i>95% male</i>	96	96			
			<i>94% female (*based on 2014 baseline survey)</i>	96	93			
Outcome 2: Countries more effectively integrate volunteerism within national frameworks enabling better engagement of people in development processes								
Outcome Indicators			Baselines (2013, unless noted)	2015 Milestone Targets	YE Results 31/12/2015	% Achievements	Performance	
1. Average national volunteering rates, as measured by the Global Volunteerism Index			X%* <i>(*a pilot global survey will establish baseline)</i>	Not available	Not available	Not available	●	
2. Number of countries reporting progress in implementing national volunteerism frameworks (i.e. national development plans, policies, legislations)			52 (2012)	70	72	103%	●	
Outputs (UNV provides specific support for the following results)			Output Indicators (output indicators measure only those results from schemes, services, plans, actions etc. which are specifically supported by)	Baselines (2013, unless noted)	2015 Milestone Targets	YE Results 31/12/2015	% Achievements	Performance
Output 2.1 Knowledge based on the value/contribution of volunteerism to peace and development results is expanded	2.1.1	Number of State of the World's Volunteerism Reports published	1	2	2	100%	●	
	2.1.2	Number of UNV-supported studies on volunteerism in peace and development published annually	10	13	16	123%	●	
Output 2.2 Increased capacities of countries (governments, civil society and volunteer involving organizations) to foster volunteer engagement at the national and global levels	2.2.1	Number of UN General Assembly resolutions that reference the value/contribution of volunteerism	4	6	9	150%	●	
	2.2.2	Number of Volunteer Involving Organizations (VIOs) partnering with UNV, disaggregated by:	544	550	544 (2014 data)	99%	●	
		<i>a. International VIOs</i>	28		N/A	N/A		
		<i>b. National VIOs</i>	516 (*based on 2014 baseline survey)		N/A	N/A		

Output 2.3 Volunteering schemes established or strengthened at the national and regional level	2.3.1	Number of operational national and regional volunteering schemes supported by UNV	9	18	12	67%	●
	2.3.2	Number of other volunteers, mobilized through UNV-UN partner joint programmes / projects in national/regional volunteering schemes.	22,500	47,500	12,941	27%	●
UNV is a more effective and efficient organization, with improved systems and business practices and processes, well-managed resources and engaged personnel							
Result Statements	Indicators		Baselines (2013, unless noted)	2015 Milestone Targets	YE Results 31/12/2015	% Achievements	Performance
Result Statement 1: UNV's leadership fosters a working environment in which personnel are better engaged and empowered	1.1	Percentage of personnel surveyed who expressed confidence in leadership and direction (per the results of the Global Staff Survey)	71%	73%	N/A	N/A	●
	1.2	a. Empowerment	48%	50%	N/A	N/A	●
		b. Engagement	71%	73%	N/A	N/A	●
Result Statement 2: Human resource management is strengthened to ensure the attraction, development, deployment and retention of a talented, diversified and productive workforce	2.1	a. At all levels	59%	55%	60%	109%	●
		b. At P5 and above	38%	45%	54%	120%	●
	2.2	Percentage of annual performance management and development processes completed (i.e., results planning and reporting, professional development and learning, and career development).	94% (2012 data)	100%	98.40%	98%	●
	2.3	Percentage of total UNV personnel stationed at field level (i.e., regional and country levels)	47%	58%	58%	100%	●
Results Statement 3: UN Volunteer management processes, policies and systems are enhanced	3.1	Average time taken for UNV to:					
		a. Submit potential volunteer candidates to partner UN entities (upon approval of a volunteer description of assignment)	18 days	16	19	119%	●
	b. Deploy a UN Volunteer (upon confirmation of selected candidate from the partner UN entity)	50 days	47	48	102%	●	
	3.2	Percentage of female UN Volunteer candidates proposed to UN entities	30%	40%	44%	110%	●
3.3	Percentage of UN Volunteer candidate selections (excluding Fully Funded UN Volunteers) accepted by partner UN entities at first submission	65%	71%	71%	100%	●	
Results Statement 4: Results based management at all levels of UNV is improved (including programme effectiveness, planning, reporting, monitoring and evaluation)	4.1	Percentage of UN Volunteers providing an results-based focused annual report on their individual contributions to partner UN entities results (i.e. through the Volunteer Reporting System)	TBD%* (*New volunteer reporting system to establish baseline)	TBD%	N/A	N/A	●
	4.2	Percentage of UNV project and programmes fully complying with standard UNDP monitoring procedures	21%	60%	60%	100%	●
	4.3	Implementation rate of UNV evaluation management responses	38%	60%	44%	73%	●

Results Statement 5: Resource mobilization partnership base diversified and expanded	5.1	Amount of UNV programme finance resources mobilized, including: (a) the Special Voluntary Fund, (b) cost sharing, (c) Trust Funds and (d) fully funded UN Volunteers	US \$17.6 mln	24.3	14	58%	●
			US \$4.4 mln	6.2	3.7	60%	●
			US \$2.3 mln	2.8	2.1	75%	●
			US \$1.0 mln	1.4	0	0%	●
			US \$9.9 mln	13.9	8.2	59%	●
	5.2	Number of countries/non-UN entities financially partnering directly to UNV, disaggregated by:		33	48	34	71%
a. UN Member States			26	38	25	66%	●
b. Other non-UN entity partners (Foundations, private sector corporations, etc...)			7	10	9	90%	●
Result Statement 6: Strategic communications lead to improved awareness of the value of UNV and volunteerism among targeted partners and stakeholders	6.1	Reach by UNV to its targeted stakeholders through:					
		a. UNV website	2,258,864 visits	2,900,000	3,350,000	116%	●
		b. UNV social media channels	248,056 followers	300,000	740,000	247%	●
	c. Conventional media coverage (i.e. TV/print/web media articles)	2 TV interviews per annum/ 5 print interviews per annum/60 web articles per annum	3 TV interviews per annum/ 7 print interviews per annum/ 80 web articles per annum	7 TV interview/ 10 print interviews/ 96 web articles	165%	●	
6.2	Percentage of partners perceiving UNV as valuable to their organization	96%* partners	98%	N/A	N/A	●	
Result Statement 7: Operational support is more effective and efficient for (i) UNV programme delivery (through ICT, financial management and administrative services) and (ii) the UN system in Bonn	7.1	Percentage of total UNV expenditure related to management activities (Management Efficiency Ratio)	11%	8.00%	7.70%	96%	●
	7.2	ICT support service effectiveness, measured through the percentage of:					
		a. ICT helpdesk requests resolved within three working days	85%	87.50%	85%	97%	●
		b. Time that all ICT core services are operational and fully functioning	95%	96%	99.95%	104%	●
	c. Time that UNV volunteer management applications are operational and fully functioning (including the scheduled maintenance downtime)	90%	92.50%	99.95%	108%	●	
	7.3	Percentage of procurement cases completed according to the UNDP standards					
		a) Micropurchasing below USD 5,000 – 17 to 41 days	70%	80%	97%	121%	●
		b) USD 5,000 to USD 99,999 - 27 to 105 days	70%	75%	66%	88%	●
	c) USD 100,000 and above - 41 to 110 days	70% (2014 data)	75%	100%	133%	●	
7.4	Percentage of UN entities in Bonn reporting satisfaction with common services	94% (2014 data)	95%	N/A	N/A	●	