

Annex 5: United Nations Volunteers Strategic Framework 2022-25 Results Matrix

Outcome 1: Contributing to a people-centered United Nations				
The functioning of the UN System is supported through the engagement of empowered UN Volunteers				
Outcome indicators			Baseline (2021, unless noted)	Targets (2025)
1.1 Number of United Nations entities engaging UN-Volunteers. ¹			56	62
1.2 Percentage of United Nations partners satisfied with UN-Volunteers ²			96% (2020-2021)	97%
Outputs (UNV provides specific support for the following results)		Output indicators³ (output indicators measure only those results which are specifically <i>supported</i> by UNV)	Baseline (2021, unless noted)	Targets (2025)
1.1 Expand the opportunities with UN entities for more and diverse people to support United Nations peace, humanitarian and development efforts	1.1.1	Number of nationalities represented among UN Volunteers	173	193
	1.1.2	Number of people volunteered per year through UNV ⁴	10,921	15,000
	1.1.3	Number of online volunteers requested per year through UNV	9,575	14,000
1.2 Motivated, well-equipped volunteers mobilized to contribute to United Nations peace, humanitarian and development efforts.	1.2.1	Percentage of UN-Volunteers satisfied with their volunteering experience. ⁵	88%	95%
	1.2.2	Percentage of UN-Volunteers reporting that their assignment enhanced their personal and professional development ⁷	93%	95%
Outcome 2: Serving the UN system				
UNV is a fit-for-purpose organization contributing to the efficiency gains of the UN system				
Outcome indicators			Baseline (2021, unless noted)	Targets (2025)
2.1 Number of calendar days (median) for national UN Volunteer deployment lead time			51 (national)	29 (national)
2.2 Number of calendar days (median) for international UN Volunteer deployment lead time			100 (international)	49 (international)
2.3 Percentage of UN partners reporting that UNV recruitment processes were conducted in an efficient and timely manner ⁶			93% (2020-2021)	95%

¹ Disaggregated by a) Number of United Nations partner regional, country offices engaging UN-Volunteers, and b) Number of duty stations engaging UN-Volunteers

² Disaggregated by a) fully agree and b) somewhat agree. Source: UN partner survey question ‘UN Volunteers have always met my organization’s expectations’

³ In line with GA /RES/71/313 UNV will strive, where possible, to disaggregate its indicator data by sex, age, nationality and geographic location, modality (i.e. onsite and online- as placeholder once UVP is ready), Sustainable Development Goal, actors, disability, further disaggregation according to QCPR: Africa, SIDS, LLDCs, etc and other characteristics.

⁴ In line with GA /RES/71/313 UNV will strive, where possible, to disaggregate its indicator data by sex, age, nationality and geographic location, disability, Africa, SIDS, LDCs, LLDCs, refugees, youth.

⁵ Disaggregated by gender, National/international UN Volunteers, youth UN volunteers, PWD.

⁶ Disaggregated by a) Fully agree, and b) somewhat agree

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Outputs (UNV provides specific support for the following results)	Output indicators (output indicators measure only those results. which are specifically <i>supported</i> by UNV)		Baseline (2021, unless noted)	Targets (2025)
2.1 UN partners are provided with more efficient services	2.1.1	Recurrent cost-recovery	13%	<13%
2.2 UNV's institutional effectiveness is enhanced	2.2.1	Cumulative SVF, FF revenue (in million United States dollars) ⁷	\$ 95.6 (2018-2021)	\$ 107 (2022-2025)
	2.2.2	Cumulative Number of donors to Special Voluntary Fund	12	18
	2.2.3	UNV workforce diversity as % of women in UNV staff ⁸	59%	50% < 53%
	2.2.4	Percentage of staff from Global South	62%	66%
Outcome 3: Promote volunteerism Member States and United Nations system efforts to integrate volunteerism as cross-cutting means of implementation into the 2030 Agenda are supported.				
Outcome indicators			Baseline (2021, unless noted)	Targets (2025)
3.1 Percentage of countries reporting the integration of volunteering into development plans, policies and strategies in voluntary national reviews on progress towards the Sustainable Development Goals.			14%	40%
3.2 Percentage of UNSDCF's results frameworks that reference volunteers and/ or volunteerism as a means of implementation of the 2030 Agenda for Sustainable Development.			15%	33%
Outputs (UNV provides specific support for the following results)	Output indicators (output indicators measure only those results which are specifically <i>supported</i> by UNV)		Baseline (2021, unless noted)	Targets (2025)
3.1 Brokering of data, research, evidence, and knowledge on volunteerism for the SDGS is enhanced	3.1.1	Cumulative number of new knowledge products on volunteerism for the 2030 Agenda published by UNV	9 (2020-2021)	20 (2022-2025)
	3.1.2	Cumulative number of Member States, United Nations entities, Civil Society Organisations, and private sector partners contributing knowledge products to the UNV Knowledge Portal	5 (2021)	50 (2022-2025)
3.2 Integration of data and evidence on volunteerism for the SDGs is strengthened among Member States and UN entities	3.2.1	Cumulative number of UN country teams and United Nations entities provided with technical support to integrate volunteerism evidence in CCA and UNSDCF processes	40 (2020-2021)	64 (2022-2025)
	3.2.2	Cumulative number of Member States provided with technical support to integrate volunteerism evidence in national policies and plans	12 (2018-2021)	12 (2022-2025)

⁷ Disaggregated by a) SVF, and b) FF

⁸ Disaggregated by position levels